

G-Cloud Service Definition

NEC Insights

G-Cloud – NEC Fire Survival Insights

Service Definition

Fire Survival Guidance app synchronises with the Fire Control Room solution to provide commanders on the fire ground with up-to-date information during an FSG incident. It allows deployment decisions to be recorded using the app that are then sent to the control room solution.

Overview of G-Cloud Service

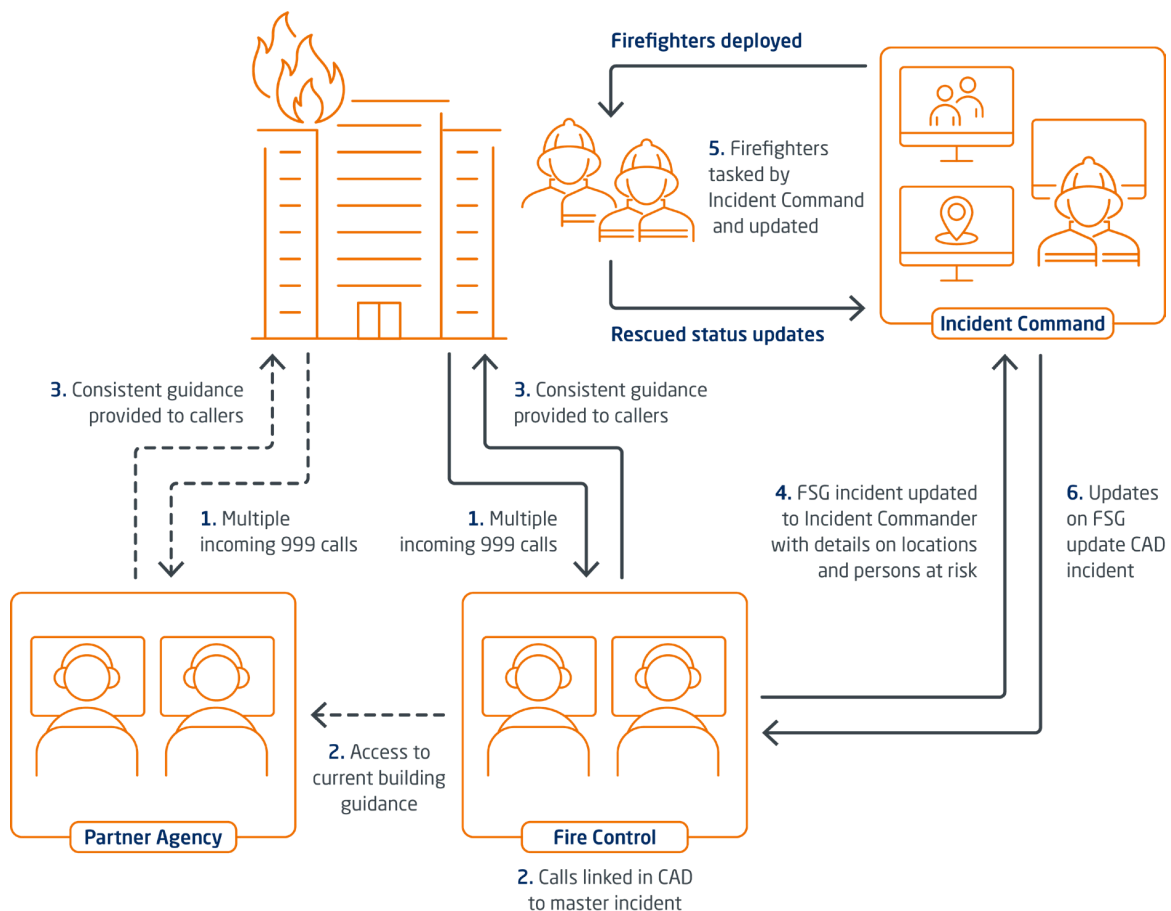
Providing multi-agency, real-time data to support decision-making and response.

When Fire Services are managing major fires within blocks of flats, communication between the Incident Commander at the scene, Fire Control and the other agencies is critical.

