

G-Cloud Service Definition

NEC Evidence Management and Interview
Recording

Crown
Commercial
Service
Supplier

G-Cloud – NEC Evidence Management and Interview Recording

Service Definition

This Service Definition is relevant to all UK Emergency Services, including Police, Fire, Ambulance and other Public Safety organisations, with a requirement for a Digital Evidence Management and/or Interview Recording.

The service is provided by NEC Software Solutions (NEC).

The NEC Evidence Management and Interview Recording solutions are available as:

- Private Cloud (an on-premise, or separately procured, private cloud)
- Public Cloud (separately procured public cloud).

Overview of G-Cloud Service

Evidence Management

The NEC Evidence Management solution provides management of digital evidence. It can be used to store all types of digital evidence as listed below:

- Interview recordings
- CCTV media
- Forensic evidence including still photography and video
- Public provision, for example private CCTV and smartphone media
- Body Worn Video.

In addition to the above, miscellaneous evidence can be included that doesn't fit within the above types.

The NEC Evidence Management is presented to the user as a web client using HTML5. Single sign on is used to authenticate users.

Functionality within the solution includes the following:

- Video review, replay and bookmarking
- Metadata management and editing
- Evidence searching, filtering and sorting
- Video Clipping and stills production
- Video Redaction
- Interview Live monitoring (when using NEC Interview Recording)
- MOPI management
- Video Transcoding
- Audit logging.

Digital Interview Recording

In addition to Evidence Management, the NEC solution can provide Interview Recording. NEC Interview Recording enables evidential interview recording of Suspects, Witnesses and Victims. The NEC Interview Recording allows for audio/video and audio only interviews to be conducted to an evidential standard. The solution is fully PACE compliant.

The Interview Recording software allows for two video streams to be produced consisting of picture in picture views from up to four cameras. The software can be deployed as standalone systems or connected to the NEC Evidence Management using customer or NEC supplied hardware.

Service Mobilisation

As part of onboarding the Service Management toolset will be configured with the customer's details and service levels. The Service Desk will conduct tests to ensure the service is operating correctly including taking calls, raising / closing incidents and producing service reports.

Our Go-Live process is used to manage service readiness to ensure all elements of the service are in place. This includes tools, process (ITIL Service Management processes) and people readiness. It acts as a quality gated process to ensure a seamless service commencement.

Prior to the Go-Live date, a Welcome Pack, including an overview of the scope of the service and contact details for the Service Desk (telephone number and email address) and appointed Service Manager will be provided.

We will advise you of the Go-Live date by which we will ensure your service is live.

Ordering and Invoice Process

If you wish to order these services, a G-Cloud Order Form should be completed and signed by both parties.

Service Migration

As part of our service offering, we will provide full-service migration to the deployed system. The migration will be planned providing a detailed process to ensure it is completed satisfactorily. Prior to the migration, full testing of the systems interfaces will be completed against the live connections or simulators, to ensure the system will function correctly during and after migration.

Request a Demonstration

We will be pleased to demonstrate the NEC Evidence Management and/or Interview Recording solutions to you. Please email frameworks@necsws.com to request a demonstration.



✉ frameworks@necsws.com

🌐 necsws.com

🐦 @nec_sws

About NEC Software Solutions
Our customers change lives, so we create software and services that get them better outcomes. By innovating when it matters most, we help to keep people safer, healthier and better connected worldwide.

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