

G-Cloud Pricing Document

NEC Citizen Access Suite SaaS

Crown
Commercial
Service
Supplier

G-Cloud NEC Citizen Access Suite SaaS

Pricing Document

Please refer to the Service Definition for a definition of the core service and additional optional module packages.

The NEC Citizen Access Suite Standard G-Cloud Service is available as:

- NEC Citizen Access Suite Software as a Service (SaaS).

NEC Citizen Access - Revenues

The charging for NEC Citizen Access – Revenues SaaS made up of an initial on-boarding charge and an ongoing annual subscription charge. NEC Citizen Access –Revenues SaaS can be taken for an initial term of either 12 months or 24 months.

Subscription charges

The annual subscription charge for NEC Citizen Access – Revenues SaaS, which is payable annually in advance, is banded based on the number of council tax properties in the local authority, and is set out in the table below:

Description	Price Per Band
NEC Citizen Access – Revenues SaaS (Band A)	£18,500
NEC Citizen Access –Revenues SaaS (Band B)	£22,000
NEC Citizen Access –Revenues SaaS (Band C)	£25,800
NEC Citizen Access –Revenues SaaS (Band D)	£29,100
NEC Citizen Access –Revenues SaaS (Band E)	£32,100
NEC Citizen Access –Revenues SaaS (Band F)	£35,300
NEC Citizen Access –Revenues SaaS (Band G)	£38,900

The annual subscription charge starts once the order for NEC Citizen Access – Revenues SaaS is received and processed.

NEC Citizen Access - Benefits

The charging for NEC Citizen Access – Benefits SaaS made up of an initial on-boarding charge and an ongoing annual subscription charge. NEC Citizen Access – Benefits SaaS can be taken for an initial term of either 12 months or 24 months.

Subscription charges

The annual subscription charge for NEC Citizen Access – Benefits SaaS, which is payable annually in advance, is banded based on the number of council tax properties in the local authority, and is set out in the table below:

Description	Price Per Band
NEC Citizen Access – Benefits SaaS (Band A)	£18,500
NEC Citizen Access – Benefits SaaS (Band B)	£22,000
NEC Citizen Access – Benefits SaaS (Band C)	£25,800
NEC Citizen Access – Benefits SaaS (Band D)	£29,100
NEC Citizen Access – Benefits SaaS (Band E)	£32,100
NEC Citizen Access – Benefits SaaS (Band F)	£35,300
NEC Citizen Access – Benefits SaaS (Band G)	£38,900

The annual subscription charge starts once the order for NEC Citizen Access – Benefits SaaS is received and processed.

NEC Citizen Access – Benefits Notifications

NEC Citizen Access – Benefit Notifications SaaS is also available to customers who have purchased NEC Citizen Access – Benefits SaaS. This allows benefit claimants to view their benefit notification letters online rather than being posted.

There is no implementation or on-boarding fee for this service.

Subscription charges

Description	Price Per Band
NEC Citizen Access – Benefit Notifications SaaS (Band A)	£6,300
NEC Citizen Access – Benefit Notifications SaaS (Band B)	£7,400
NEC Citizen Access – Benefit Notifications SaaS (Band C)	£8,700
NEC Citizen Access – Benefit Notifications SaaS (Band D)	£9,800
NEC Citizen Access – Benefit Notifications SaaS (Band E)	£10,900
NEC Citizen Access – Benefit Notifications SaaS (Band F)	£12,000
NEC Citizen Access – Benefit Notifications SaaS (Band G)	£13,200

The subscription charge starts once the order for NEC Citizen Access – Benefit Notifications SaaS is received and processed.

NEC Citizen Access – Integration

Citizen Access – Revenues and Citizen Access - Benefits SaaS also have the ability to securely integrate with an authority's Customer Portal solution using the OAuth2 protocol. This is called Citizen Access – Integration. This is available with the same terms and conditions as Citizen Access – Revenues and/or Citizen Access - Benefits.

