

PROACT

G-Cloud 15

Cloud Proact Windows Azure
Virtual Desktop (AVD) Proof of
Concept (PoC) / Cloud
Desktop

Document control

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Proact G-Cloud Service Definition Proact Windows Azure Virtual Desktop (AVD) Proof of Concept (PoC) / Cloud Desktop

Proact Windows Azure Virtual Desktop (AVD) Proof of Concept service

Description

Proact understands the value a performant and adaptable desktop solution can be to a business. By using our expertise and proven methodologies, Proact can help ensure your employees get the required resources and experience they need to work securely, productively, and flexibly.

Proact can offer accelerated deployments of AVD either natively or managed through, Citrix, VMware or Nerdio technologies.

Proacts Cloud Desktop Service is designed to empower your workforce with secure, productive, and flexible digital environments, ensuring that your business can adapt to the ever-changing digital landscape.

Features

- **Assessment to Deployment:** Leverage our proven methodologies for a seamless transition from initial assessment through to full deployment, ensuring each solution is tailored to specific business needs.
- **Proof of Concept (POC) proving Business Outcomes:** Understand the platform capabilities and assess the integration considerations needed from both a technical and organisation perspective. Demonstrate key benefits both operational and financial facilitating informed decision making and stake holder buy in.
- **Mature Managed Services:** Benefit from our comprehensive managed services that offer ongoing support and optimization of your virtual desktop environments.
- **Fully Scalable Solution:** The desktop solution can be scaled to meet the expanding needs of your organisation
- **Hybrid when it matters:** Flexibility to incorporate both cloud-based and on-premise deployments, providing solutions that best fit your organisational structure and requirements
- **Multi Session Capable:** Leverage Multi-session Windows 10 or 11 enabling cost and resource efficiencies without sacrificing the user experience.
- **Cost Effective:** By leveraging a combination of reserved instances and consumption-based price modelling, as well deployment models considering usage patterns, your organisation can drive cost savings when compared to on-premises only solutions.
- **Secure by Design:** AVD can integrate key secure Microsoft features such as Azure Security Centre, MFA and Azure Firewall safeguarding your users and ultimately your data.

Benefits

- **Expertise in Workspace Technology:** Delivered by a team of workspace experts who specialize in creating superior digital employee experiences, ensuring that your staff has the right tools to excel.
- **Enhanced Productivity:** Our solutions provide flexible and reliable access to resources, allowing employees to work productively from anywhere, at any time.
- **Optimized Microsoft Licensing:** Potential for optimizing Microsoft licensing arrangements, ensuring you get the best value and functionality from your investments.
- **Reduced IT Overhead:** By opting for our managed services, you can significantly reduce the burden on your IT staff, freeing them to focus on strategic initiatives rather than day-to-day operations.

Pricing

Pricing is charged based on Proact's day rates as detailed in the rate card below.

Professional Services Day Rates

Level	Strategy and architecture	Change and transformation	Development and implementation	Delivery and operation	People and skills	Relationships and engagement
1. Follow	N/A	N/A	£600	£600	N/A	N/A
2. Assist	N/A	N/A	£600	£600	N/A	N/A
3. Apply	N/A	N/A	£850	£850	£850	£850
4. Enable	£1,000	£1,000	£1,000	£1,000	£1,000	£1,000
5. Ensure, advise	£1,350	£1,350	£1,350	£1,350	£1,350	£1,350
6. Initiate, influence	£1,750	£1,750	£1,750	£1,750	£1,750	£1,750
7. Set strategy, inspire, mobilise	£2,000	£2,000	£2,000	£2,000	£2,000	£2,000

Pricing excludes VAT.

Pricing is for resource only and full day rates include travel and expenses within the UK, work outside the UK will be quoted separately to include travel and expenses costs.

Standard working hours are 09:00 to 17:30, Monday to Friday excluding UK public holidays – Uplift for out of hours: Evenings, Weekends and Bank Holidays x2.

Services are subject to scope of works definition – Some specific skills or to meet urgent timescales may require 3rd parties and may incur a higher cost, which will be quoted on a case-by-case basis.



The following table provides an overview of the deliverables provided against the day rate levels detailed above:

Level	Title	Description
3	Field Engineer	• Installation of pre-configured devices and associated connections. • Conducts basic hardware operational tests, troubleshoots malfunctions and replaces faulty hardware components, where applicable
4/5	Professional Services Engineer	• Experienced Technical Expert in their area of specialism • Defines the installation procedures and order of work • Installation of hardware and software • Conducts testing and recoding of results • Completes health checks and documents recommendations • Carries out fault diagnosis • Customer handover
6	Technical Architect	• Technical Lead providing expert technical knowledge in their area of specialism • Experienced in capturing requirements and translating into multi technology / multi-vendor designs • Capable of extrapolating the impact of Data Protection and Disaster recovery into architecture
7	Enterprise Architect	• Ability to design to business goals and systems requirements • Capable of running large multi-national programmes • Assistance in the development of IT Strategy, Policies and Governance • Able to write detailed Business Cases