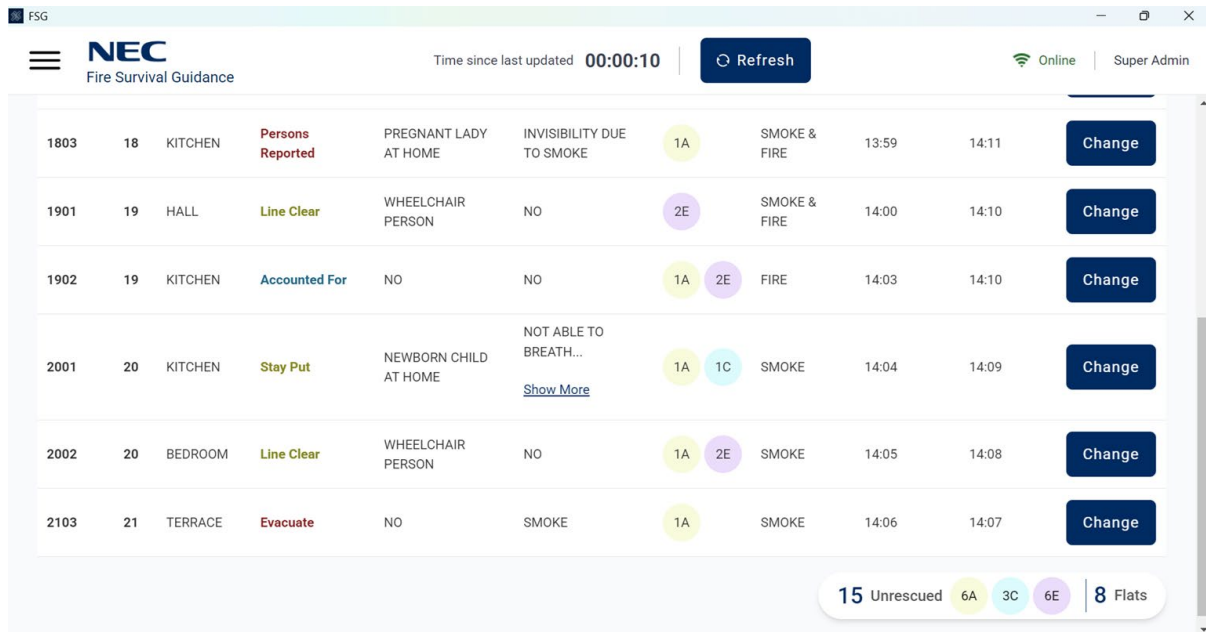
When members of public, that are in the building contact the Fire Service, or other agencies, there needs to be a clear understanding of the situation and what advice should be given.

The FSG Insights app can be deployed on:

- Windows PCs / Laptops.
- Windows Laptops.
- Android Tablets.



NEC Fire Survival Guidance is a mobile app, that synchronises with mobilising systems, used by Incident Commanders and any other agency involved, to present a clear view of the status of the floors and flats within the building, the conditions being experienced, the number of people in each flat and any vulnerabilities, the guidance they have been provided and the deployment status.