Subscription charges

The annual subscription charge for NEC Citizen Access – Integration SaaS, which is payable annually in advance, is banded based on the number of council tax properties in the local authority, and is set out in the table below:

Description	Price Per Band
NEC Citizen Access – Integration SaaS (Band A)	£3,600
NEC Citizen Access – Integration SaaS (Band B)	£5,100
NEC Citizen Access – Integration SaaS (Band C)	£6,700
NEC Citizen Access – Integration SaaS (Band D)	£8,200
NEC Citizen Access – Integration SaaS (Band E)	£9,100
NEC Citizen Access – Integration SaaS (Band F)	£9,900
NEC Citizen Access – Integration SaaS (Band G)	£11,000

The annually subscription charge starts once the order for NEC Citizen Access – Integration SaaS is received and processed.

NEC Address Finder

The charging for NEC Address Finder SaaS made up of an initial on-boarding charge and an ongoing annually subscription charge. NEC Address Finder SaaS can be taken for an initial term of either 12 months or 24 months.

Subscription charges

The annual subscription charge for NEC Address Finder SaaS, which is payable annually in advance, is banded based on the number of council tax properties in the local authority, and is set out in the table below:

Description	Price Per Band
NEC Address Finder SaaS (Band A)	£1,800
NEC Address Finder SaaS (Band B)	£2,700
NEC Address Finder SaaS (Band C)	£3,500
NEC Address Finder SaaS (Band D)	£4,100

Description	Price Per Band
NEC Address Finder SaaS (Band E)	£4,500
NEC Address Finder SaaS (Band F)	£5,100
NEC Address Finder SaaS (Band G)	£5,700

The annually subscription charge starts once the order for NEC Address Finder SaaS is received and processed.

NEC Citizen Access – Campaigns

The charging for NEC Citizen Access – Campaigns SaaS made up of an initial on-boarding charge and an ongoing annually subscription charge. NEC Citizen Access – Campaigns SaaS can be taken for an initial term of either 12 months or 24 months.

Subscription charges

The annual subscription charge for NEC Citizen Access – Campaigns SaaS, which is payable annually in advance, is banded based on the number of council tax properties in the local authority, and is set out in the table below:

Description	Price Per Band
NEC Citizen Access – Campaigns SaaS (Band A)	£6,200
NEC Citizen Access – Campaigns SaaS (Band B)	£8,100
NEC Citizen Access – Campaigns SaaS (Band C)	£9,700
NEC Citizen Access – Campaigns SaaS (Band D)	£11,300
NEC Citizen Access – Campaigns SaaS (Band E)	£12,300
NEC Citizen Access – Campaigns SaaS (Band F)	£13,600
NEC Citizen Access – Campaigns SaaS (Band G)	£15,000

The annual subscription charge starts once the order for NEC Citizen Access – Campaigns SaaS is received and processed.

G-Cloud Citizen Access – Forms Designer

The charging for NEC Citizen Access – Forms Designer SaaS made up of an initial on-boarding charge and an ongoing annual subscription charge. NEC Citizen Access – Forms Designer SaaS can be taken for an initial term of either 12 months or 24 months.

Subscription charges

The annual subscription charge for NEC Citizen Access – Forms Designer SaaS, which is payable annually in advance, is banded based on the number of council tax properties in the local authority, and is set out in the table below:

Description	Price Per Band
NEC Citizen Access – Community Forms SaaS (Band A)	£9,100
NEC Citizen Access – Community Forms SaaS (Band B)	£11,600
NEC Citizen Access – Community Forms SaaS (Band C)	£13,700
NEC Citizen Access – Community Forms SaaS (Band D)	£16,500
NEC Citizen Access – Community Forms SaaS (Band E)	£18,100
NEC Citizen Access – Community Forms SaaS (Band F)	£20,100
NEC Citizen Access – Community Forms SaaS (Band G)	£22,000

The annual subscription charge starts once the order for NEC Citizen Access – Forms Designer SaaS is received and processed.

NEC Citizen Access – Discretionary Housing Payment

The charging for NEC Citizen Access – Discretionary Housing Payment SaaS made up of an initial on-boarding charge and an ongoing annual subscription charge and can be taken for an initial term of either 12 months or 24 months.

