

# FALCON SHIELD



IN RESPONSE TO:

## G-Cloud 15 Framework (Lots 1-3)

Service Description

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**CROWDSTRIKE'S RESPONSE**

G-CLOUD 15 – SAAS SECURITY SERVICE DESCRIPTION

**DOCUMENT CONTROL**

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## INTRODUCTION

### COMPANY OVERVIEW

CrowdStrike is a leader in cloud-delivered, next-generation endpoint and cloud workload protection. CrowdStrike has revolutionized endpoint and workload protection by being the first company to unify NGAV, EDR and a 24/7 managed threat hunting service — all delivered through a single lightweight, intelligent agent. CrowdStrike is the pioneer of the first security cloud, which provides comprehensive visibility and protection at scale for every endpoint and workload. Powered by the proprietary CrowdStrike Threat Graph, the CrowdStrike Security Cloud within the Falcon platform regularly correlates trillions of endpoint-related events per week in real time across the globe.

The CrowdStrike Falcon platform provides robust threat prevention, leveraging AI and ML with advanced detection and response and integrated threat intelligence to protect against the modern threat landscape. The Falcon platform offers the following:

- Complete protection from malware and malware-free attacks
- Unrivalled visibility to discover and investigate current and historic endpoint activities
- Ease-of-use

Many of the world's largest organizations already put their trust in CrowdStrike, including 254 of Fortune 500, 526 of Global 2000, 15 of the Top 20 Global Banks, 5 of the Top 10 Largest Healthcare Providers and 7 of the Top 10 Largest Energy Institutions.

In June 2019, CrowdStrike conducted one of the most successful technology initial public offerings (IPOs), listing on Nasdaq.

## OVERVIEW OF THE G-CLOUD SERVICE

### PLATFORM OVERVIEW

Streamlined, single agent architecture

CrowdStrike's single agent is built on a scalable cloud-native platform that's easy to deploy and manage. Say goodbye to managing multiple cybersecurity products with one, unified solution.

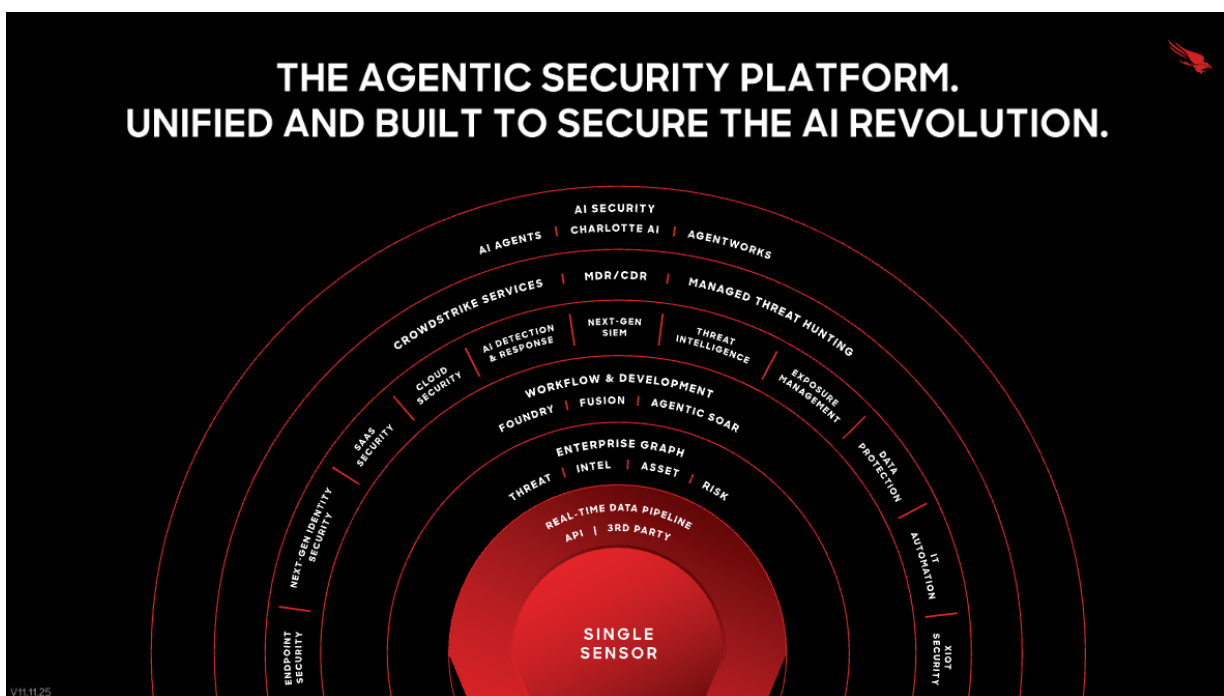
Infused with AI expertise

At CrowdStrike, AI is more than a feature — it's in our DNA. With models trained on trillions of data points every day, we predict and stop threats in their tracks.

