

# Office 365 Backup as a Service



## Service Overview

In today's world, SaaS productivity applications such as Microsoft Office 365 (O365) make sense in a modern workplace for enterprise organisations. The benefits of easy access to documents from any device and improved collaboration are obvious. However, many organisations believe that moving to O365 means backup is no longer necessary.

On the contrary, the Cloud Shared Responsibility model states that whilst Microsoft manages the O365 platform, they do not back up your O365 data, meaning that it is your responsibility to ensure that data is protected. Unfortunately, data loss happens all too frequently, giving rise to significant interruptions to your productivity, operations, and reputation.

### Extend O365 Data Protection Further –

Protect organisational data from accidental or intentional corruption and deletion by maintaining a separate copy of organisational and user data outside of the Microsoft SaaS platform, filling data retention policy and data loss prevention policy gaps.

### Best-of-Breed Technology – Our O365

Backup as a Service offering has been designed and built using industry-leading backup technology, underpinned by a high-performing, durable, and scalable storage platform that is owned and operated in the UK by Telefónica Tech, helping you to protect data and remain compliant with various data governance and data protection regulations.

We manage the service's software and hardware lifecycles too, giving you one less thing to worry about.

### Protect Data Quickly & Easily – Telefónica

Tech's O365 Backup as a Service offering doesn't require any capital investment and enables you to protect data with a simple, predictable, and easy-to-scale per-user, per-month fee.

**User Self-Service** – In addition to securing your data against corruption or loss, our service provides end users with a web-based recovery portal, enabling rapid restores of when needed.

This means no more Service Desk tickets and no wait times to restore from a backup archive, empowering your users to carry on working as soon as possible.

**Monitoring & Alerting** – In addition to protecting data, our O365 Backup as a Service offering includes monitoring, alerting, and daily reporting capabilities to provide complete confidence in the status of data backups. Issues are raised with Telefónica Tech Operations teams immediately for quick resolution.

### Our Deliverables:

- Durable, highly available protection for mission-critical organisational and end-user data.
- Quick deployment with deep integration into core Office 365 services.
- No software agents to deploy, manage, or update.
- CapEx free, per user, per month pricing offering unlimited\* data storage.
- Data is protected in transit and at rest using AES 256-bit encryption.
- Secure, UK-only data centres provide data residency and protection.

## Why Telefónica Tech?

1. Our Propel method gets you from idea to working solution fast. This lets you unlock value quickly from your modernisation initiatives.
2. We have deep expertise across the full app stack with proven customised solutions that speed your modernisation.
3. We help you adopt change with less risk and disruption, using modular delivery that keeps compliance and quality high.

We focus on high-value apps and features that deliver clear business impact.

## Additional Services to Elevate Your Business

### Cloud Strategy

Scale cloud adoption for maximum business impact.

### GreenOps

Measure and optimise your cloud carbon footprint, making your cloud operational sustainable.

### FinOps

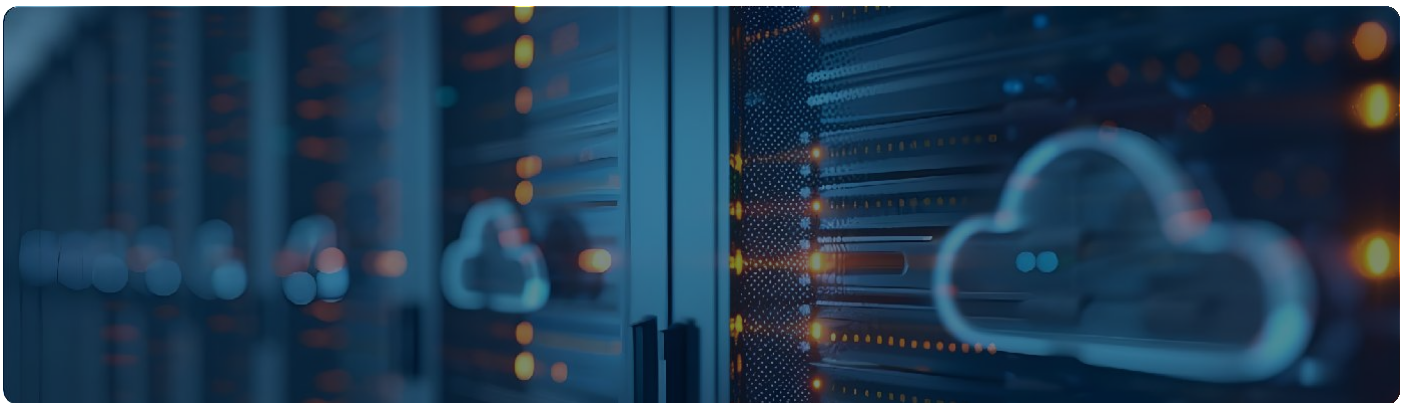
Optimise your cloud spending and boost financial accountability.

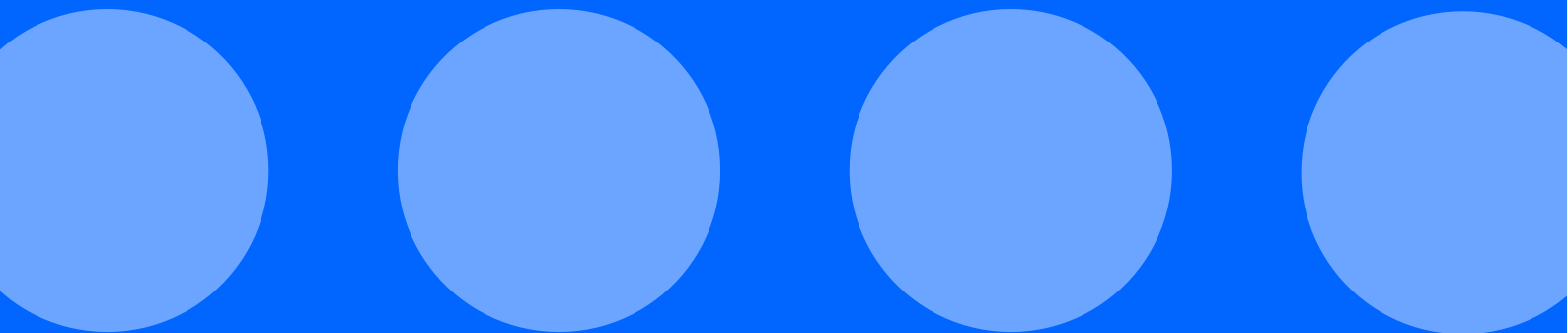
### Multi-Cloud

Deliver workload freedom by deploying your workloads across multiple cloud providers seamlessly.

### Cloud Managed Services

Expert management and support for your cloud environment.





# Leading the Way in *Digital Transformation* for our Customers

Telefónica Tech unlocks the power of integrated technology, bringing together a unique combination of the best people, with the best tech and the best platforms, supported by a dynamic partner ecosystem to make a real difference to every business, every day.