

Cloud Shared Service

Enabling *robust operations* of your
organisations cloud platforms.



Cloud

What is Cloud Shared Services?

Telefónica Tech's Cloud Shared Services provide cloud experts and modern tools and an enhanced Cloud Management Platform, enabling robust operations of your organisations cloud platforms. With a pool of highly skilled, qualified engineers available for proactive support, recommendations and optimisation, enabling you to maximise business value.

Telefonica Tech's Cloud Shared Services can help simplify management of cloud workloads

IT Leaders continuously balance priorities between delivering new innovations to the business and ensuring stability within their cloud platforms. With the increasing challenge of cloud skills shortages and the rapid rate of cloud service change, bridging that gap with the right partner is more and more critical. Handoff the day to day management to a trusted provider.

Benefits:



Expertise

Leverage a broad team of highly qualified Cloud Engineers, available round the clock.



Cost Effectiveness

Provide a high-quality service, that can reduce time to value, and increase efficiencies.



Improve Productivity

Eliminate tedious tasks, allowing employees to concentrate on delivering value, to boost productivity and retain staff

Our Deliverables:

Our Cloud Shared Services provides an extensive collection of Azure Managed Service solutions, delivering highly available, standardized and secure cloud environments, delivered by highly skilled experts, for UK based Operations Centres.

We recognise the criticality of managed services, which is why our turnkey solutions provide you with a scalable and cost effective solution, built around flexible building blocks, unlocking technical business transformation;

Essentials:

- › A core cloud service offering for customers taking Azure CSP hosting. Providing flexible billing, and fully managed vendor escalation. Designed for customers who are looking to consume CSP.

Standard:

- › Our Standard support offering provides access to cloud experts, ITIL governance and service delivery office. Great for customers looking for reassurance whilst maintaining their own operations.

Signature:

- › Our signature service takes our standard offering a step further, providing a fully managed, proactive support model. Enabling you to fully offload the day-to-day management operations to your trusted partner, and focus on the business priorities.



Why Telefónica Tech?

The Cloud Shared Services offering will provide you with a flexible managed service proposition:

- › **Tailored Service Offerings:** Build the services that best aligns with business goals, with our flexible service building blocks.
- › **Engineering Pool:** Access to our pool of highly qualified UK based engineering capability.
- › **Trusted Partner:** Our shared service offering provides an extension to your business.

Additional Services to Elevate Your Business

- › FinOps Managed Service
- › Cloud Administrator
- › Strategic Cloud Consultant
- › Database Managed Service

Accelerate your Azure Transformation

By leveraging Telefónica Tech as your trusted partner and managed service provider, you will immediately benefit from our years of experience and expertise, to help your business gain the most value from Public Cloud.

Leading the Way in *Digital Transformation* for our Customers

Telefónica Tech unlocks the power of integrated technology, bringing together a unique combination of the best people, with the best tech and the best platforms, supported by a dynamic partner ecosystem to make a real difference to every business, every day.