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Pricing Document

RM1557.15 G-Cloud 15

Oracle Health's Health Information Exchange

DISCLAIMER, if any

Service Description

Oracle Health, Health Information Exchange (HIE) is a standards-based, scalable, vendor agnostic, private health information exchange solution, providing point-of-care access to patient data. No matter where care is delivered, Oracle Health HIE can aggregate data from many connected sources, enabling informed decisions. Sources include systems in the Primary, Secondary, Tertiary, community, and social care settings.

Pricing

1. New HIE Customers

- **Initial Set-up Fee:** Applicable, as per payment terms below:
 - 35% on Booking
 - 35% on Project Kick-Off
 - 30% on First Productive Use
- **Implementation Fee (5 connections):** Applicable, as per payment terms below (Minimum of 5 connections per implementation.)
 - 25% on Booking
 - 25% on Project Kick-Off,
 - 25% on Bookings + 65 Days,
 - 25% on First Productive Use.
- **Monthly Service Fee:**
 - Covers up to 5 initial connections.
 - Payable quarterly in arrears, starting from Call-Off Start Date.

Fee Description	Amount
Set-up Fee	£ 185,458
Implementation of 5 Connections	£ 326,705
Total One-Time Fees	£ 512,163

The monthly fee for the first five connections is due quarterly in arrears starting from Call-Off Start Date.

Fee Description	Monthly Fee
Oracle Health HIE - 5 Connections	£ 3,702

2. Existing HIE Customers — Additional Bundle Purchases

- **Implementation Fee (per additional 5-connection bundle):** Applicable, as agreed in Service Request Implementation payment milestones.
- **Monthly Service Fee (per additional 5-connection bundle):**
 - Payable quarterly in arrears, starting from Project Effective Date.

Fee Description	Amount
Implementation of 5 Connections	£ 326,705

The monthly fee for each additional bundle of five connections is due quarterly in arrears starting from Project Effective Date.

Fee Description	Monthly Fee
Oracle Health HIE - Additional 5 Connections	£ 3,291

All fees are exclusive of sales, value-added or other similar taxes imposed by applicable law, except for taxes based on the Supplier's income and subject to annual indexation. Customer must have existing HIE implemented for additional bundles.

Scope of Services / Deliverables

High-level Professional Services Scope of work

These projects are intended to provide the professional services needed to configure Health Information Exchange (HIE) with the onboarding of up to five (5) HIE Connections and also intends to provide the professional services needed to configure up to five (5) additional HIE Connections.

Professional Services Assumptions

Estimated Duration

- The estimated overall duration of 52 weeks is intended for planning purposes only. Exact timing and duration will be agreed in the project plan during the early stages of the project.
- The project timeline does not account for vacation breaks, doctor strikes, staff rotation etc. and the detailed project plan will be defined jointly early in the project.

Go Live

- Assumes Level 2 support up to two (2) weeks during business hours following Go Live.

Oracle Health Project Management

- Prepare a mutually agreed upon Project Management Plan (PMP).
- Prepare a mutually agreed upon estimated project timeline based on the Consulting Framework methodology and scope. The project timeline will include estimated dates for consulting events and domain copies.
- Conduct project status meetings and prepare monthly executive status reports.
- Provide the manufacturer's DCB 0129 Clinical Safety Case Report and hazard log for Oracle Health.

Customer Project Management Cooperation

- Collaborate with Oracle Health to create a mutually agreed Project Management Plan (PMP).
- Review and mutually agree to the estimated project timeline and collaborate with Oracle Health to review the project scope.
- Collaborate with Oracle Health Project Management to plan, track, and report on project progress with processes based on Oracle's Consulting Framework guidelines, templates, and tools and project status reports.
- Participate in and complete the Gateway reviews in accordance with the project timeline.
- Designate the external entities to connect to the Oracle Health HIE.
- Establish the initial meeting and relationship between the Oracle Interoperability team and the supplier for the Integrating Health Enterprise (IHE) standard Electronic Health Record (EHR) system or the IHE standard HIE system.

Configuration Scope Assumptions

- For HIE Implementation
 - Requirements for EHR systems in which the user wishes to share data:
 - The EHR system must be able to transmit clinical data via HL7 2.3, 2.5, 2.7, or 3.x (CDA documents) if the system is a data contributor to the HIE

- The EHR system must be able to transmit HL7 Admission/Discharge/Transfer (ADT) or Patient Identity Feed (PIF) v3 if the system is a data contributor to the HIE
- Support IHE standard or Fast Healthcare Interoperability Resources (FHIR) R4 (minimum) compliant and/or outbound interfaces – HL7v2.xx
- Adhere to security protocol transport layer security (TLS) 1.2 for mutual authentication
- Your registration systems are required to perform a patient registration to send HL7 ADT or PIFv3 to HIE
- The HIE standard compliant EHR system can comply with XDS.b and/or its supplement, XCA.
- For setup of up to five (5) connections:
 - Up to five (5) connections can be added to Your HIE allowing the retrieval of data from [care setting/provider], using the relevant interface, configured according to the Oracle Health UK HIE Model design.
 - The scope of this connection will be limited to a predefined number of datasets that will be provided by Oracle Health.
 - Deployed into the production HIE environment only.

General Assumptions

- Business hours are 8 AM to 5 PM, Monday through Friday, based on the local time zone of your facility.
- Modifications to the Design and Build of the proposed solutions to meet specifications for individual facilities may result in additional professional services and fees.
- The Professional Services set forth hereunder do not include any third-party service offerings.
- Assumes you have the appropriate level of resources & third-party contractors dedicated to the project.
- Additional Services:
 - You may choose to add any Additional Services to the scope of Oracle solutions to be deployed under this contract.
 - Additional Services will be agreed by Oracle and You using Oracle's change management process.
 - Unless agreed with You, you shall not be obliged to pay Oracle in respect of any travel or subsistence costs or expenses in addition to the hourly rate.

Exclusions

- Organisational Change Management (OCM) services from Oracle Health.
- Go live support over the weekend and night shifts.

Expenses

- N/A as this project will be delivered 100% remotely.



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