

G-Cloud Pricing Document

NEC Revenues & Benefits SaaS

Crown
Commercial
Service
Supplier

G-Cloud NEC Revenues & Benefits SaaS

Pricing Document

Please refer to the Service Definition for a definition of the core service and additional optional module packages.

The NEC Revenues & Benefits Standard G-Cloud Service is available as:

1. NEC Revenues & Benefits Software as a Service (SaaS).
2. NEC Revenues & Benefits Private Cloud (an on-premise, or separately procured, private cloud).

NEC Revenues & Benefits Software as a Service (SaaS)

The NEC Revenues & Benefits SaaS charge comprises an initial on-boarding charge and then an ongoing Monthly Subscription Charge, payable quarterly in advance. The charges depend upon the number of Council Tax properties.

Number of Council Tax Properties	On-boarding	Monthly subscription
Less than 60K	£34,237	£5,176
Between 60K and 120K	£34,237	£6,137
Between 120K and 180K	£34,237	£8,071
Between 180K and 280K	£42,796	£13,626
Between 280K and 380K	£51,356	£17,401
Between 380K and 480K	£59,915	£23,681

For clients converting from another Revenues and Benefits system, a separate on-boarding package is offered that will deliver the additional project management, data migration and training required. Initially, we will carry out a scoping study, at a cost of £4,000, to agree the scope of the migration and the efforts required for the on-boarding. Following the scoping study, we will provide a fixed price for the migration based on Revenues and Benefits Resource Based Pricing.

The Monthly Subscription Charge is based on the core service price shown in the matrix for the number of Council Tax properties. This reflects the cloud resources required and the size of the authority plus the selected Option Packages and Additional Resources.

There are occasions when the UK Governments instigate significant legislative and regulatory changes to Revenue and Benefits. It is regular practice for these changes to be funded by government under the auspices of New Burdens.

On each occasion the changes are evaluated and agreed by a combination of the relevant government department, NEC and representatives of our client community. These discussions will include any necessary charge for the changes, which will be equitably shared across our client base in line with any compensation received and ratified by the Revenues and Benefits Executive User Group.

NEC Revenues and Benefits SaaS clients will be charged the same fee on the same basis as the rest of our client base, in a separate agreement outside of G-Cloud.

Premium Package

See Service Definition for details.

Option Package	Monthly subscription
Premium	£1,500

Additional resources

	On-boarding	Annual Cost
Additional Database (RDBA)	£0	£4,950
Additional 100GB Storage (Optimized)	£875	£1,250
Additional 100GB Storage (Standard)	£600	£857
Consultancy	Revenues and Benefits Resource Based Pricing	N/A

NEC Revenues & Benefits Private Cloud

Subscription charges

The NEC Revenues & Benefits Private Cloud charge comprises an ongoing annual subscription charge, payable annually in advance. The charges depend upon the number of Council Tax properties and whether you are an existing application client or not.

For an existing client moving to an on premise or separately procured private cloud the on-boarding is the responsibility of the client.

The charges include the Premium package.

Number of Council Tax Properties	Annual Subscription Charge
Less than 60K	£165,400
Between 60K and 120K	£169,100
Between 120K and 180K	£198,100
Between 180K and 280K	£221,700
Between 280K and 380K	£232,000
Between 380K and 480K	£239,000

For clients converting from another Revenues and Benefits system, a separate on-boarding package is offered that will deliver the additional project management, data migration and training required. Initially, we will carry out a scoping study, at a cost of £4,000, to agree the scope of the migration and the efforts required for the on-boarding. Following the scoping study, we will provide a fixed price for the migration based on Revenues and Benefits Resource Based Pricing.

The annual subscription charge is based on the core service price shown in the matrix for the number of Council Tax properties.

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On each occasion the changes are evaluated and agreed by a combination of the relevant government department, NEC and representatives of our client community. These discussions will include any necessary charge for the changes, which will be equitably shared across our customer base in line with any compensation received and ratified by the Revenues and Benefits Executive User Group.

NEC Revenues and Benefits Private Cloud clients will be charged the same fee on the same basis as the rest of our client base, in a separate agreement outside of G-Cloud.

Additional Resources

Type	On-boarding	Monthly Subscription
Consultancy	Refer to Revenues and Benefits processing services	Not applicable

If existing application clients have configurations which are a different combination of the core modules and premium package, they can elect to remain with that existing configuration at their existing annual price and their existing payment profile.

Additional Cloud Support Services

- Health checks: This service is provided at a cost of £3,000 per health check payable on order.
- Training packs: Please refer to Revenues and Benefits Resource Based Pricing.
- Cloud DBA Service:

Work Type	Number of Properties		
	Up to 40,000	40,001 – 60,000	More than 60,000
On-boarding Cloud DBA Service	£3,000	£3,000	£3,000
Cloud DBA Service, monthly subscription charge for 2 environments (Live and Test)	£2,144	£3,037	£3,929
Extended Service Hours (Monday to Friday 8am-8pm and Saturdays 8am 1pm), per month	Refer to Revenues and Benefits processing services	Refer to Revenues and Benefits processing services	Refer to Revenues and Benefits processing services
Cloud UNIX management (Administration for the UNIX operating system), per server per month	£665	£910	£1,050
On-boarding Cloud UNIX management, per server	£525	£525	£525

The Cloud DBA Service is included within the NEC Revenues and Benefits SaaS at no additional charge.

On-boarding charges are payable on order; monthly subscription charges are payable quarterly in advance.

Revenues and Benefits Processing Services

Transactional Pricing for Revenues and Benefits processing

Work Type	Price per fully completed work item
Change of Circumstances (Standard)	£21.58
Change of Circumstances (Complex)	£28.69
ATLAS	£21.58

Work Type	Price per fully completed work item
New Claim HB	£38.13
New Claim CTR	£26.48
Revenues Change	£13.73
NNDR Change	£15.47

Day Rate Pricing for Revenues and Benefits processing

Role	Price per day
Backlog Work	£356.25
Benefits Officer	£356.25
Council Tax Officer	£334.83
Business Rates Officer	£416.55
Grants Processing Officer	£334.83
Client Service Manager (CSM)	£626.82

Transactional and day rate charges are payable monthly in arrears.

CSM days needed will vary based on scope and size of each project, with the total number of days per annum agreed on a project by project basis.

NEC reserves the right to charge for unscheduled system downtime.

New work requests are subject to a maximum ten working day lead in time depending on the scale of requirement.

Backlog work (older than three months) is offered on a day rate basis only.

Post contract commencement procedural changes are subject to an agreed change control process.

The notice period for significant changes to resource requirements will be agreed at the project scoping meeting.

Revenues and Benefits Resource Based Pricing

- **Consultant's working day:** 8 hours exclusive of travel and lunch
-  **Working week:** Monday to Friday excluding national holidays
- **Office hours:** 9:00am to 5:00pm Monday to Friday
- **Professional indemnity insurance:** included in day rate.

Resource Name	Day Rate
Programme Manager	£1,600
Project Manager	£1,500
Consultant	£1,350
Lead Consultant	£1,500
Trainer	£1,000
Senior Developer	£950
Senior Test Analyst	£850
Developer	£600
Test Analyst	£500

These rates are exclusive of any expenses.



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About NEC Software Solutions

Our customers change lives, so we create software and services that get them better outcomes. By innovating when it matters most, we help to keep people safer, healthier and better connected worldwide.

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