



Clean Email

Stop email threats before they reach your inbox.

Clean Email keeps your business safe, simple, and secure.



Cyber Security

What is our Clean Email?

Clean Email is a managed email security service powered by Proofpoint and delivered by Telefónica Tech. It protects your organisation from phishing, malware, data loss, and other email-based threats, including brand protection through DMARC authentication. We offer two service levels: Business and Enterprise, so you get the right fit for your size and needs.

We handle everything from setup to ongoing protection. Emails flow through Proofpoint's secure gateway, filtering inbound and outbound traffic. You can add modules like encryption, digital risk protection, and user awareness training. Whether you want basic support or full SOC management, we've got you covered.

With Clean Email, you don't just get a product – you get a partner. Telefónica Tech manages the service end-to-end, so you can focus on your business while we keep your email secure.

Benefits

Our offering focuses on addressing key security needs with:



Advanced Threat Protection

Utilises machine learning and AI to detect and block phishing, malware, and business email compromise (BEC) attacks, while ensuring advanced data protection and compliance.



Multi-Layered Defence

Features dynamic classification, sandboxing, and DMARC authentication to ensure comprehensive protection. It also delivers added value for Microsoft customers by strengthening their existing security capabilities.



Operational Efficiency

Automates threat detection and response, reducing the workload on IT teams and allowing them to focus on strategic initiatives.



Enhanced Security Posture

Provides a robust defence against email-based threats, protecting sensitive information and reducing the risk of cyber attacks.



Financial and Reputational Protection

Mitigates the risk of financial loss and reputational damage by preventing various types of email fraud.

Deliverables

Advanced Threat Detection:

- › Utilises machine learning and AI to identify and block phishing, malware, and business email compromise (BEC) attacks.

Dynamic Classification and Sandboxing:

- › Provides multi-layered protection by dynamically classifying threats and isolating suspicious URLs and attachments.

Automated Threat Response

- › Reduces exposure time by automatically removing malicious emails from user inboxes and quarantining threats.

Account Takeover Protection:

- › Safeguards user and organisation accounts by detecting and blocking suspicious account activity and brute-force attacks.

Email Continuity:

- › Ensures uninterrupted email service during outages, allowing users to send and receive emails without any action required.

Reporting:

- › Regular customer reports and follow-up meetings with recommendations.



Why Telefónica Tech?

Telefónica Tech, in collaboration with Proofpoint, offers a comprehensive email protection service designed to address the evolving challenges of email security. With over 15 years of experience in security management, Telefónica Tech is a trusted partner that supports customers throughout the entire lifecycle of adopting and managing an email protection service. Our global footprint, combined with our team of local cyber security professionals, who hold the highest certifications in Proofpoint technologies, ensure that your organisation receives the best possible protection against email-based threats

Choosing Telefónica Tech for Clean Email means benefiting from our extensive expertise and proven track record in cyber security. We provide a multi-layered defence strategy that includes dynamic classification, sandboxing, and advanced BEC defence, ensuring comprehensive protection for your organisation. As part of our suite of NextDefense managed services, our email protection service allows you to focus on your core business while we handle the complexities of email security, providing peace of mind and reducing the risk of cyberattacks.



Leading the Way in *Digital Transformation* for our Customers

Telefónica Tech unlocks the power of integrated technology, bringing together a unique combination of the best people, with the best tech and the best platforms, supported by a dynamic partner ecosystem to make a real difference to every business, every day.