

G-Cloud 15:

Oakland Data Governance/ Target Operating Model Design and Implementation Service Definition

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The Oakland logo, featuring the word "Oakland" in a white, sans-serif font, positioned in the bottom right corner of the page. The background of the entire page is a solid red color, with a large white curved shape on the right side that frames the logo.

The Oakland Data Governance / Target Operating Model Design and Implementation Service is designed to help an organisation truly leverage the power and benefit of its data.

This service focuses on the people and process aspects of a data platform capability, as well as the technical aspects.

The service helps organisations realise a true Data led Target Operating Model and sets out steps to improve its Data Governance.

The service will assess the 'as is' landscape through a data capability maturity assessment and articulate the North Star (or guiding light) for the organisation's future data capability. This future vision links to the business' strategic objectives and provides traceability between business need and technology, people, and process; essential factors to not only justify data and technology investment but also to help the organisation as a whole to embrace the new capability.

We will work with the organisation to improve data governance and ensure traceability between the collection, storage, management, integration, and use of data across the whole of the organisation.

The service also draws upon Oaklands heritage within Operational Excellence. A key part of this is change management. We are sympathetic to this and know involving the wider organisation is key to ensuring the success of enhanced Data Capabilities.

Elements of this service include (not exhaustive):

- Strategy, Vision, and Objective setting
- Data Strategy
- Data Governance
 - Training
 - Ownership
 - Frameworks
- Master Data Management
- Meta Data Management
- Data Quality
- Data Configuration
- Data Curation
- Data Analytics & Insight arrangements
- Data Protection and Security
- Organisational Alignment and Change Management

This service is tailorable to meet the needs of individual clients. The scale and focus of this service is dependent on their data journey. Upfront we will work with a client to understand how big this journey is likely to be, but also outline the quick wins to ensure business benefit can be realised upfront.

Typical fees for this service range from £20,000 through to £100,000, but rarely is this service conducted isolated from our other Data Platform services.