



Managed Cloud Operations for Azure



Ensure your Azure cloud environment is available, secured, and operated to Microsoft's best practice guidance with our Managed Cloud Operations for Azure Service.

As organisations adjust to changes within the digital landscape and move their critical workloads to cloud services, there is additional strain on IT teams to keep these cloud environments managed, secured, and optimised.

While the capabilities of Microsoft Azure are creating new opportunities for organisations to innovate, modernise, and rationalise their IT estates, there are also new skills needed to help realise this cloud potential. For many IT teams, learning and maintaining these skills with the understanding needed to maintain and secure a cloud environment is an ongoing challenge, so getting external support from a trusted partner can enable them to confidently realise their cloud ambitions.



How are you managing your Azure environment?

Ensuring your cloud environment is available and accessible is imperative for maintaining normal business operations. However, we understand that some organisations don't have the resources, skills, or budget available to keep their cloud environment secure and managed in-house. These organisations require support to provide their workforce with a secure and optimised Azure environment, which is why we created the Managed Cloud Operations for Azure Service.

Managed Cloud Operations for Azure

Phoenix's Managed Cloud Operations for Azure Service was created to provide your organisation with proactive operational support and guidance, and ensure your Azure environment is monitored, optimised, operated, and secured in-line with Microsoft's current best practice guidance.

Through ongoing technical reviews, we work with you to develop a defensive approach to your operational security, employing Microsoft cloud security benchmarks and best practice for system configurations, user behaviour, and other security-related measurements across your Azure workloads, data, and services, and giving your organisation confidence that your Azure environment is secure and operated to best practice.

In addition, the service also combines intelligent health monitoring and alerting with proactive support, so you can be assured that your Azure infrastructure is available and performing well.

The benefits of our Managed Cloud Operations for Azure service

Choosing our Managed Cloud Operations for Azure Service gives you access to our Microsoft Azure Specialists who will support you with managing and operating your cloud environment and ensuring it remains secure and optimised. The service will be tailored specifically to your needs and gives you the peace of mind that your environment is ready to support your business objectives and workforce.

Benefits of the managed service include:



Access to Phoenix's proprietary Azure service reporting dashboards, providing detailed insights into your Azure environment



Regular security benchmarking of your Azure environment with a focus on continuous improvement to bolster your defence posture



Implementation of security recommendations by Azure Specialists



Proactive health and performance monitoring and alerting



Azure technical support



Regular sustainability assessments and access to Phoenix Sustainability Specialists



Implementation and management of Azure Backup to help protect your valuable data



Guidance on unused and orphaned Azure assets and rightsizing advice to help manage costs

Sustainability benefits and carbon reduction

We understand that organisations are searching for ways to better understand and reduce their carbon footprint and improve their sustainability position, so our Managed Cloud Operations for Azure managed service provides customers with access to our Sustainability Specialists to help progress your sustainability agenda with expert guidance on reducing the carbon emissions related to your IT estate.

Our managed service reporting provides visibility of your existing Azure resource usage and spend, and can highlight opportunities for cost optimisation, for example using Reserved Instances, removal of orphaned objects and potential rightsizing opportunities, however these recommendations do not consider your organisation's strategic objectives or future considerations for Azure resource usage.



Supporting our customers in every sector

Phoenix has been supporting both public and private sector organisations for over 30 years and understands the unique requirements for each sector.

- Healthcare
- Education
- Charities and non-profits
- Housing
- Private sector
- Bluelight
- Local and regional government
- Central government



Why Phoenix?

Get support from the specialists.

We're a Microsoft Azure Expert MSP, Microsoft 2021 UK Partner of the Year, and hold 11 specialisations with Microsoft, including Microsoft Cloud, Security, and Azure Infrastructure.

Our in-house Microsoft Azure Specialists have extensive knowledge in building, managing, optimising, and securing Azure cloud environments for organisations of all sizes.



50+

members of our internal IT support and SOC team

200+

organisations supported through our managed services in 2023

97.48%

good feedback across our Azure managed services in 2023

Results that matter

We're dedicated to providing our customers with the best support and service possible for them to achieve their business goals and create a positive experience for their users, employees, patients, consumers, students, and more.

Get started with Managed Cloud Operations for Azure

Speak with one of our Microsoft Azure Specialists to find out how our Managed Cloud Operations for Azure service helps your organisation to realise its full cloud ambitions. Arrange a call now.

[Get in touch now](#)

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