

Rapid7 Customers and Partners Terms





TermScout Certified Contract

General Terms and Conditions

This contract has been carefully reviewed and certified **Customer Favorable** by TermScout, an independent contract rating company.

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Rapid7 products, solutions, and services offerings are governed by the following terms and conditions. Unless you have a signed agreement with Rapid7, the following terms and conditions will apply to the product, solution, or service below. The Rapid7 master terms and conditions consist of the following:

- [Master Software and Services Agreement](#)
- [Schedule A: Professional and Managed Services](#)
- [Schedule B: Software](#)
- For Customers of Managed Threat Complete Ultimate, please see the [Breach Protection Warranty Terms](#)

Purchase schedule comparison

Schedules will be applicable only to the extent the applicable offering is purchased. Use this chart to determine which Schedules will apply to your purchase. For purchases of Rapid7 offerings made prior to October 24, 2025, please see our archived terms [here](#).

Rapid7 offering	General terms and conditions	Schedule A	Schedule B
Managed services (e.g. MDR, MVM)	✓	✓	-
Professional services (e.g. pentesting)	✓	✓	-
Managed Threat Complete	✓	✓	✓
Vector Command	✓	✓	✓
Cloud-hosted and distributed software (e.g. Surface Command, IVM, IDR, ICS, Nexpose, Metasploit, Threat intelligence)	✓	-	✓
Cloud Risk Complete	✓	-	✓