

Managed Detection and Response

Transform legacy full-stack applications into
modular, future-proof, cloud-native systems

Service Overview

Our Managed Detection and Response (MDR) helps modern organisations stay secure and respond to advanced threats. Comprehensive endpoint security monitoring through 24x7 detection, containment and rapid response to security breaches with continuous Proactive Hunting and expert cyber-crisis support, based on best-of-breed EDR and XDR technology.

Delivery, deployment, configuration, and support – Our team is responsible for delivering and configuring EDR technology, providing personalised guidance and implementation support.

Proactive threat hunting – Our threat hunters leverage threat intelligence to proactively search for undetected TTP-based threats that have evaded security systems.

24/7 monitoring and response – Including triage, analysis, contextualisation and validation of threat alerts, plus remote containment and escalation of confirmed security breaches enriched with our intelligence platform.

Expanded response capability – Early detection and blocking of critical threats, automatic mitigations and DFIR capability (optional) for a comprehensive response.

Additional Services

Digital Forensics & Incident Response (DFIR). This service helps organisations respond effectively to cyber incidents.

- Ensure coordination, containment, investigation, and mitigation after a security incident with the support of an expert team based on a solid methodology.
- Enhance your cyber security through advanced malware analysis and forensic capabilities.
- Obtain a fast, effective, and comprehensive response to a cyber-crisis to reduce response and recovery times.

Cyber Threat Intelligence (CTI). Helps organisations understand digital risks, providing a strategic advantage for better identification and anticipation against threats.

Benefits:



This service aims to help security teams accelerate the deployment of advanced, mature detection and response (MDR) capabilities by reducing the time required to deploy them by eliminating the complex processes of purchasing, operating, and maintaining a 24-hour security toolset.



We have the best market-leading technologies from CrowdStrike, Microsoft and Palo Alto, security experts and automated processes to ensure complete protection.



Adopt the best Endpoint Detection and Response (EDR), managed by experienced analyst teams with a proven track record in managing incidents.



Increase your security capacity, reduce mean response time, and anticipate threats.



Gain an effective, fast, and comprehensive response capability to cyber breaches, including DFIR capabilities (optional).

Our Deliverables:

- Delivery, deployment, configuration, and support
- Proactive threat hunting
- 24/7 monitoring and response
- Expanded response capability

Why Telefónica Tech?

1. Our Propel method gets you from idea to working solution fast. This lets you unlock value quickly from your modernisation initiatives.
2. We have deep expertise across the full app stack with proven customised solutions that speed your modernisation.
3. We help you adopt change with less risk and disruption, using modular delivery that keeps compliance and quality high.

We focus on high-value apps and features that deliver clear business impact.

Additional Services to Elevate Your Business

Cloud Strategy

Scale cloud adoption for maximum business impact.

GreenOps

Measure and optimise your cloud carbon footprint, making your cloud operational sustainable.

FinOps

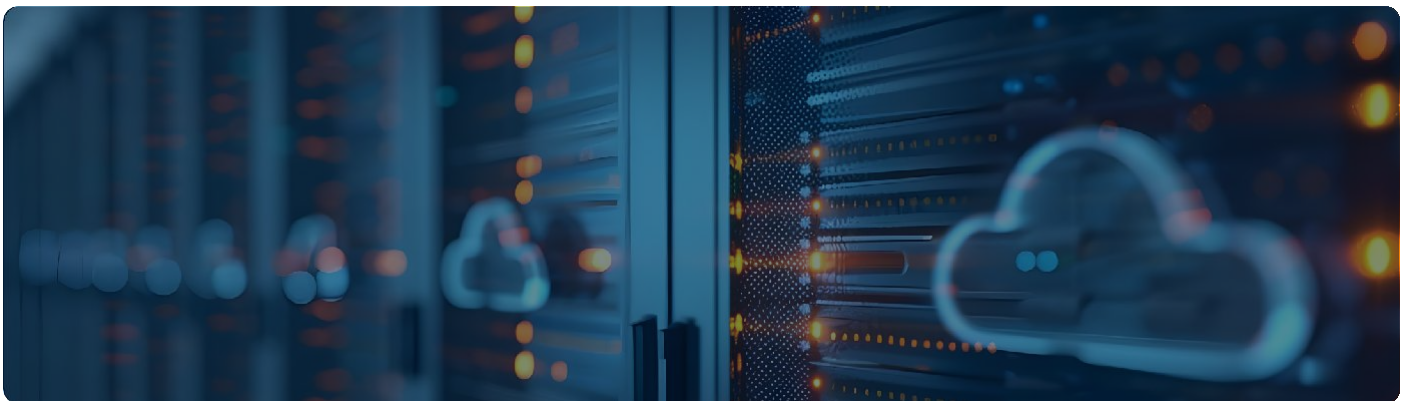
Optimise your cloud spending and boost financial accountability.

Multi-Cloud

Deliver workload freedom by deploying your workloads across multiple cloud providers seamlessly.

Cloud Managed Services

Expert management and support for your cloud environment.





Leading the Way in *Digital Transformation* for our Customers

Telefónica Tech unlocks the power of integrated technology, bringing together a unique combination of the best people, with the best tech and the best platforms, supported by a dynamic partner ecosystem to make a real difference to every business, every day.