



CAREFUL: Pricing Document

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Classification: PUBLIC



Pricing mechanisms

All licenses are for the full suite of capabilities of the CAREFUL platform and any standard upgrades and improvements.

Free tier licensing for charities

We offer CAREFUL free-of-charge to not-for-profit enterprises, including community interest companies (CICs) and registered charities with less than 50 users

Per user licensing for teams

For teams of up to 50 users, we offer flat-fee licensing of £25.00 per month per user. A 10% discount is applied to clients paying yearly in advance.

Charges are based on registered users. Disabled (archived) users are not charged.

Yearly licensing for departments

For departments requiring unlimited users, we charge £1,250 per month for each bounded use-case or workflow, charged yearly in advance. For applications across multiple departments, we charge each department, up to a maximum that may be agreed under contract.

Team licences do not include integration services or bespoke training.

Enterprise licensing for large organisations

For larger organisations, we offer CAREFUL at a fixed annual licence fee, negotiable depending on scope. This fee may include bundled technical integration services, bespoke training, implementation support and consultancy.

Services

We offer technical development and integration services, implementation support, clinical advisory and consulting services at day-rates given below, depending on level of experience

Role	Cost (£/day)
Site engineer and IT support	400 - 700
Specialised trainer or consultant with clinical or operational experience	750 - 850
Integration engineer or specialised software development engineer	1,000 - 1,500
Consulting clinician or technical domain expert	1,750 – 2,500

Fees may be consolidated, discounted or blended to provide quotations for fixed-cost or fixed duration project work.

Taxes

All fees and licenses are subject to VAT at the prevailing rate as well any other surcharges, withholding taxes or other levies required by law.