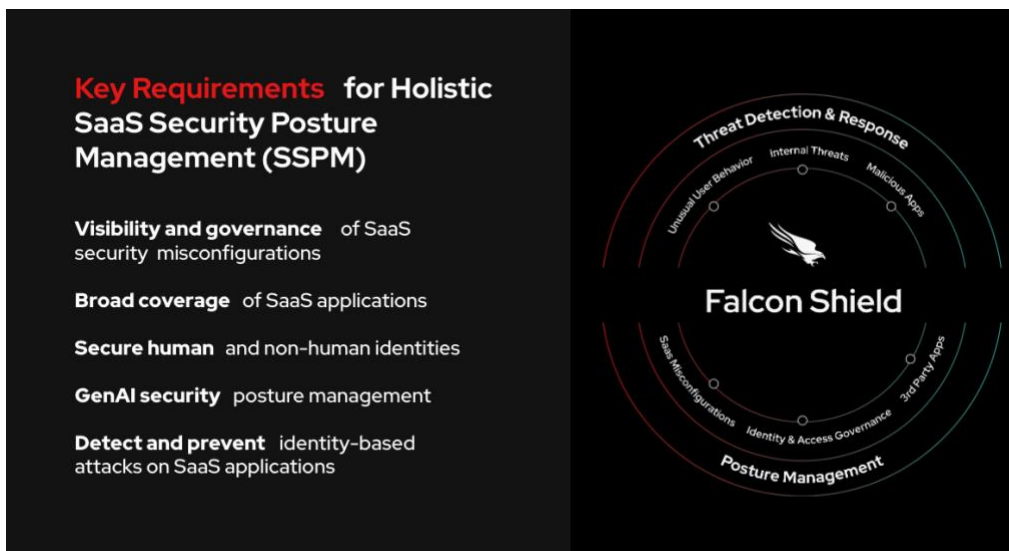
Effortless workflows and automation

The power of native automation and generative AI workflows is woven into every corner of our platform. We do the heavy lifting, so you can act swiftly and confidently.

Powered by the CrowdStrike® Security Cloud and world-class AI, the Falcon platform leverages real-time indicators of attack, threat intelligence, evolving adversary tradecraft and enriched telemetry from across the enterprise to deliver hyper-accurate detections, automated protection and remediation, elite threat hunting, and prioritized observability of vulnerabilities.



## FALCON SHIELD



### CUSTOMER PROBLEM

The threat landscape for software-as-a-service (SaaS) security is vast, as businesses rely on many SaaS applications that have hundreds or thousands of configurations to monitor and remediate. Though SaaS providers build in security features, it is a company's IT and security teams' responsibility to continuously fix any potential configuration weaknesses. Organizations are also responsible for protecting endpoints by detecting and remediating threats related to user permissions and privileges in SaaS applications.

### UNIQUE APPROACH

#### Secure Your Entire SaaS Stack

Gain deep, continuous visibility and control over your SaaS stack. CrowdStrike Falcon® Shield's SaaS security platform empowers you to prevent, detect and respond to SaaS threats. Easily collaborate with your app owners to fix any security drift.

#### Stay on Top of Security Misconfigurations

Integrate with all SaaS apps to monitor and manage security misconfigurations through in-depth security checks and auto/step-by-step remediation.

#### With Falcon Shield, you can achieve:

- App breadth and security depth
- Risk management prioritization by severity or security domain
- Guided remediation
- Compliance mapping

## CROWDSTRIKE'S RESPONSE

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## ADDITIONAL USE CASES

### Manage Device Risk

Manage SaaS risks deriving from user devices and prioritize high-privilege users with devices that have poor hygiene, are unmanaged or are non-compliant to deliver a holistic Zero Trust approach.

### Gain Visibility into Data Exposure

Discover public and externally shared documents, files, code repositories and calendars to prevent data leaks and limit phishing attacks.

### Get a Handle on GenAI

Take control of GenAI tools in your SaaS stack to prevent data leakage and unauthorized access

### Detect and Respond to Threats

Detect and respond to identity-centric threats originating from the SaaS ecosystem such as unusual activities, malicious applications or any indication of compromise.

