



ORACLE

Oracle Customer Success Services

Overview

January 2026

ORACLE
Customer Success
Services



Oracle Customer Success Services: Approach

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Customer Success
Services

Accelerating your success with Oracle

One Oracle Approach

A single organization
to ensure
customer success

Success Assurance

Prescriptive guidance
for SI and Customer to
mobilize for successful
outcomes

Implementer Success

Certified and
experienced Partners
supported by Oracle

Lifecycle Offerings

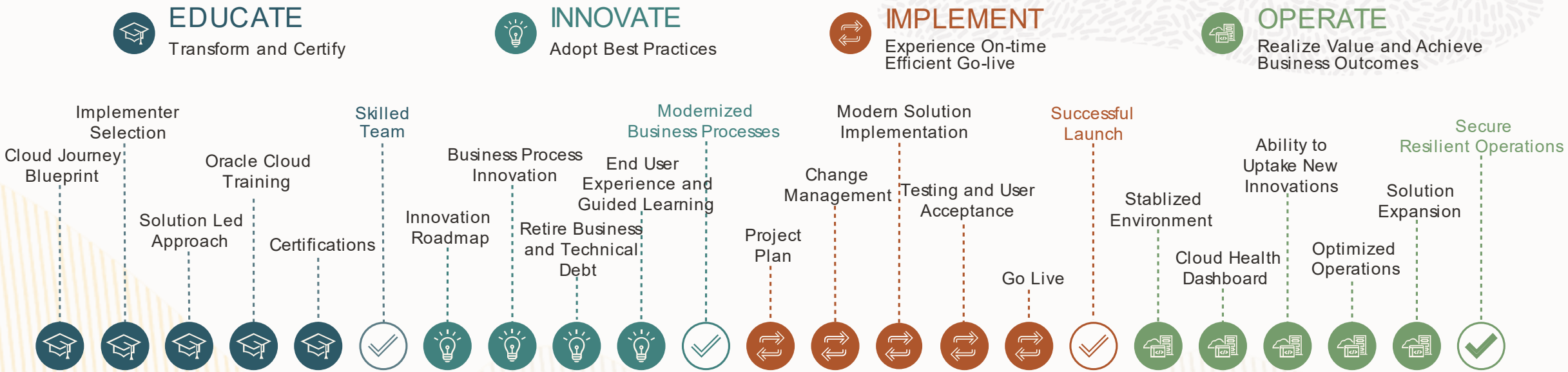
Full lifecycle of
services throughout
a customer journey

Unified Delivery and Support

Customer-centric
delivery and support
integrated with
Oracle development

Accelerate your success with Oracle Cloud

Customer Success Services and implementor network



OUTCOMES

Oracle Cloud possibilities
Oracle Cloud capabilities
Oracle Cloud approach

Demonstrable business outcomes
Business rollout roadmap
Cloud Service adoption plan

Implement smooth go live
Ensure simple efficient solution
Support and operations model

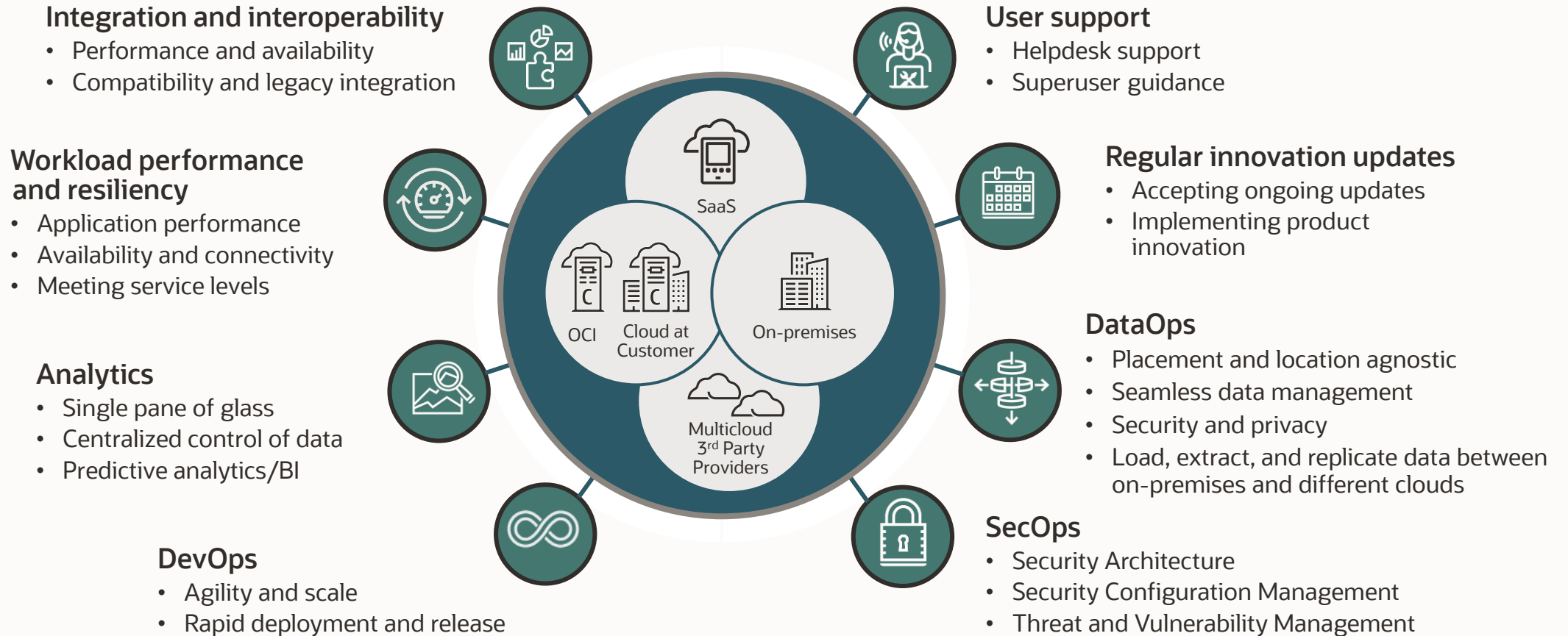
Accelerated value realization
Ensure secured, resilient operations
On-going innovations



