# Phoenix Protect

**Phoenix Protect - Active Response is a managed security solution that uses Microsoft Sentinel to provide 24/7 threat detection, analysis, and response.**

Cyber attacks are becoming more frequent, sophisticated, and damaging, so your organisation needs a proactive solution that can detect and respond before they cause harm. Discover **Phoenix Protect - Active Response** now.

**77%**

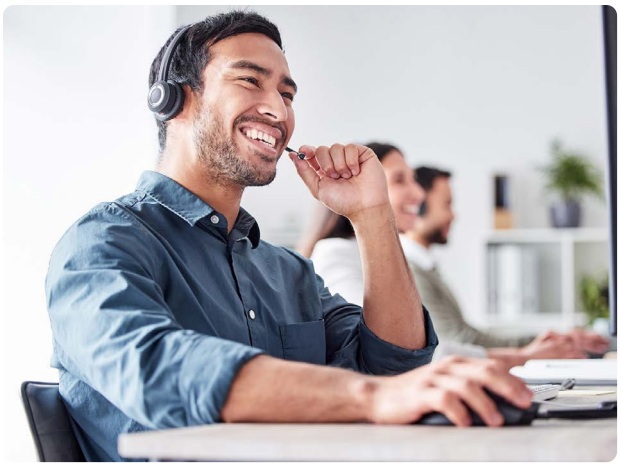
of UK organisations experienced at least one cyber attack in the last year

**40%**

of UK organisations were hit with a ransomware attack in the last 12 months

**32%**

of those organisations paid the ransom, with the average cost exceeding £140,000



## Is your current cyber security strategy enough to combat today's threat?

Last year, over half of UK organisations were targeted with cyber attacks, highlighting the urgent need for dynamic and forward-thinking security measures. Traditional defences often fall short against the complexity and frequency of modern threats.

**Introducing Phoenix Protect - Active Response:** your advanced defence against cyber attacks.


- www.phoenixs.co.uk
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## Phoenix Protect - Active Response

Phoenix Protect - Active Response is a powerful managed security information and event management (SIEM) service built on Microsoft Sentinel. Our specialist Cyber Security Team leverage this industry-leading platform to provide you with:

- **Real-time threat detection:** identify and neutralise threats as they emerge, minimising potential damage and downtime
- **Expert security analysis:** our highly trained analysts interpret security data, prioritise threats, and provide actionable insights
- **24/7 security monitoring:** gain peace of mind knowing your systems are under constant watch, even outside of business hours
- **Advanced threat containment:** enhance your security posture with our advanced threat containment add-on service, designed to isolate and neutralise threats
- **Improved regulatory compliance:** meet industry and government security regulations with confidence

Proactive defence is key. Don't let a cyber attack become your next business crisis. Take control of your security with Phoenix Protect - Active Response.

> "Whatever you do with Phoenix, take the Sentinel Service. It's been one of those services that just worked for us. We are now more confident that any issue will be addressed promptly and effectively than ever before."

**James Blair**
Director of Development and Operations
University of Stirling

**Check out the full case study**

## What is a managed SIEM service?

A managed SIEM service provides an organisation with a dedicated team of Cyber Security Specialists who continuously monitor the organisation's IT infrastructure for threats. They utilise advanced security tools and real-time threat intelligence to identify, analyse, and respond to security incidents. By partnering with Phoenix for your managed SIEM needs, you will gain access to:

- **Highly skilled security professionals:** benefit from the expertise of our certified analysts, eliminating the need to build and maintain an in-house Security Operations Centre (SOC) Team
- **Advanced security technology:** leverage the power of Microsoft Sentinel and other leading security tools
- **Cost-effective security solution:** reduce the significant overhead associated with building and maintaining your own SOC
- **24/7 threat protection:** helping to ensure your organisation is protected around the clock, every day of the year

## The added value of a managed security service

Phoenix Protect - Active Response goes beyond just real time threat detection and analysis. This managed service offers additional benefits that significantly enhance an organisation's security posture. Here's how partnering with Phoenix for your managed security needs can bring even more value to your organisation:


**Security expertise on demand:** our team of security professionals act as an extension of your IT Team, providing valuable guidance and security best practices. Our customers gain access to their expertise without the need to hire and retain expensive in-house security personnel

**Improved threat intelligence:** we leverage industry-wide threat intelligence feeds along with independent intelligence sources to stay informed about the latest attack vectors and vulnerabilities. This comprehensive threat landscape awareness helps us proactively protect our customers systems from emerging threats

**Reduce security fatigue:** security teams are often overburdened with daily tasks. Phoenix Protect - Active Response alleviates this pressure by handling the ongoing monitoring, analysis, and initial response to security events

**Compliance assistance:** staying compliant with industry and government security regulations can be complex. Phoenix Protect - Active Response helps you navigate the ever-changing compliance landscape by providing security expertise and reporting tools that help demonstrate your organisation's commitment to data protection

**Faster incident response:** in the event of a security breach, every second counts. Our managed service ensures a rapid and coordinated response, minimising potential damage and downtime

## Results that matter

We pride ourselves on our commitment to continuous improvement, driven by customer feedback. Over the past year, our Phoenix Protect - Active Response managed service has achieved:

**99.7%**

SLA achieved for our Phoenix Protect managed service

**99**

Net Promoter Score

**150,000+**

tickets completed by our Phoenix Protect managed service

## Protecting our customers in every sector

Our service is tailored to support a diverse range of sectors, ensuring scalability and flexibility to meet varying demands:

- Healthcare
- Education
- Charities and non-profits
- Housing
- Private sector
- Bluelight
- Local and regional government
- Central government

No matter the sector or the complexity of your organisations security needs, Phoenix Protect - Active Response can be customised to protect any organisation effectively.

## Why partner with Phoenix?

We are passionate about helping organisations achieve robust cyber security. When it comes to managed solutions, Phoenix stands out as the leading choice. We are:

- A Microsoft Partner for Security
- A member of the Microsoft Intelligent Security Association
- Microsoft's UK Partner of the Year

Our accolades for 2023 and 2024, along with our extensive certifications, reflect our commitment to excellence and innovation in cyber security.

Microsoft Solutions Partner – Security

Cyber Essentials Certified Plus

bsi ISO/IEC 20000-1 Service Management CERTIFIED

bsi ISO 9001 Quality Management Systems CERTIFIED

Microsoft Partner – 2021 Partner of the Year Winner United Kingdom

Member of Microsoft Intelligent Security Association – Microsoft

CSP approved member

bsi ISO/IEC 27001 Information Security Management CERTIFIED

## Get started with Phoenix Protect - Active Response

Ready to secure your organisation with Phoenix Protect - Active Response? Speak with one of our Security Specialists today to discover how we can protect your organisation from cyber threats.

**Get in touch now**

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