

G-Cloud Pricing Document

NEC Evidence Management and Interview
Recording

Crown
Commercial
Service
Supplier

G-Cloud NEC Evidence Management and Interview Recording

Pricing Document

This document includes the pricing for on-boarding and supply of the Supplier's Evidence Management and Interview Recording solutions.

System Pricing

For deployment of the NEC Interview Recording solution there are on-boarding charges as well as monthly licence and support charges.

On-Boarding	Price
Interview recording system onboarding	£126,000
Interview recording system installation - per unit	£1,818
Interview Repository System (optional):	
• Small (up to 1,999 users)	£86,000
• Medium (up to 3,999 users)	£116,000
• Large (> 4,000 users)	£150,000
Evidence Management Repository System (optional):	
• Small (up to 1,999 users)	£86,000
• Medium (up to 3,999 users)	£116,000
• Large (> 4,000 users)	£150,000
3rd Party Evidence Management system integration	Rate Card
Digital Interview Recording devices	
Interview recording system hardware (Custody/VA)	£3,117
Interview recording system hardware (Victim/Witness)	£4,512
Interview recording system portable hardware	£1,664

Table 1: On-boarding / one-off pricing

Monthly Licence Charges	Price
Interview Recording License – per unit	£25
Interview Recording RMS Integration License	£125
Live Interview Monitoring: 500 – 999 users 1,000 – 1,999 users 2,000- 2,999 users 3,000 – 3,999 users 4,000 – 4,999 users 5,000 – 5,999 users Additional Live Monitoring users past 5,999 will be charged at £2.31 each per month.	£385 £525 £683 £840 £998 £1,155
Interview Repository (includes Live Interview Monitoring): 500 – 999 users 1,000 – 1,999 users 2,000- 2,999 users 3,000 – 3,999 users 4,000 – 4,999 users 5,000 – 5,999 users Additional Interview Repository users past 5,999 will be charged at £4.62 each per month.	£770 £1,050 £1,365 £1,680 £1,995 £2,310
Evidence Repository (includes Interview Repository) 500 – 999 users 1,000 – 1,999 users 2,000- 2,999 users 3,000 – 3,999 users 4,000 – 4,999 users 5,000 – 5,999 users Additional Interview Repository users past 5,999 will be charged at £9.24 each per month.	£1,470 £2,100 £2,730 £3,360 £3,990 £4,620

Table 2 : License / subscription pricing

Support Charges	Price
Interview Recording System – per unit per month (Return to Base support)	£39.83
Live Interview Monitoring System – per month	£1,000

Table 3 : Support Pricing

Support is return to base on Interview Recording units. Where required on-site support can be provided based on the required SLA.

Minimum quantity of 20 DIR units.

The minimum contract term is three years.

Hosting and storage charges

Service hosting and storage is provided by the Buyer or third-party suppliers.

NEC Rate Card

Additional Professional Services will be based on the rate card below.

G-Cloud 15 Resource Name	Day Rate
Project / Programme Manager	£1,200
Senior Project / Programme Manager	£1,500
Consultant / Trainer	£1,100
Senior Consultant	£1,200
Technical Consultant	£1,100
Senior Technical Consultant	£1,200
Senior Developer	£850
Senior Test Analyst	£700
Developer	£500
Test Analyst	£400
Service Management (ITIL)	£700
Customer Service Manager	£1,100
Product Manager	£1,500

These rates are exclusive of any expenses.

Not included in the pricing:

- All user workstation hardware and support
- Any associated hosting platform, storage and networking costs
- Operating system and third-party licensing for any on-premise system components
- Costs of service for migration to any other service provider.

Pricing Example

Example: 60 Interview Recording units (50 Custody/VA, 10 Victim/Witness) with Live Monitoring, integrated to RMS. The Buyer has up to 3,999 authorised users.

Item	Unit Price	Quantity	Total
Interview Recording on-boarding	£126,000	1	£126,000
Supply of interview recorder hardware:			
• Custody / VA units	£3,117	50	£155,860
• Victim / Witness units	£4,512	10	£45,124
Interview Recording system installation	£1,818	60	£109,080
Total			£436,064

Table 2: Example one-off pricing

Item	Unit Price	Quantity	Total
Live Interview Monitoring licence	£840	1	£840
Interview Recording licence	£25	60	£1,500
Interview Recording RMS licence	£125	1	£125
DIR Maintenance and support	£39.83	60	£2,389.80
Live Interview Monitoring support	£1,000	1	£1,000
Total per month			£5,854.80

Table 3: Example Monthly pricing



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About NEC Software Solutions
Our customers change lives, so we create software and services that get them better outcomes. By innovating when it matters most, we help to keep people safer, healthier and better connected worldwide.

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