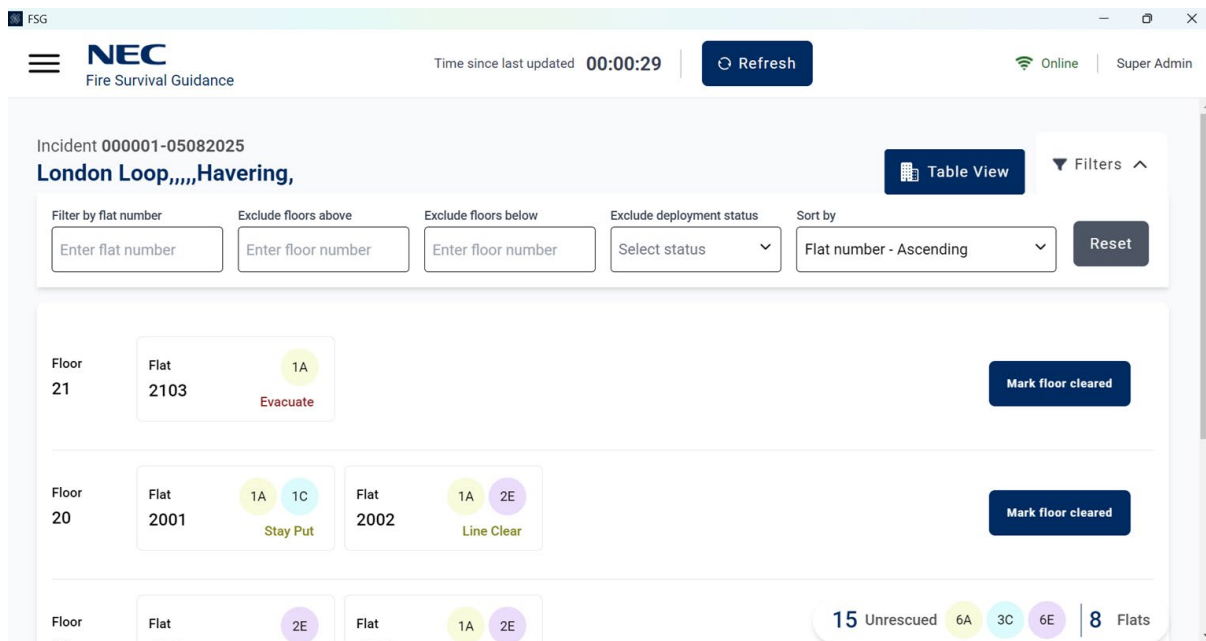


The screenshot shows the 'Table View' of the NEC Fire Survival Guidance app. The interface includes a header with the NEC logo, 'Fire Survival Guidance', and a 'Refresh' button. Below the header is a table with columns for flat number, floor, room, status, description, deployment status, and time. The table lists six flats with their respective details and a 'Change' button for each. At the bottom, a summary bar shows '15 Unrescued' and '8 Flats'.

Flat Number	Floor	Room	Status	Description	Deployment Status	Time	Action
1803	18	KITCHEN	Persons Reported	PREGNANT LADY AT HOME	INVISIBILITY DUE TO SMOKE	13:59	Change
1901	19	HALL	Line Clear	WHEELCHAIR PERSON	NO	14:00	Change
1902	19	KITCHEN	Accounted For	NO	NO	14:03	Change
2001	20	KITCHEN	Stay Put	NEWBORN CHILD AT HOME	NOT ABLE TO BREATHE...	14:04	Change
2002	20	BEDROOM	Line Clear	WHEELCHAIR PERSON	NO	14:05	Change
2103	21	TERRACE	Evacuate	NO	SMOKE	14:06	Change

Summary: 15 Unrescued, 8 Flats

Figure 1: The table view within the FSG Insights App that displays a row for each flat



The screenshot shows the 'Build View' of the NEC Fire Survival Guidance app. The interface includes a header with the NEC logo, 'Fire Survival Guidance', and a 'Refresh' button. Below the header is a section for 'Incident 000001-05082025 London Loop,,,,,Havering,'. The main area displays a grid of floor status cards for floors 21 and 20. Each card shows the floor number, flat number, status, and a 'Mark floor cleared' button. At the bottom, a summary bar shows '15 Unrescued' and '8 Flats'.

Floor	Flat	Status	Action
21	2103	Evacuate	Mark floor cleared
20	2001	Stay Put	Mark floor cleared
20	2002	Line Clear	

Summary: 15 Unrescued, 8 Flats

Figure 2: The build view within the FSG Insights App that displays a row for each floor

