



ReStart Professional Services, IMX Monitor and Support Indicative Pricing Document

Overview

ReStart offers a flexible pricing approach to accommodate both Capital and Revenue budgets and to align with the budgetary and operational requirements of individual public sector organisations.

Pricing included in this submission is indicative only and is provided to support high-level commercial evaluation under the G-Cloud 15 framework. It does not constitute a binding offer.

Following call-off contract award and completion of detailed scoping, ReStart will issue a formal quotation tailored to the specific requirements of the customer.

Professional Services Day Rates

ReStart's pricing for professional services is based on day rates for specific roles. Rates are delivered transparently and with flexibility to support affordability.

Indicative Maximum Day Rates

Role	Day Rate (£)
Assistant Consultant	800
Consultant	950
Senior Consultant	1,000
Project Manager	1,100
Principal Architect	1,300
Director	1,500

Notes and assumptions:

- Rates are indicative only and will be confirmed at project level.
- Volume discounts may be offered for large-scale projects or long-term commitments.
- Rates are exclusive of VAT and travel or expenses, unless otherwise agreed.

IMX Monitor / Trust Integration Engine (TIE) Support Packages

Annual licence fees and support package pricing are dependent on the Contract Term and service levels. ReStart offers a range of support packages to meet varying operational requirements. Pricing provided below is indicative only and will be confirmed per project, subject to final scope, data volumes, contract duration, and agreed service levels.

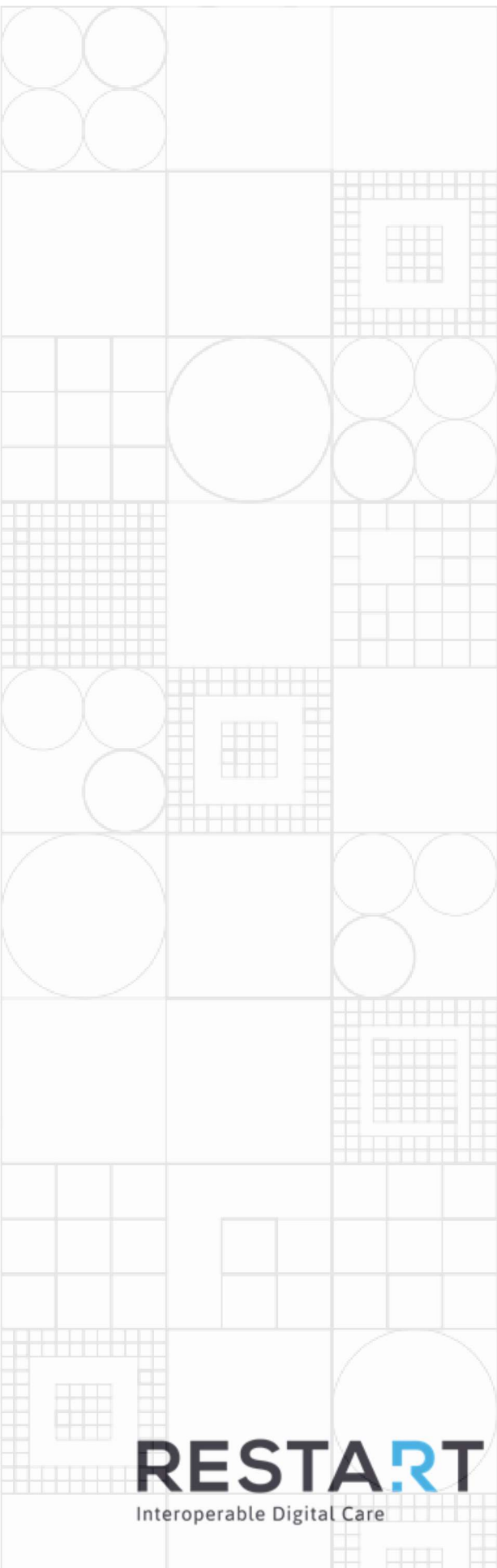
Indicative Support Packages

Support Package Name	Support Package Type	Response Outcome	Service Days for Change Requests	Indicative Price per Annum (£)
IMX Monitor Only	N/A	N/A	N/A	£130,000
Level 1 Support	OOH – Mon–Fri 17:00–09:00; Sat–Sun and Bank Holidays 24/7	Issue identified, Trust personnel alerted to it by ReStart	N/A	£50,000
Level 2 Support	Standard – 24-hour cover, 365 days/year	Issue identified, diagnosis made, resolution steps proposed to Trust by ReStart	N/A	£70,000

Support Package Name	Support Package Type	Response Outcome	Service Days for Change Requests	Indicative Price per Annum (£)
Level 3 Support	Advanced – 24-hour cover, 365 days/year	Issue identified, diagnosis made, resolution steps implemented by ReStart	10	£80,000

Commercial Assumptions and Clarifications

- All pricing is indicative and exclusive of VAT.
- Final pricing will be confirmed at call-off contract stage, based on:
 - Contract term
 - Project scope and complexity
 - Data volumes and system integration requirements
 - Agreed service levels
- Optional modules, additional support, or bespoke services will be priced separately.
- ReStart reserves the right to refine pricing following detailed discovery and solution design.
- This pricing information is provided for framework evaluation purposes only and does not form a contractual commitment.



RESTART

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