Subscription charges

The annual subscription charge for NEC Citizen Access – Discretionary Housing Payment SaaS, which is payable annually in advance, is banded based on the number of council tax properties in the local authority, and is set out in the table below:

Description	Price Per Band
NEC Citizen Access – Discretionary Housing Payment (Band A)	£11,500
NEC Citizen Access – Discretionary Housing Payment (Band B)	£14,300
NEC Citizen Access – Discretionary Housing Payment (Band C)	£16,700
NEC Citizen Access – Discretionary Housing Payment (Band D)	£18,900
NEC Citizen Access – Discretionary Housing Payment (Band E)	£20,800
NEC Citizen Access – Discretionary Housing Payment (Band F)	£22,900
NEC Citizen Access – Discretionary Housing Payment (Band G)	£25,200

The annual subscription charge starts once the order for NEC Citizen Access – Discretionary Housing Payment SaaS is received and processed.

NEC Citizen Access – Educational Benefits

The charging for NEC Citizen Access – Educational Benefits SaaS made up of an initial on-boarding charge and an ongoing annual subscription charge. NEC Citizen Access – Educational Benefits SaaS can be taken for an initial term of either 12 months or 24 months.

Subscription charges

The annual subscription charge for NEC Citizen Access – Educational Benefits SaaS, which is payable annually in advance, is banded based on the number of council tax properties in the local authority, and is set out in the table below:

Description	Price Per Band
NEC Citizen Access – Educational Benefits SaaS (Band A)	£9,200
NEC Citizen Access – Educational Benefits SaaS (Band B)	£12,800
NEC Citizen Access – Educational Benefits SaaS (Band C)	£15,900
NEC Citizen Access – Educational Benefits SaaS (Band D)	£18,900
NEC Citizen Access – Educational Benefits SaaS (Band E)	£20,800
NEC Citizen Access – Educational Benefits SaaS (Band F)	£22,900
NEC Citizen Access – Educational Benefits SaaS (Band G)	£25,200

The annual subscription charge starts once the order for NEC Citizen Access – Educational Benefits SaaS is received and processed.

NEC Citizen Access - Landlords

The charging for NEC Citizen Access – Landlords SaaS is made up of an initial on-boarding charge and an ongoing annual subscription charge. NEC Citizen Access – Landlords SaaS can be taken for an initial term of either 12 months or 24 months.

Subscription charges

The annual subscription charge for NEC Citizen Access – Landlords SaaS, which is payable annually in advance, is banded based on the number of council tax properties in the local authority, as set out in the table below:

Description	Price Per Band
NEC Citizen Access – Landlords SaaS (Band A)	£5,100
NEC Citizen Access – Landlords SaaS (Band B)	£8,200
NEC Citizen Access – Landlords SaaS (Band C)	£11,400
NEC Citizen Access – Landlords SaaS (Band D)	

Description	Price Per Band
NEC Citizen Access – Landlords SaaS (Band E)	£16,000
NEC Citizen Access – Landlords SaaS (Band F)	£17,600
NEC Citizen Access – Landlords SaaS (Band G)	£19,400

The annual subscription charge starts once the order for NEC Citizen Access – Landlords SaaS is received and processed.

NEC Citizen Access – Special Arrangements

The charging for NEC Citizen Access – Special Arrangements SaaS made up of an initial on-boarding charge and an ongoing annual subscription charge. NEC Citizen Access – Special Arrangements SaaS can be taken for an initial term of either 12 months or 24 months.

Subscription charges

The annual subscription charge for NEC Citizen Access – Special Arrangements SaaS, which is payable annually in advance, is banded based on the number of council tax properties in the local authority, and is set out in the table below:

Description	Price Per Band
NEC Citizen Access – Special Arrangements (Band A)	£4,200
NEC Citizen Access – Special Arrangements (Band B)	£5,400
NEC Citizen Access – Special Arrangements (Band C)	£6,300
NEC Citizen Access – Special Arrangements (Band D)	£7,000
NEC Citizen Access – Special Arrangements (Band E)	£7,700
NEC Citizen Access – Special Arrangements (Band F)	£8,600
NEC Citizen Access – Special Arrangements (Band G)	£9,400

The annually subscription charge starts once the order for NEC Citizen Access – Special Arrangements SaaS is received and processed.