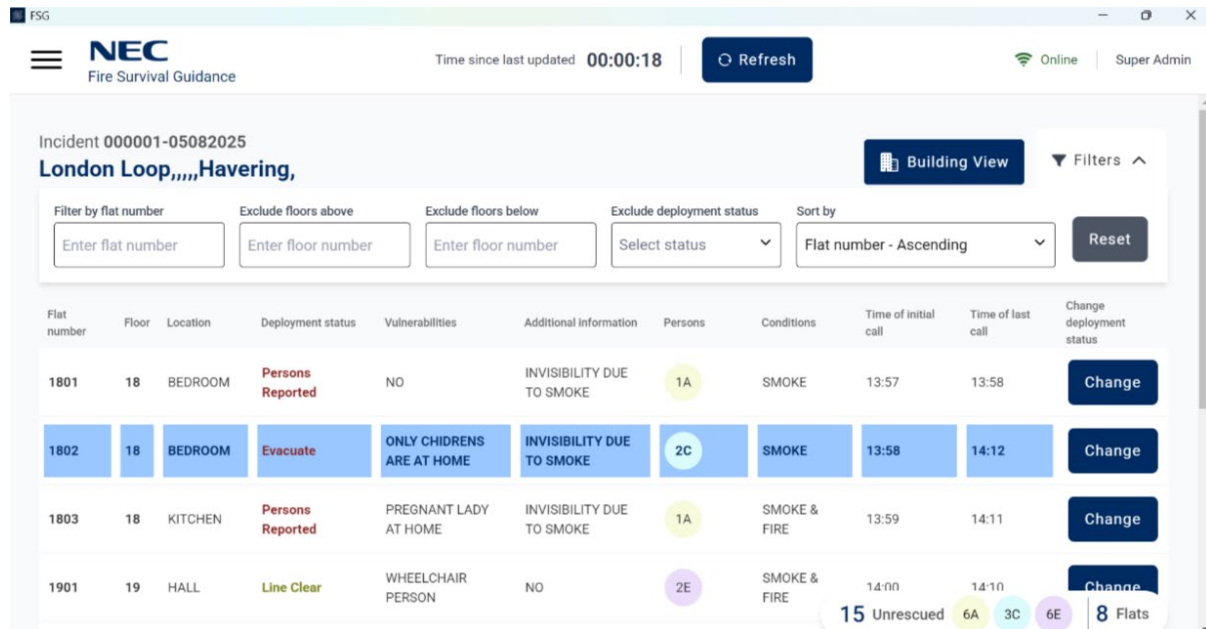


Figure 3: When new incidents are recorded within the control room solution, they appear automatically within the FSG app

G-Cloud – NEC Detention Officer Insights

Service Definition

This is a mobile app that allows Cell Checks, Cell Visits and Detainee Movements to be recorded by the Detention Officer in real time.

Allows property items to be scanned and a Property Reconciliation Report to be produced.

The NEC Detention Officer Insights app can be deployed on Android smartphones or Apple iPhones.

Overview of G-Cloud Service

Key Features

- Allows the user to see the Whiteboard for their Current Custody Facility.
- Allows the user to see the Warning Markers that have been attributed to a Detainee.
- Provides the ability to carry out and capture a Cell Visit in real time and ensure that the proper procedure is followed.
- Allows the recording of any requests made by the detainee.
- Allows the user to record a Cell Check of a cell in real time that confirms its suitability for use and records any actions that require attention.
- Allows the movement of Detainees from and to a Cell to be recorded in real time.
- Allows the Detention Officer to scan all items of property held in the Custody Property Store to be scanned and any discrepancies highlighted in a Property Reconciliation Report.

Key Benefits

- More timely recording of information
- Saves time when performing Detainee and Cell related activities
- Ensure policies and procedures and adhered to and so reduces risk
- Saves time when performing property reconciliations.

[NEC Detention Officer Insights Product Video](#)

