

Incident Response Simulations

Immerse your team in a simulated cyber crisis and emerge stronger, smarter and better prepared.



Cyber Security

What is Incident Response Simulations?

Incident Response Simulations are structured exercises designed to test and improve an organisation's ability to respond to cyber threats. Participants engage in realistic scenarios such as ransomware outbreaks, phishing campaigns and supply chain attacks.

Powered by the Immersive One platform, these simulations are dynamically adapted using AI to reflect real-world conditions and decision-making paths. Telefónica Tech's experienced consultants deliver the simulations using Immersive One, ensuring expert guidance and facilitation throughout the exercise.

At the conclusion of each simulation, customers receive a comprehensive report that combines Immersive One's automated assessment of the response with expert insights and recommendations from our consultants.

Benefits



Improved incident response processes and decision-making



Adaptive simulations tailored to real-world threats



Benchmarking and analytics for continuous improvement



Enhanced cross-team collaboration and communication

Deliverables

- › Scenario planning tailored to your organisation's threat landscape
- › Facilitation of the simulation exercise by Telefónica Tech's trained consultants
- › Access to the Immersive One platform for dynamic, AI-driven simulations
- › Curated post-simulation report combining Immersive One's automated assessment with expert insights from our consultants

Why Telefónica Tech?

We don't just simulate cyber incidents - we shape how the world responds to them. Telefónica Tech combines 15+ years of security leadership, 2,000+ cyber experts, and deep integration with global threat intelligence networks to deliver outcomes that go far beyond the exercise.

Our Incident Response Simulations are delivered as part of the NextDefense portfolio, integrating the cutting-edge capabilities of the Immersive One platform. This ensures our clients benefit from advanced simulation technology combined with proven methodologies and expert facilitation.

We are committed to helping organisations

strengthen their cyber resilience, improve decision-making, and foster collaboration across teams.

Immersive One is the engine, but Telefónica Tech is the driver. We bring strategic facilitation, insights from our global SOCs and actionable recommendations. We help you to embed simulations into your broader security posture, helping you to prove resilience to stakeholders and lead with confidence.



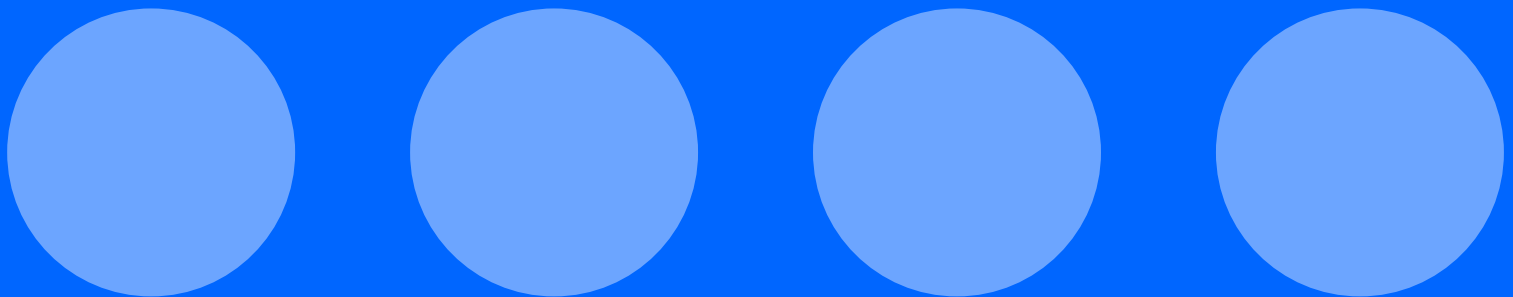
Additional Services to Elevate Your Business

Linking Incident Response Simulations to SOC/XDR Services

Telefónica Tech's Incident Response Simulations are particularly compelling for organisations already using SOC/XDR services. These simulations provide measurable value by helping clients reduce breach costs, improve decision-making, and build true cyber resilience. Delivered via the Immersive One platform and facilitated by seasoned cybersecurity professionals, each simulation reflects real-world threats and industry-specific risks—making them ideal for SOC/XDR clients seeking to validate and enhance their operational readiness.

Linking Incident Response Simulations to Cyber Maturity Assessment (CMA)

Incident Response Simulations complement our Cyber Maturity Assessment by offering a dynamic, real-world test of an organisation's response capabilities. While the CMA provides a strategic roadmap and maturity benchmarking using NIST and CMMI frameworks, simulations allow clients to rehearse cyber crises in a safe, structured environment. This combination helps demonstrate cyber maturity to stakeholders and supports continuous improvement across both strategic and operational dimensions.



Leading the Way in *Digital Transformation* for our Customers

Telefónica Tech unlocks the power of integrated technology, bringing together a unique combination of the best people, with the best tech and the best platforms, supported by a dynamic partner ecosystem to make a real difference to every business, every day.