## OIUTCOMES DELIVERED

- Falcon Shield provides visibility and remediation of potential risks in the SaaS estate caused by misconfigurations and misappropriated privileges. When connected with CrowdStrike's endpoint protection capabilities, your team gains continuous, comprehensive visibility and control over users and devices connected to SaaS applications in your environment.
- Continuously monitor users that have privileged access and insecure devices through CrowdStrike's rich telemetry interface.
- Through the CrowdStrike Falcon integration, you can monitor the device posture in correlation with its owner, through a consolidation engine that fuses the data between the device and endpoint management system.

## ACCOLADES

Frost & Sullivan has recognized Adaptive Shield, a CrowdStrike company, for its leadership in innovation and growth, setting the benchmark for both indices on the Radar.

Get the report to learn how Adaptive Shield is redefining SaaS Security Posture Management (SSPM) with an identity-first approach that offers real-time visibility into the security of business-critical SaaS applications.

Frost & Sullivan asserts:

"With the CrowdStrike acquisition, a unified platform will deliver complete protection against identity-based attacks across hybrid cloud environments, from on-prem AD to cloud-based identity providers and SaaS apps."<sup>1</sup>

**Product Page:** <https://www.crowdstrike.com/platform/falcon-shield/>

<sup>1</sup> <https://www.crowdstrike.com/en-us/resources/reports/frost-sullivan-recognizes-adaptive-shield-saas-security-innovation/>

## DATA PROTECTION

### INFORMATION ASSURANCE

CrowdStrike has obtained several compliance certifications that position the company at the top of the security vendor space. These include both ISO27001:2022 and SOC2 Type II. A summary/breakdown and certificates can be provided upon request. For a full breakdown please visit: <https://www.crowdstrike.com/why-crowdstrike/crowdstrike-compliance-certification/>

### DATA BACKUP AND RESTORATION

The offering from CrowdStrike is a SaaS platform and hence localised backups are all covered as part of the native service offering. All information needed about data management is outlined in the Business Continuity section of this Service Definition.

If the customer wishes they can also retrieve all data from within the platform and store it at an alternative location, this data can be retrieved in near real time or weekly in bulk. Several API's exist that allow data to be extracted more surgically for backup or other purposes.

### BUSINESS CONTINUITY

CrowdStrike has a documented Business Continuity Plan (BCP). The plan covers every aspect of restoring and recovering the service given a catastrophic data centre failure as well as protecting the confidentiality and integrity of the data. Disaster recovery provisions are included within our BCP.

CrowdStrike hosts the Falcon platform across multiple discrete and redundant data centre's; each data centre has its own power, networking and connectivity, and is housed in separate facilities. High speed, low-latency networks between data centre's support near real-time replication of data, and transparent fail-over in the event of a single data centre outage. The entire process is seamless and transparent to customers.

A summary of the BCP plan elements can be shared with the customer upon request.

### PRIVACY BY DESIGN

The CrowdStrike Falcon Platform was designed not only with privacy in mind but as a platform to protect organizations data. Additionally, cybersecurity plays a key role in data protection and GDPR compliance. CrowdStrike's next-generation product offerings, professional services, and global expertise can help organizations meet their GDPR obligations.

CrowdStrike understands that organizations must consider regulatory requirements when choosing vendors. That is why CrowdStrike helps customers enhance their cybersecurity and data protection posture while meeting a wide range of compliance needs. Choosing CrowdStrike as a vendor can be a critical component for helping fulfil GDPR compliance.

**CROWDSTRIKE'S RESPONSE**

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- Proudly protects many of the world's largest organisations
- Participates in and has certified its compliance with the EU-U.S. Data Privacy Framework to ensure the adequacy of cross-border transfers
- Meets TRUSTe's Privacy Certification requirements
- We abide by the EU's General Data Protection Regulation (GDPR), and as a data processor,

we provide our customers with a GDPR compliant data processing addendum, which we will need to incorporate in the Call Off Contract. In particular, CrowdStrike Products are hosted on a data centre located in the EU. CrowdStrike's Affiliates worldwide, and its Sub processors, may remotely access Buyer's Data for the purposes described in Exhibit A to the CrowdStrike Terms and Conditions and the CrowdStrike Data Protection Addendum. CrowdStrike Products also leverage a crowdsourcing model for certain customer data to improve its offerings for the benefit of all customers, as described fully at the CrowdStrike Terms and Conditions, Exhibit A, Section 2. CrowdStrike is available to answer any customer questions about this and to ensure this is accurately described in any Call Off Contract. Please contact CrowdStrike if you require further information.