NEC Citizen Access – Benefits NECDM Link

The charging for NEC Citizen Access – Benefits NECDM Link SaaS made up of an initial on-boarding charge and an ongoing annual subscription charge. NEC Citizen Access – Benefits NECDM Link SaaS can be taken for an initial term of either 12 months or 24 months.

Subscription charges

The annual subscription charge for NEC Citizen Access – Benefits NECDM Link SaaS, which is payable annually in advance, is banded based on the number of council tax properties in the local authority, and is set out in the table below:

Description	Price Per Band
NEC Citizen Access – NECDM Link (Band A)	£1,500
NEC Citizen Access – NECDM Link (Band B)	£1,800
NEC Citizen Access – NECDM Link (Band C)	£2,000
NEC Citizen Access – NECDM Link (Band D)	£2,900
NEC Citizen Access – NECDM Link (Band E)	£3,200
NEC Citizen Access – NECDM Link (Band F)	£3,500
NEC Citizen Access – NECDM Link (Band G)	£3,800

The annually subscription charge starts once the order for NEC Citizen Access – Benefits NECDM Link SaaS is received and processed.

On-boarding charges

The one off on-boarding charges (covering the on-boarding activities listed in the Service Definition) for the NEC Citizen Access Suite SaaS, which are payable on order, are set out in the table below:

Description	On-boarding Charge
NEC Citizen Access – Revenues - Implementation and training package	£7,000
NEC Citizen Access – Benefits - Implementation and training package	£7,000
NEC Citizen Access – Benefits Notifications - There is no implementation or on-boarding fee for this service.	£0

Description	On-boarding Charge
NEC Citizen Access – Integration - Configuration and implementation (supported IDP)	£2,000
NEC Citizen Access – Integration - Configuration and implementation (new IDP)	£4,000
NEC Address Finder - There are no on-boarding charges.	£0
NEC Citizen Access – Campaigns - Implementation and training package	£2,000
NEC Citizen Access – Forms Designer - Implementation and training package (Current user of a Citizen Access module)	£2,000
NEC Citizen Access – Forms Designer - Implementation and training package (Not a current user of a Citizen Access module)	£4,000
NEC Citizen Access – Discretionary Housing Payment - Implementation and training package (Current user of a Citizen Access module)	£2,000
NEC Citizen Access – Discretionary Housing Payment - Implementation and training package (Not a current user of a Citizen Access module)	£4,000
NEC Citizen Access – Educational Benefits - Implementation and training package (Current user of a Citizen Access module)	£2,000
NEC Citizen Access – Educational Benefits - Implementation and training package (Not a current user of a Citizen Access module)	£4,000
NEC Citizen Access – Landlords - Implementation and training package	£2,000
NEC Citizen Access – Special Arrangements - Implementation and training package (Current user of a Citizen Access module)	£2,000
NEC Citizen Access – Special Arrangements - Implementation and training package (Not a current user of a Citizen Access module)	£4,000

Revenues and Benefits Resource Based Pricing

- **Consultant's working day:** 8 hours exclusive of travel and lunch
- **Working week:** Monday to Friday excluding national holidays
- **Office hours:** 9:00am to 5:00pm Monday to Friday
- **Professional indemnity insurance:** included in day rate.

Resource Name	Day Rate
Programme Manager	£1,600
Project Manager	£1,500
Consultant	£1,350
Lead Consultant	£1,500
Trainer	£1,000
Senior Developer	£950
Senior Test Analyst	£850
Developer	£600
Test Analyst	£500

These rates are exclusive of any expenses.



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About NEC Software Solutions
 Our customers change lives, so we create software and services that get them better outcomes. By innovating when it matters most, we help to keep people safer, healthier and better connected worldwide.

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