

Modern Workplace Consultancy Services

Transform legacy full-stack applications into modular, future-proof, cloud-native systems



Service Overview

Telefónica Tech's Modern Workplace Consultancy Services guides you through your journey in delivering a modern, secure workplace based on the Microsoft 365 suite.

We leverage our specialist expertise to modernise your productivity & mobility strategies using Microsoft 365. Reduce time-to-value for your business with proven design, consultancy, and strategic architecture experience.

Services cover deployment to business strategy encompassing Exchange Online, SharePoint Online, OneDrive for Business, Teams, Intune, Copilot and Windows 11.

Art of the Possible – Envisioning Workshops demonstrate the art of the possible with different vendor options and how it aligns to a customer use case.

User Adoption – Organisations want to be more effective and inspire its employees to work better together. But changing a work culture goes way beyond the effort required to deploy a new solution, Employees must understand the solution's value and engage with it daily.

Telefónica Tech will drive an Adoption Change Management (ACM) process around our defined delivery methodology.

Current State Assessments – On-site health checks of existing Microsoft 365 tenant or current configuration environment against best practice.

Managed Projects – Following a tried and tested methodology:

- **Initiation:** Telefónica Tech will run a project definition workshop to affirm requirements, scope, deliverables and timescales. Project planning and scheduling occur at this stage.
- **Design:** Telefónica Tech will provide a design document based on industry best practices. This will include any prerequisite activities.
- **Build/Test:** Telefónica Tech will build and configure the solution according to the agreed design and execute the test plan witnessed by the customer.
- **Manage:** Provide managed services of varying levels, depending on a customer's requirement.

Key Features:

- Business value, ROI and TCO easily demonstrated using proven methodologies
- Enhanced communication and collaboration, enabling modern working
- Enhance workplace flexibility with proven mobility strategies and technologies
- Operational overhead reduced by utilising economies of scale in the cloud
- Microsoft Teams deployed using our FastStart services
- Citrix Consultancy Services
- Microsoft 365 Consultancy, assessment, design and implementation services
- SharePoint Online consultancy, design and implementation services
- Risk of data loss mitigated with advanced security technologies
- Quickly deploy Azure Virtual Desktop with AVD FastStart
- Device flexibility with mobile device and mobile application management
- Training and Adoption services
- Microsoft Gold Messaging, Communications, Hosting, Cloud Platform, Datacentre, Cloud Productivity accreditations

Why Telefónica Tech?

1. Our Propel method gets you from idea to working solution fast. This lets you unlock value quickly from your modernisation initiatives.
2. We have deep expertise across the full app stack with proven customised solutions that speed your modernisation.
3. We help you adopt change with less risk and disruption, using modular delivery that keeps compliance and quality high.

We focus on high-value apps and features that deliver clear business impact.

Additional Services to Elevate Your Business

Cloud Strategy

Scale cloud adoption for maximum business impact.

GreenOps

Measure and optimise your cloud carbon footprint, making your cloud operational sustainable.

FinOps

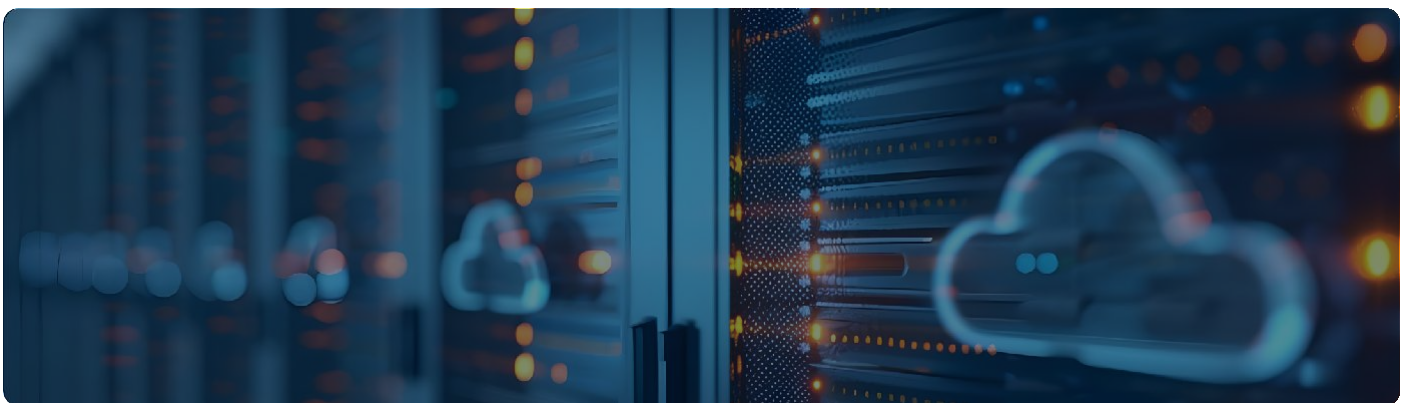
Optimise your cloud spending and boost financial accountability.

Multi-Cloud

Deliver workload freedom by deploying your workloads across multiple cloud providers seamlessly.

Cloud Managed Services

Expert management and support for your cloud environment.





Leading the Way in *Digital Transformation* for our Customers

Telefónica Tech unlocks the power of integrated technology, bringing together a unique combination of the best people, with the best tech and the best platforms, supported by a dynamic partner ecosystem to make a real difference to every business, every day.