



DATA PLATFORM MANAGED SERVICE

G-CLOUD 15

SERVICE OVERVIEW

Telefónica Tech provides a specialist and modern managed service built on DevOps practices and Microsoft Fabric, Microsoft Azure Data Platform, Power BI and SQL Server BI capabilities. This is tailored for the efficient operation and effective evolution of your data analytics and business intelligence platform providing clear proof of value.

KEY FEATURES

- Full delivery of a DevOps lifecycle for Data
- Proactive Infrastructure & Application Monitoring
- Data Pipeline & Processing Monitoring
- Request, Incident, Problem, Change & Release Management
- Data Platform Housekeeping & Maintenance
- Azure Consumption Control
- UK ITIL aligned Service Desk and Service Delivery Management
- Up to 24|7 with Response Times 15 minutes
- Recovering Point Objective Management & Disaster Recovery
- Service & Solution Operational Analytics

SERVICE BENEFITS

- Access to Data Platform Experts who deliver the Service
- Comprehensive Operational Management of Data Platforms
- Controls Azure Consumption during Delivery & Operation
- Provides ongoing Solution Improvements & Expansion
- Assures the ongoing Processing & Operational Performance
- Removes need to Maintain Knowledge and Skills
- Hours of Operation cover Extended & Unsociable Hours
- A Modern & Specialist Managed Service for Data Platforms

Thank you

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