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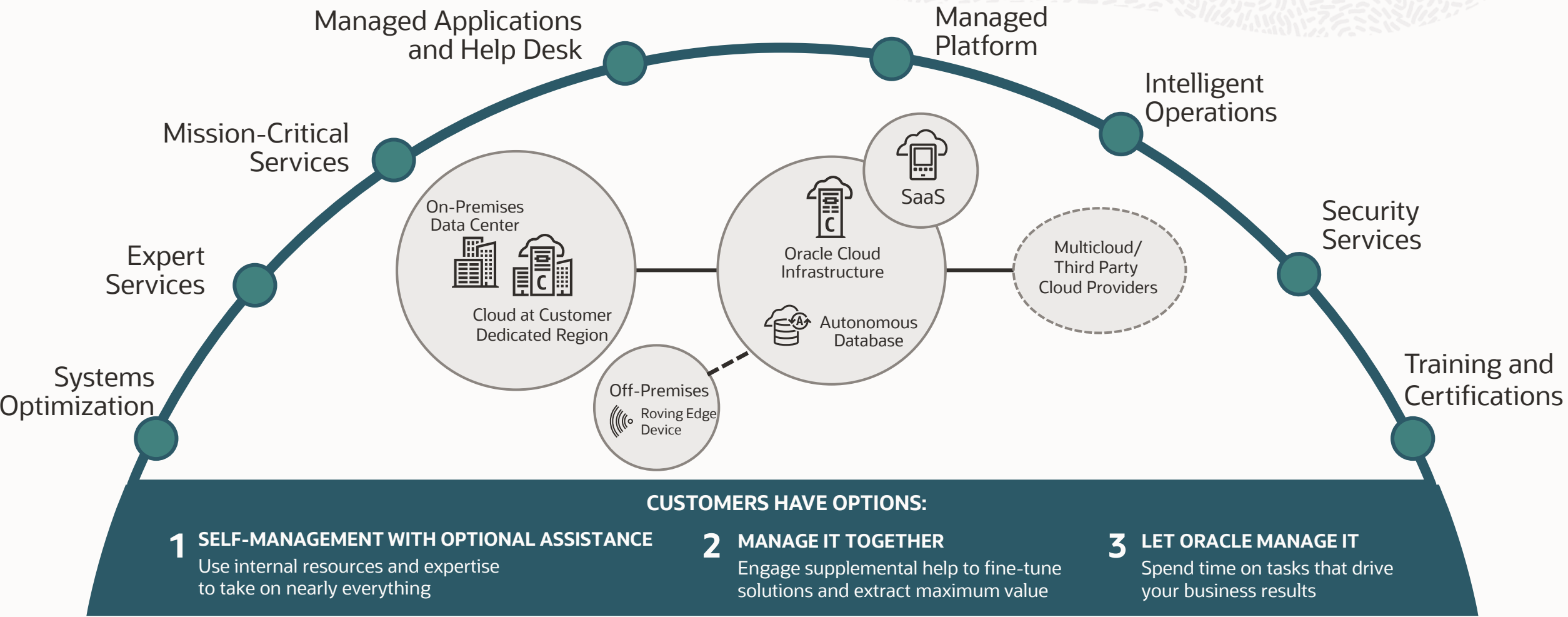
Supporting your hybrid and multicloud needs

Hybrid Cloud



Oracle Customer Success Services enabling hybrid cloud/multicloud

Our services portfolio for hybrid cloud



Oracle Customer Success Services: Further Information

For additional G-Cloud 15 information please visit our Supplier Portal at [EXTERNAL: G-Cloud 15 Framework Supplier Portal - Home](#)

Thank You

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