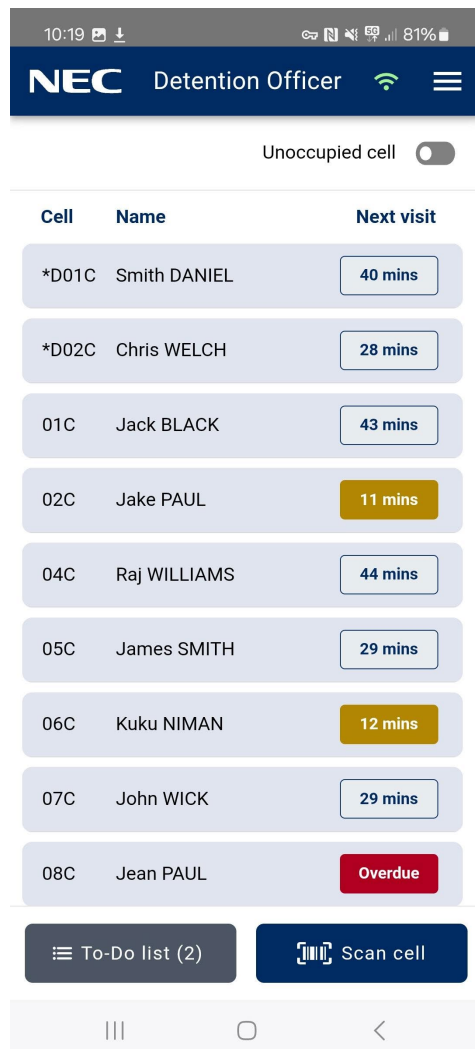
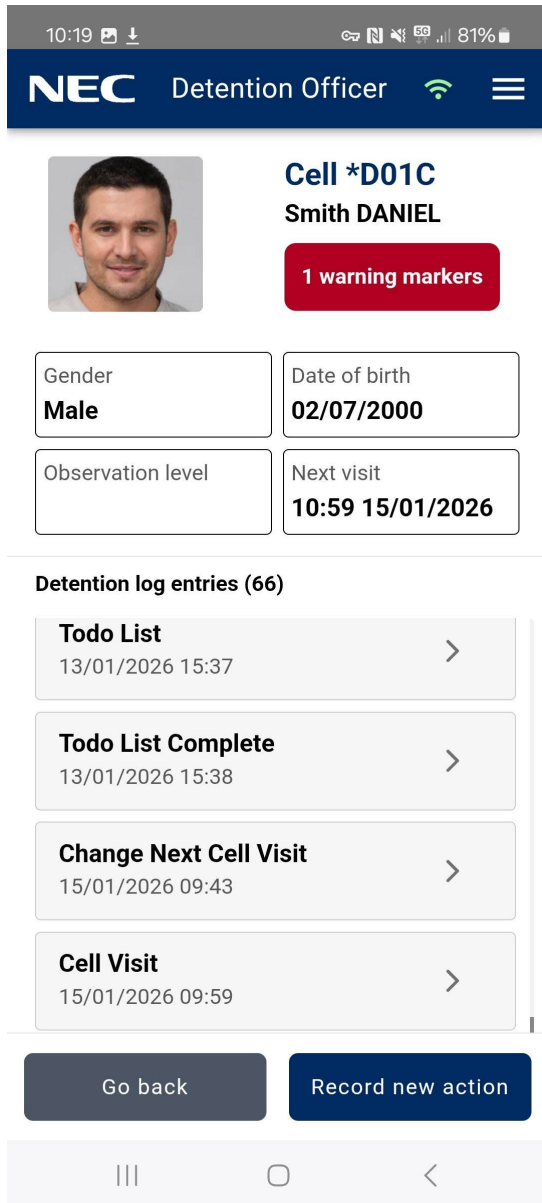


Figure 4: The NEC Detention Officer Insights app Custody Whiteboard shows all cells and occupants along how long until the next cell visit is due for each cell



10:19 100% 5G 81%

NEC Detention Officer



Cell *D01C

Smith DANIEL

1 warning markers

Gender Male	Date of birth 02/07/2000
Observation level	Next visit 10:59 15/01/2026

Detention log entries (66)

- Todo List**
13/01/2026 15:37 >
- Todo List Complete**
13/01/2026 15:38 >
- Change Next Cell Visit**
15/01/2026 09:43 >
- Cell Visit**
15/01/2026 09:59 >

Go back Record new action

III O <

Figure 5: The NEC Detention Officer Insights app Cell and Occupant View that shows the details of the occupant and the detention log that can be accessed from the app

10:20 100% 80%

NEC Detention Officer

Cell visit

Cell *D01C - Smith DANIEL

* How was the cell check conducted?

* Is the DP awake?

* Was the DP spoken to?

* Does the DP require a rouse check?

Figure 6: *The NEC Detention Officer Insights app allows Cell Visits to be recorded in a structured manner to drive best practice in detainee welfare*

