

# Your journey to intelligent workflows starts here.

At Tines, we've designed our product packages to grow with you at every stage of your intelligent workflow journey. Whether you're just beginning to explore automation or scaling intelligent workflows across your enterprise, we offer the perfect solution tailored to your organization's unique needs and maturity level.

## Simple, transparent, and powerful

We believe powerful technology should come with straightforward pricing. Our intuitive model is designed to provide maximum value while eliminating complexity:

- Strategic feature sets: Access the capabilities you need based on your current workflow maturity and business objectives
- Generous usage allocations: Enjoy ample capacity for stories, teams, users, and daily events that scale with your selected tier
- Flexible enhancement options: Customize your experience with targeted add-ons that extend capabilities or increase usage limits as your needs evolve

**Note:** On June 25th, 2025, we introduced enhanced packaging options for new customers. These improvements are available to all existing customers as well. For details specific to your account, please connect with your dedicated Tines account manager.

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## Choose your path to success

### **Business Edition** | *Scale your workflow program*

Everything ambitious teams need to transform their operations through intelligent workflows. This comprehensive edition provides the essential tools, capabilities, and capacity to establish and grow a successful workflow program that delivers measurable business impact.

### **Enterprise Edition** | *Transform your organization*

Our enterprise edition includes our complete suite of enterprise-grade features, expanded usage limits, and a dedicated environment. Designed for organizations implementing intelligent

workflows at scale across multiple departments with the highest levels of security, control, and support.

Both Business and Enterprise Editions are available for self-hosting.

## Edition comparison

Below is an overview of the difference between our community edition and paid editions of Tines.

| Feature bucket                  | Business Editions from<br>£60,000 | Enterprise Editions From<br>£300,000 |
|---------------------------------|-----------------------------------|--------------------------------------|
| Workflow Essentials             | ✓                                 | ✓                                    |
| Workflow Controls               | ✓                                 | ✓                                    |
| Security Essentials             | ✓                                 | ✓                                    |
| Team Essentials                 | ✓                                 | ✓                                    |
| Advanced Workflows              | ✓                                 | ✓                                    |
| Enterprise Tenant<br>Management |                                   | ✓                                    |
| Dedicated Cloud Tenant          |                                   | ✓                                    |

✓ indicates that the bundle unlocks in this edition, please speak to our team for specifics.

**Contact Tines for bespoke pricing where necessary.**

## Available add-ons

Increase the capacity of your current plan without moving to a new level.

| Add-ons                                                          | Business Editions | Enterprise Editions |
|------------------------------------------------------------------|-------------------|---------------------|
| Cases                                                            | ✓                 | ✓                   |
| <a href="#">AI Action Credits</a><br><i>100K monthly credits</i> | ✓                 | ✓                   |
| Tunnels                                                          | ✓                 | ✓                   |
| Tenants                                                          | ✓                 | ✓                   |
| <a href="#">Flows</a>                                            | ✓                 | ✓                   |
| Teams                                                            | ✓                 | ✓                   |

## Usage limits

Generous usage limits are set across our editions.

| Usage          | Business Editions | Enterprise    |
|----------------|-------------------|---------------|
| Flow limits    | Starting at 30    | Contact Tines |
| Licensed teams | Starting at 1     | Contact Tines |

|                             |                        |               |
|-----------------------------|------------------------|---------------|
| User limits                 | 100                    | Contact Tines |
| Daily event limits          | 1.5M                   | Contact Tines |
| AI action credits (monthly) | starting at 5K monthly | Contact Tines |

## Feature sets designed for your success

Our thoughtfully organized feature sets bring together powerful capabilities that maximize value for your needs. As we continuously expand the Tines platform, these feature sets grow to deliver even more possibilities.

Each set is carefully defined to provide clarity and predictability, helping you understand exactly what you're getting today and what enhancements you can expect tomorrow. We're committed to maintaining a clear structure that makes it easy to identify which Tines plan delivers the right combination of capabilities for your organization.

Our customer-focused approach means we only introduce new feature sets when they represent truly transformative capabilities that deserve special attention. This ensures you always have access to a clear, understandable path to the workflow solution you need.

The list below is accurate as of: 25 August 2025

*\*Indicates only available on Business and Enterprise packages*

| Feature set | Definition | Example features |
|-------------|------------|------------------|
|-------------|------------|------------------|

## Workflow Essentials

A robust feature set to build, run, and monitor your most important workflows.

- Usage reporting
- Pages
- Core action types
- Parallel processing
- Resources
- Credentials
- *AI Agent action\**
- *Workbench\**

## Workflow Controls

Ensure your most important workflows are running as expected.

- Scheduling
- Monitoring
- Story locking
- Retries

## Security Essentials

The essential security features to protect your most important workflows.

- SSO, all editions
- Audit logs
- Tines Roles

|                              |                                                                                                                                                 |                                                                                                                                                                                          |
|------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Team Essentials              | Everything multiple teams need to collaborate, work on, and manage workflows together.                                                          | <ul style="list-style-type: none"> <li>• Custom object sharing</li> <li>• JIT provisioning</li> <li>• Change control</li> <li>• Version history</li> <li>• Custom tenant name</li> </ul> |
| Advanced Workflows           | Beyond process automation, do more with your workflows with these advanced cross-story capabilities.                                            | <ul style="list-style-type: none"> <li>• Records</li> <li>• Dashboards</li> <li>• Page collections</li> <li>• Workflows as APIs</li> </ul>                                               |
| Enterprise Tenant Management | The feature requirements for an enterprise organization to build, run, and monitor their most important workflows.                              | <ul style="list-style-type: none"> <li>• Custom roles</li> <li>• SCIM provisioning</li> </ul>                                                                                            |
| Dedicated Infrastructure     | This moves you to a dedicated infrastructure which gives you an isolated environment which gives you greater control and customization options. | <ul style="list-style-type: none"> <li>• Priority processing</li> <li>• Custom domain</li> <li>• Allow-listing incoming IPs</li> </ul>                                                   |

## Historic pricing models

If you moved to a paid edition before June 25, 2025, you are most likely on one of our older pricing models. While similar, there could be core differences. For more information on your pricing model, please reach out to your Tines contact and we'll be happy to help.

## **Talk to a product expert**

What to expect:

- Zero-pressure, technical demo of the Tines platform
- Walkthrough of a relevant use case
- Overview of products and plans
- Insight into API and integration capabilities

Let us show you Tines