

Service Name

Amazon Quick Suite

Service Overview

Amazon Quick Suite is an agentic AI-powered workspace that combines research, business intelligence, and automation capabilities into a unified digital workspace. It helps users retrieve insights from business data across the internet and their documents, including third-party applications, databases, and other data sources. Quick Suite seamlessly transitions from getting answers to taking action in applications like Jira and ServiceNow, and can automate tasks from routine duties to complex business processes. The service keeps data private and allows users to tailor their experience while providing AI-powered teammates for comprehensive business productivity.

Key Use Cases

- **Research and Analysis:** Conducting comprehensive research across enterprise data and external sources to deliver contextualized, actionable insights in minutes
- **Business Intelligence:** Transforming data into actionable insights through natural language queries and interactive visualizations with Quick Sight
- **Process Automation:** Automating repetitive tasks and complex business processes from simple workflows to multi-department enterprise-scale automation
- **Data Consolidation:** Creating unified knowledge foundations that consolidate documents, files, and application data for AI-driven insights
- **Cross-Application Integration:** Taking actions in business applications like creating Jira tickets or ServiceNow incidents directly from insights

Features

- **Quick Index:** Unified knowledge foundation that consolidates documents, files, and application data to power AI-driven insights and responses
- **Quick Research:** Powerful agent that conducts comprehensive research across enterprise data and external sources to deliver contextualized insights
- **Quick Sight:** AI-powered business intelligence solution that transforms data into actionable insights through natural language queries and interactive visualizations
- **Quick Flows:** Tool that allows users to automate repetitive tasks by describing workflows using natural language
- **Quick Automate:** Enterprise-scale process automation that transforms complex business processes into multi-agent workflows
- **Spaces:** Provides a straightforward way for users to add context and organize work within the platform

Value Proposition

Amazon Quick Suite provides a unified agentic AI workspace that eliminates the need to switch between multiple applications for data gathering, analysis, and task execution. Unlike fragmented traditional approaches, Quick Suite combines research, business intelligence, and automation in one platform, reducing manual work and enabling faster decision-making. The service offers secure, private data handling where queries and data are never used to train models, while providing AI-powered teammates that can handle everything from simple tasks to complex multi-department workflows, ultimately improving productivity and reducing operational overhead.

Service Integration

Amazon Quick Suite integrates deeply with AWS services including Amazon Q Business for generative AI capabilities, Amazon QuickSight for business intelligence functionality, AWS Lambda and SNS for automation workflows, and IAM Identity Center for authentication. The service connects to various AWS data sources including Amazon S3, Amazon Redshift, Amazon RDS, and other databases. Quick Suite also integrates with third-party applications like Jira and ServiceNow for action execution, and utilizes AWS's global infrastructure for high availability and security compliance including HIPAA, SOC 2, and PCI DSS certifications.

Onboarding and Offboarding

Getting started with Amazon Quick Suite requires AWS administrator activation in just a few steps through the AWS Management Console. New customers receive a 30-day free trial for up to 25 users:

- The service supports IAM Identity Center for authentication and can be quickly deployed without infrastructure setup
- Users can immediately begin uploading documents to Quick Index, creating analyses through natural language queries, and setting up automation workflows
- The platform provides guided tutorials and sample data to help users explore capabilities across research, business intelligence, and automation features

Getting Started Guide: <https://docs.aws.amazon.com/quicksuite/latest/userguide/quicksight-getting-started.html>

Data Removal

Amazon Quick Suite maintains data privacy with user queries and data never used to train models. For offboarding, customers can remove their data through standard AWS data deletion practices. The service provides secure data handling with encryption at rest and in transit, and follows AWS's standard data retention and deletion policies for managed services.

Backup/Restore and Disaster Recovery

Amazon Quick Suite leverages AWS's cloud infrastructure for high availability and durability. As a fully managed service, AWS handles backup and disaster recovery operations automatically. Data is replicated across multiple Availability Zones within regions for resilience, and the service maintains business continuity through AWS's proven disaster recovery capabilities.

Backup Capabilities

Amazon Quick Suite provides automatic backup capabilities as part of its managed service infrastructure. The service maintains data persistence through AWS's underlying storage systems with automatic replication and point-in-time recovery capabilities built into the platform architecture.

Disaster Recovery

Amazon Quick Suite supports disaster recovery through AWS's multi-region infrastructure and automatic failover capabilities. The service is designed with high availability and can recover from regional outages through AWS's proven disaster recovery frameworks and cross-region replication strategies.

Recovery Objectives

Amazon Quick Suite helps customers meet RPO and RTO objectives through its serverless, highly available architecture built on AWS's resilient infrastructure. The service automatically scales and provides continuous availability, supporting business continuity requirements with minimal downtime during recovery scenarios.

Service Constraints

Service Quotas: <https://docs.aws.amazon.com/general/latest/gr/quicksuite.html>

FAQ: <https://aws.amazon.com/quicksuite/faqs/>

Technical Requirements

Service Documentation: <https://docs.aws.amazon.com/quicksuite/latest/userguide/>

User Guide: <https://docs.aws.amazon.com/quicksuite/latest/userguide/>

API Reference: <https://docs.aws.amazon.com/quicksuite/latest/api/>

Pricing Overview

Please see the AWS UK G Cloud 15 Pricing Document accompanying this service in the Digital Marketplace.

Public Pricing: <https://aws.amazon.com/quicksuite/pricing/>

Cost Optimization

Amazon Quick Suite offers per-user subscription-based pricing with consumption-based charges for optional features like Quick Index, allowing organizations to scale costs with actual usage. The service eliminates infrastructure management overhead and reduces operational costs by consolidating research, business intelligence, and automation tools into a single platform. Organizations can optimize costs by leveraging the 30-day free trial, carefully managing user subscriptions, and monitoring consumption-based feature usage to align with business needs.

Savings Considerations

Amazon Quick Suite delivers cost savings by replacing multiple point solutions for research, business intelligence, and automation with a single integrated platform, reducing software licensing costs and operational overhead. The serverless architecture eliminates infrastructure management costs, while the AI-powered automation capabilities reduce manual labor costs across business processes. Organizations can achieve significant productivity gains by reducing time spent switching between applications and manually gathering data, with the potential for substantial ROI through improved decision-making speed and process automation efficiency.