



Backup as a Service (BaaS)

Protect every workload with offsite or fully managed backup, tailored to your environment.



Cloud

What is Backup as a Service (Baas)?

Backup as a Service (BaaS) from Telefónica Tech is a flexible, enterprise-grade solution that helps organisations safeguard critical data across hybrid and on-premises environments. Built around Veeam technology and hosted on Telefónica Tech's secure UK-based cloud platform, BaaS is available in two models: Offsite BaaS and Full BaaS - designed to meet you where you are in your data protection journey.

Offsite BaaS is ideal for organisations already using Veeam Backup & Replication. It enables you to send backup copy jobs to Telefónica Tech's cloud via Veeam Cloud Connect, ensuring 3-2-1 compliance without additional infrastructure. It's fast to set up, cost-effective, and lets you retain full control of your primary backup jobs.

Full BaaS is a fully managed backup solution for organisations without existing infrastructure or those wanting to offload backup operations. Telefónica Tech provides and installs the required hardware onsite, manages all backup jobs and monitoring, and stores a secondary copy in our secure data centres. You get reliable, scalable protection - without the overhead of managing your own platform.

Benefits:



Reduces operational burden

Offload backup management to Telefónica Tech or simplify offsite protection without changing your existing setup.



Improves resilience and compliance

Meets 3-2-1 best practice with UK-hosted, encrypted and immutable offsite backups and audit-ready architecture.



Eliminates infrastructure overheads

No need to buy, maintain, or refresh backup hardware with Full BaaS; Offsite BaaS avoids secondary site costs.



Supports hybrid environments

Protect workloads across on-premises and cloud with seamless integration into your existing Veeam tooling.



Flexible to your needs

Choose the right model based on your internal resource, recovery requirements, and existing backup infrastructure.

Deliverables:

Offsite BaaS Deliverables

- › Veeam Cloud Connect repository setup - secure, UK-hosted offsite backup target with encrypted, logically separated storage.
- › Initial setup support - includes scoping call, connectivity assistance, and optional help configuring backup copy jobs.
- › Ongoing infrastructure maintenance - Telefónica Tech monitors and maintains the cloud platform and provides capacity planning guidance.

Full BaaS Deliverables

- › On-site delivery of backup infrastructure - Telefónica Tech-provided and supported hardware and software, preconfigured for easy deployment.
- › End-to-end backup management - Telefónica Tech manage the job scheduling, monitoring, restores, and platform updates based on customer input.
- › Secondary copy to Telefónica Tech Cloud Platform - offsite replication to secure UK data centres, ensuring 3-2-1 backup compliance without extra customer effort.



Why Telefónica Tech?

Telefónica Tech combines deep technical expertise with proven delivery across complex, hybrid environments to offer Backup as a Service that is both resilient and easy to adopt. As a Veeam Platinum Partner with years of experience managing backup environments for both customers and our own infrastructure, we provide dependable, end-to-end solutions that reduce risk, support recoverability, and free up internal resources.

Our UK-hosted BaaS platform is supported by a multi-skilled technical team with hands-on knowledge of storage, virtualisation, networking, and backup operations. While backup is the core focus of this service, Telefónica Tech has access to broader internal expertise - including cyber security, SOC, and SIEM specialists - that can be called upon if needed to address complex scenarios. This depth of capability gives customers assurance that their data is protected by a trusted partner with the experience to respond effectively, even when the unexpected happens.



Additional Services to Elevate Your Business

Optional Further Offsite Backup Copy for Enhanced Resilience:

Telefónica Tech's BaaS offerings - both offsite and full - already follow 3-2-1 backup best practice by protecting your production data with offsite, encrypted backup copies. For organisations with stricter compliance needs or risk policies, we offer an optional further offsite backup copy stored in a separate Telefónica Tech UK-based data centre. This additional layer of geographic separation enhances resilience and helps meet advanced regulatory or business continuity requirements.

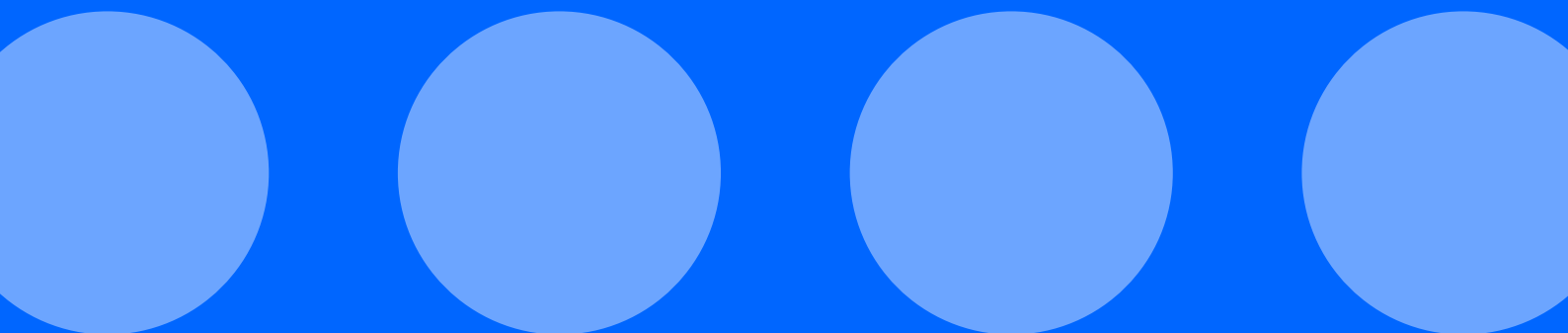
Key Features:

- › Optional further offsite copy in a second, geographically separate Telefónica Tech UK data centre.
- › Strengthens disaster recovery posture and business continuity planning.
- › Fully encrypted, logically separated, and managed by Telefónica Tech.



Leading the Way in
Digital Transformation
for our Customers

Telefónica Tech unlocks the power of integrated technology, bringing together a unique combination of the best people, with the best tech and the best platforms, supported by a dynamic partner ecosystem to make a real difference to every business, every day.



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