

G-Cloud Service Definition

NEC DocDefender

Crown
Commercial
Service
Supplier

G-Cloud NEC DocDefender

Service Definition

The service is provided by NEC Software Solutions (NEC).

Key Benefits

In an era marked by increasing data breaches, heightened privacy concerns and stringent data protection regulations, police forces face the challenging task of safeguarding sensitive information while ensuring compliance. Key benefits DocDefender delivers include:

- Automated processing of large volumes of documents reducing manual effort and optimising productivity.
- A scalable, flexible and accessible cloud-based infrastructure allows rapid deployment.
- Maintains staff oversight and judgement to ensure precise and reliable results.
- Robust encryption and information security.
- Intuitive and easy-to-use with in-built training.
- Evolves with changing regulations, technology and policing requirements.

Policing and similar agencies handles an immense amount of sensitive data, including personally identifiable information (PII), financial records, phone records, medical data and legal documents and the volume of data is increasing by the day. Protecting this information is not only a legal and ethical obligation, but also crucial for maintaining public trust.

Manual redaction processes are time-consuming, error-prone and resource-intensive, making them inefficient for large-scale operations. As a result, police staff are being burdened with spending countless hours on manual redaction, severely limiting their availability to fulfil their core responsibilities effectively.

DocDefender is an automated redaction tool, designed specifically with Policing and Justice in mind. The tool is already helping policing to save significant time, reduce costs and improve their compliance and risk management efforts.

DocDefender has a user-friendly interface that allows users to upload, process and redact all their documents quickly with minimal training. Using artificial intelligence, personal information is automatically identified and suggested for redaction, saving time and reducing the risk of missing information.

As a SaaS solution, DocDefender is scalable and flexible, allowing you to easily adjust usage levels as needs change.

Service Management

If requested, service reviews between the Supplier and key Buyer stakeholders to review high level metrics and feedback can be conducted monthly for an initial term (three

months) followed by quarterly. DocDefender includes the ability for the Buyer to view high-level management information regarding the use of the platform.

This management information can be discussed during service reviews as well as new features implemented within the system and any major items in the roadmap for next period.

Ordering and Invoice Process

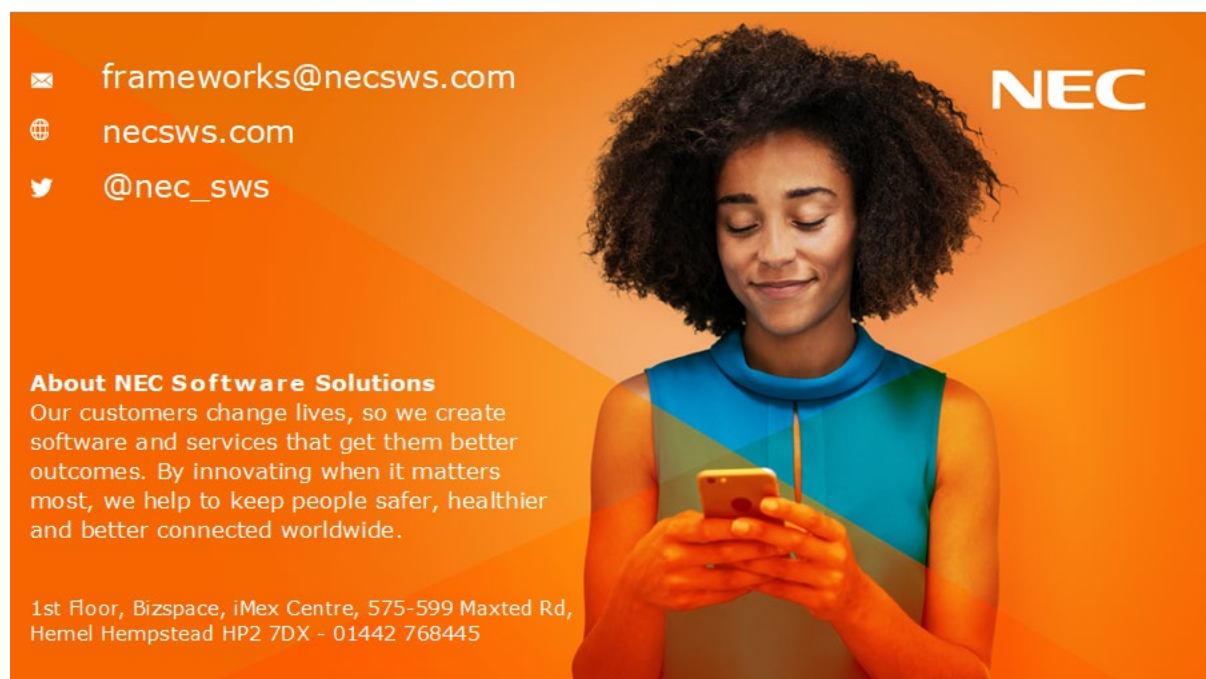
If you wish to order these services, a G-Cloud Order Form will need to be completed and signed by both parties.

Data Restoration and Service Migration

DocDefender is used to process documents and does not store them. There is therefore no requirement to migrate data.

Request a Demonstration

We will be pleased to demonstrate DocDefender to you. Please email frameworks@necsws.com to request a demonstration.

A promotional graphic for NEC Software Solutions. It features a woman with dark curly hair, wearing a blue and green sleeveless top, looking down at a smartphone. The background is a warm orange gradient. In the top left corner, there are three icons (email, globe, and Twitter) followed by the contact information: frameworks@necsws.com, necsws.com, and @nec_sws. In the top right corner is the NEC logo. In the bottom left corner, there is a section titled 'About NEC Software Solutions' with a paragraph of text and a company address.

✉ frameworks@necsws.com

🌐 necsws.com

🐦 @nec_sws

About NEC Software Solutions
Our customers change lives, so we create software and services that get them better outcomes. By innovating when it matters most, we help to keep people safer, healthier and better connected worldwide.

1st Floor, Bizspace, iMex Centre, 575-599 Maxted Rd,
Hemel Hempstead HP2 7DX - 01442 768445