

Service Integration

Transform legacy full-stack applications into modular, future-proof, cloud-native systems



Service Overview

The successful delivery of cloud projects is significantly enhanced by leveraging experienced, expert Service Integration services.

- Telefónica Tech Service Integration expertise has enabled our clients to:
- Integrate Cloud and hosted applications –business critical applications may be deployed across a number of platforms and use different types and standards in technology.
- Infrastructure Consolidation and Aggregation – your business may need to make the most of Cloud through consolidation and aggregation of key infrastructure, although it still requires flexibility for additional capacity as and when the business dictates;
- Migration to Cloud services –to migrate legacy applications and data to SaaS Cloud-based services, and back again if required; and
- Aggregation of systems –enable seamless access for individuals across a range of Cloud services.

Telefónica Tech regularly delivers Systems Integration services as part of its normal Managed Services and systems deployments to our clients. From experience, we have found that successful Service Integration depends on effective Due Diligence undertaken to gain a full understanding of the interfaces between the related services and supporting systems.

Our primary goal during Service Integration is always to ensure that the integrity of the operational environment is protected and that the correct components are integrated so that the confidentiality, integrity and availability of data are not compromised.

To this end, Telefónica Tech appoints a team of skilled personnel to manage the integration of client systems. This team will be responsible for developing:

- Transition and Integration Plans;
- Design Documentation;
- Technical Documentation;
- Testing Documentation; and
- Project Control Documentation
- Service Introduction

Key Features and Benefits:

- Integrate Cloud and hosted applications
- Infrastructure Consolidation and Aggregation
- Migration to Cloud services
- Aggregation of systems
- Transition and Integration Plans
- Design Documentation
- Project Control Documentation
- Business-critical applications may be deployed across multiple platforms
- Consolidation and aggregation of key infrastructure
- Flexibility for additional capacity as and when the business dictates
- Migrate legacy applications and data to SaaS cloud-based services
- Enable seamless access across Cloud and hosted services

Telefónica Tech will perform comprehensive integration testing prior to introducing a new service into live operations. Using the test scripts agreed upon with the client. We test each necessary interface and integration point with the new solution and the existing systems.

Telefónica Tech has a proven Service Introduction process that we use to transition systems from implementation states to operational steady state. This requires identifying dependencies on existing services, both internal and external, and managing them to ensure a seamless transition to operational readiness.

Why Telefónica Tech?

1. Our Propel method gets you from idea to working solution fast. This lets you unlock value quickly from your modernisation initiatives.
2. We have deep expertise across the full app stack with proven customised solutions that speed your modernisation.
3. We help you adopt change with less risk and disruption, using modular delivery that keeps compliance and quality high.

We focus on high-value apps and features that deliver clear business impact.

Additional Services to Elevate Your Business

Cloud Strategy

Scale cloud adoption for maximum business impact.

GreenOps

Measure and optimise your cloud carbon footprint, making your cloud operational sustainable.

FinOps

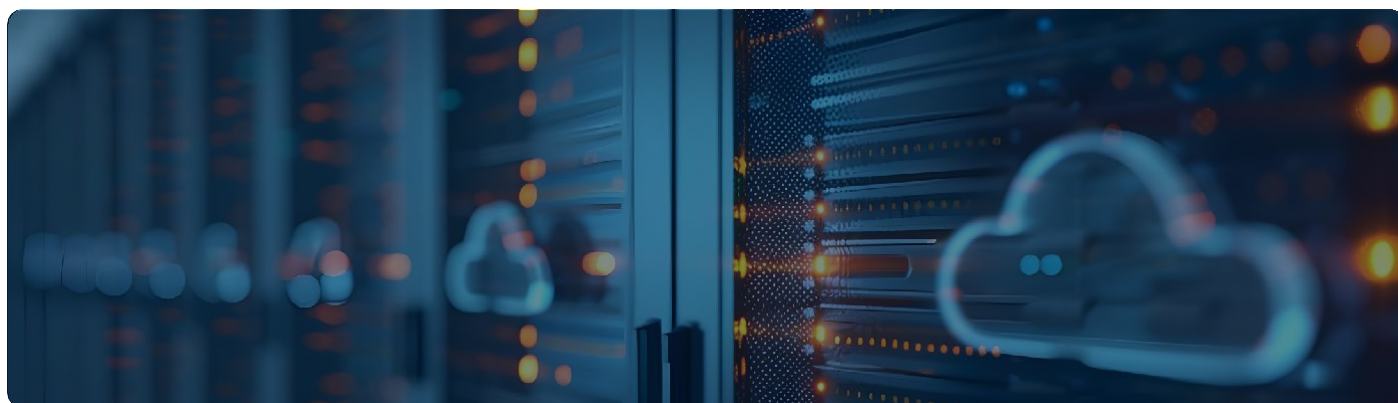
Optimise your cloud spending and boost financial accountability.

Multi-Cloud

Deliver workload freedom by deploying your workloads across multiple cloud providers seamlessly.

Cloud Managed Services

Expert management and support for your cloud environment.





Leading the Way in *Digital Transformation* for our Customers

Telefónica Tech unlocks the power of integrated technology, bringing together a unique combination of the best people, with the best tech and the best platforms, supported by a dynamic partner ecosystem to make a real difference to every business, every day.