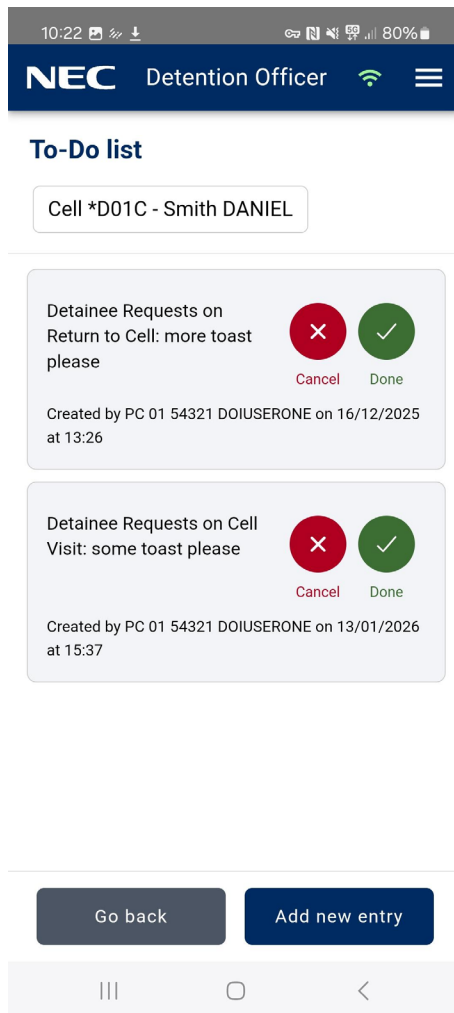
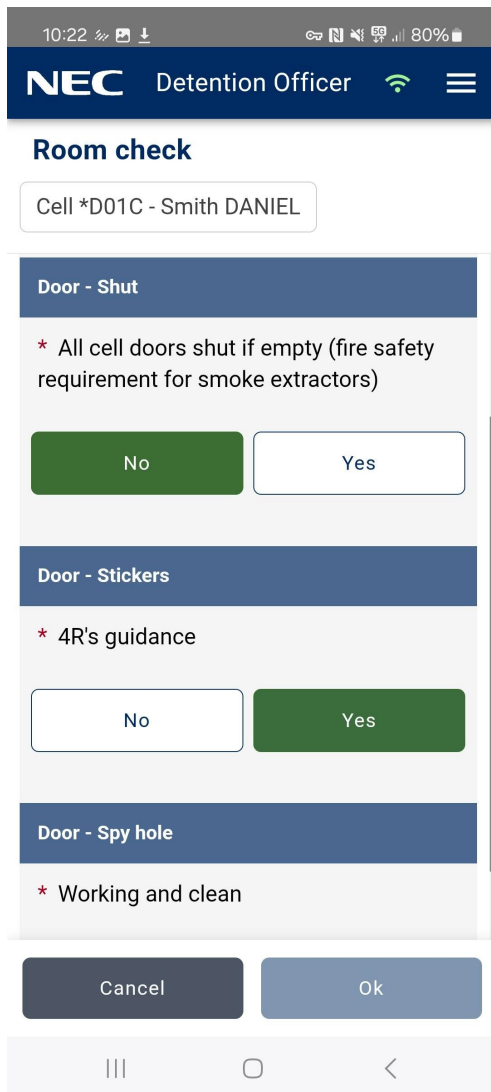


Figure 7: The NEC Detention Officer Insights app allows To-Do List entries to be created for each cell. These can be used to record requests made by the detainee. The To-Do List can be accessed by all users of the app and marked as complete when done. The RMS Custody System is updated accordingly.



10:22 80%

NEC Detention Officer

Room check

Cell *D01C - Smith DANIEL

Door - Shut

* All cell doors shut if empty (fire safety requirement for smoke extractors)

No Yes

Door - Stickers

* 4R's guidance

No Yes

Door - Spy hole

* Working and clean

Cancel Ok

Figure 8: The NEC Detention Officer Insights app allows room checks to be recorded to ensure that the cell is suitable for use. The RMS Custody System is updated with the details of the check

Ordering and Invoice Process

If you wish to order these services, a G-Cloud Order Form should be completed and signed by both parties.

Data Restoration and Service Migration

NEC Fire Survival Guidance Insights and Detention Officer Insights do not maintain a data store outside of the Fire Control Room / RMS Custody Solution. If another NEC Insights app, that does maintain a data store, is used and an organisation wishes to move away from using the product, all relevant data will be extracted by NEC and provided to the organisation in CSV format.

Request a Demonstration

We will be pleased to demonstrate NEC Insights products to you. Please email frameworks@necsws.com to request a demonstration.



✉ frameworks@necsws.com

🌐 necsws.com

🐦 @nec_sws

About NEC Software Solutions

Our customers change lives, so we create software and services that get them better outcomes. By innovating when it matters most, we help to keep people safer, healthier and better connected worldwide.

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