

# Website Support and Maintenance – Pricing

Annual support and maintenance pricing for public-sector websites and digital services. Hosting services are not included and are priced separately.

| Tier     | Suitable for                         | Annual price (ex VAT) |
|----------|--------------------------------------|-----------------------|
| Basic    | Low-risk, low-traffic sites          | £6,000                |
| Standard | Most public-sector websites          | £18,000               |
| Enhanced | Business-critical or high-risk sites | £30,000               |

Support services include fault fixing, security updates, performance monitoring, accessibility support, and incident management during agreed support hours.