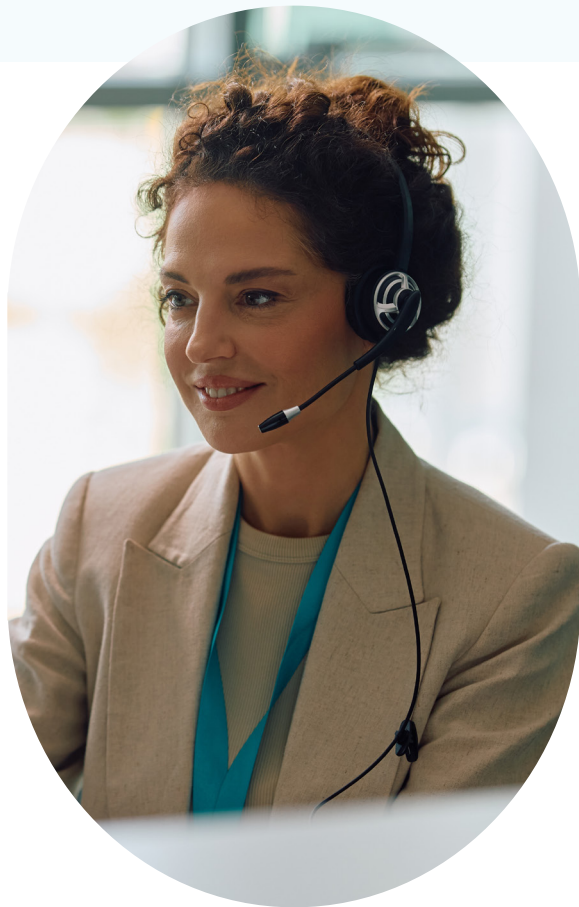




# Phoenix Protect - Managed Vulnerability Intelligence

**Our Managed Vulnerability Intelligence Service helps you identify, prioritise, and remediate software vulnerabilities across your IT estate with actionable insights and clear reporting.**



Software vulnerabilities pose a serious risk to organisations, enabling attackers to steal data, disrupt operations, and cause financial loss by exploiting weaknesses in unpatched systems and applications. These incidents undermine the confidentiality of your IT environment.

However, identifying and addressing vulnerabilities effectively is a major challenge. The sheer volume of vulnerabilities reported across a typical IT estate makes it difficult for IT teams to know where to start. Organisations need a way to understand and prioritise the vulnerabilities that present the greatest risk, so remediation efforts can be targeted and impactful.

## What is Managed Vulnerability Intelligence?

Managed Vulnerability Intelligence is a service developed and delivered by Phoenix to provide targeted vulnerability reporting across an organisation's IT estate.

The Managed Vulnerability Intelligence service builds on the strengths of a trusted, industry-recognised third-party platform to provide valuable insights into your asset exposure risks. With targeted prioritisation, our service enables your IT team to effectively focus their remediation efforts on those assets and vulnerabilities presenting the greatest risk to your organisation.

It performs in-depth discovery across a wide range of common on-premises infrastructure components, including hypervisors, networking equipment, storage systems, and servers, as well as Infrastructure-as-a-Service (IaaS) components within Microsoft Azure.

## Extend your support

### Need help mitigating the vulnerabilities in your organisation?

If your IT team is already stretched, Phoenix offer consultancy services to help remediate the vulnerabilities reported by the service, based on an agreed scope.

Phoenix professional services can help you create and implement a proactive vulnerability management strategy, reducing the risk of exploitation by malicious actors.

## The challenge

Organisations face several obstacles when managing software vulnerabilities. In 2025 alone, over 45,000 vulnerabilities<sup>[1]</sup> were disclosed, an average of 129 new CVEs every day, making visibility and prioritisation more critical than ever:

- ▶ **Visibility is critical:** organisations need a clear view of vulnerabilities across their IT infrastructure to address them and reduce the risk of exploitation
- ▶ **Compliance requirements:** many certifications, industry best practices, NCSC guidelines, and governing bodies require an effective vulnerability management strategy, which starts with understanding where the vulnerabilities are
- ▶ **The cost of delay:** failing to address vulnerabilities promptly increases the risk of active exploitation, with numerous high-profile cases resulting in severe operational and financial impact

[1] [securityvulnerability.io/stats/](https://securityvulnerability.io/stats/)

## The key features of Managed Vulnerability Intelligence

Our service combines advanced discovery with actionable insights to help you prioritise and remediate vulnerabilities effectively.

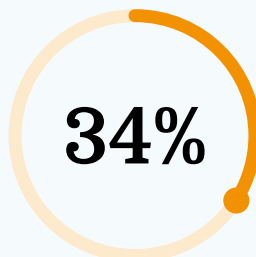
- ✓ **Focused monthly reporting:** clear, concise reports on vulnerabilities identified across your in-scope infrastructure
- ✓ **Contextualised prioritisation:** vulnerabilities ranked by asset exposure, helping you focus on the issues that pose the greatest risk
- ✓ **Actionable insights via Phoenix's Exposure and Vulnerability Insights Hub:** proprietary Phoenix dashboards providing visibility and insights into your exposure and vulnerability priorities, and access to remediation actions including vendor documentation, for faster resolution
- ✓ **Empowered remediation:** equip your IT team to target remediation activities more effectively, reducing risk and improving security posture

## The impact of unpatched vulnerabilities



**of breaches<sup>[2]</sup>** involved vulnerabilities where a patch was available but not applied.

[2] [gitnux.org/patch-management-statistics/](https://gitnux.org/patch-management-statistics/)



**of organisations<sup>[3]</sup>** knew about a vulnerability before breach but failed to patch in time.

[3] [gitnux.org/patch-management-statistics/](https://gitnux.org/patch-management-statistics/)



**of known exploited vulnerabilities<sup>[4]</sup>** were exploited within 192 days of public disclosure.

[4] [expertinsights.com/network-management/software-vulnerability-statistics-and-trends-2025/](https://expertinsights.com/network-management/software-vulnerability-statistics-and-trends-2025/)

## Results that matter

We pride ourselves on our commitment to continuous improvement, driven by customer feedback.

# 99.7%

SLA achieved across all our managed services

# 98%

positive feedback across all our managed services

# 248,282

tickets completed across all our managed services



## Protecting our customers in every sector

Our service is tailored to support a diverse range of sectors, ensuring scalability and flexibility to meet varying demands:

- Healthcare
- Education
- Charities and non-profits
- Housing
- Private sector
- Bluelight
- Local and regional government
- Central government

No matter the sector or the complexity of your organisation's security needs, **Managed Vulnerability Intelligence** provides continuous visibility and actionable insights to help you identify, prioritise, and remediate vulnerabilities effectively, keeping your organisation secure and resilient.

## Why partner with Phoenix?

We are passionate about helping organisations achieve robust cyber security. When it comes to managed solutions, Phoenix stands out as the leading choice. We are:

- A Microsoft Partner for Security
- A member of the Microsoft Intelligent Security Association (MISA)
- 2021 Microsoft UK Partner of the Year

Our accolades for 2024 and 2025, along with our extensive certifications, reflect our commitment to excellence and innovation in cyber security.



## Get started with Managed Vulnerability Intelligence

Ready to take control of vulnerabilities across your IT estate? Speak with one of our Managed Service Specialists today to discover how our service can help you prioritise risks, streamline remediation, and strengthen your security posture.

Get in touch with your account manager for more information.

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