

G-Cloud Service Definition

ASSURE Environment Suite

Public Protection

Crown
Commercial
Service
Supplier

ASSURE Environment Suite

Service Definition

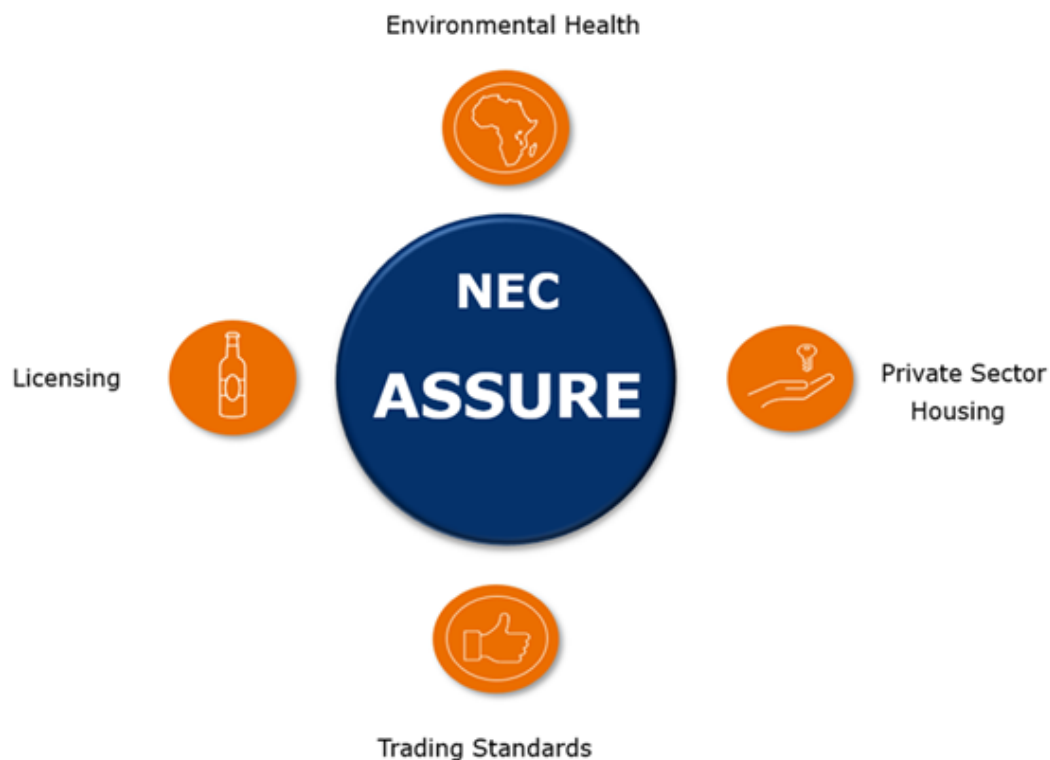
This Service Definition is relevant to local authorities responsible for the provision or management of Public Protection services within the United Kingdom. The service is provided by NEC Software Solutions (NEC).

The ASSURE Environment Suite Standard G-Cloud Service is available as:

1. ASSURE Environment Suite Software as a Service (SaaS).
2. ASSURE Private Cloud (an on-premise, or separately procured, private cloud).

Overview of G-Cloud Service

ASSURE is a comprehensive, configurable software solution that is browser based and device agnostic, focusing on efficiency and automation. It includes both an embedded reporting tool and embedded GIS, as well as case and document management. The software is highly configurable and can accommodate local authorities of all sizes, including those involved in shared services.



Save time, save money, save resource - ASSURE is changing public facing services at the heart of local government to enable you and the citizen to move at the pace of the modern world.

Key Features and Benefits – Public Protection

We've highlighted some key features and benefits in the table below.

Features	Benefits
- Built in real-time reporting tool including statutory reports. - Embedded GIS. - Integrated document management. - Automated renewal, expired document and fee reminders. - Online mobile capabilities. - Option for public facing applications and enquiries. - Highly configurable with ability to add bespoke information. - Single Sign On abilities for both officers and citizens. - APIs available.	- Automated processes save officers' valuable time. - Low maintenance, real time mapping direct from Ordnance Survey means minimal manual work required by the local authority. - Browser software enables officers to work anywhere, on any device. - Configurable validation on public applications ensures minimal officer intervention. - Holistic view of data allows for intelligent working. - Offers integration with other systems.

Core Modules

ASSURE Environment Suite is available as a hosted solution, via our private NEC cloud service (priced separately), or on premise if required. The below modules are available individually or in any combination and can be combined with our Land and Property solution.

Environmental Health – Complete solution for all aspects of the service including all forms of service requests, food registration, inspections, pollution, health and safety, private water supplies and contaminated land.

Licensing – All forms of premise, people and vehicle licensing including online application forms, consultation and automated licence checks such as the DBS Checker.

Trading Standards – Intelligence led solution, delivering the entire range of Trading Standards requirements including an interface for Citizen Advice data.

Private Sector Housing – Solution includes all service requests, HMO licensing, Grants and Loans, Empty Homes and both HHSRS and HMO Inspections.

Optional Extras

The following options can be added to the standard service described above. They are subject to additional cost:

Online application submission for all types of licence, including taxis, premises, personal, gambling, animal welfare, HMO, Short Term Lets, Temporary Event Notices (TENS) and Occasional Licences - Provides the ability for all transactions for a licence, for example, New, Variation, Renewal, Annual Fee, Document Uploads and Surrendering, to be submitted online by a citizen, including attachments and payments, with configurable validation on submission to highlight any errors.

Public Registers - ASSURE Public Protection contains licensable registers for Licensing, Food Businesses, Environmental Permits, Notices, Stray Dogs and Contaminated Land. This allows citizens to review information, and where appropriate, comment on applications.

Reporting - Browser based reporting tool embedded within ASSURE to provide quick and easy access to create and run ad hoc reports and queries. This also includes the ability to create dashboards for a holistic view of data and schedule report execution, to save time and effort for the users.

GIS - Browser based GIS solution provides mapping tools with the ability to plot the spatial extent of an application / case, perform spatial queries and return results from both local authority supplied data and open access publish data. Users can manage and share spatial information with interested parties or other GIS systems.

Web Services - Web services are available for integration with third party applications including CRM, Web Forms and can provide bi-directional updates to the back office, for the purposes of integration and automation.

Food Registration Import - In partnership with the FSA, ASSURE contains an automated connection to the Register A Food Business website, which pulls through all food business registrations and creates the fully populated records in ASSURE for officers to review. On issue, this can also automatically create an inspection record.

Request a Demonstration

We will be pleased to show you how ASSURE Environment Suite can help improve your processes, free up officer's time and enable citizen self-service. Please email frameworks@necsws.com to request a demonstration.



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🌐 necsws.com

🐦 [@nec_sws](https://twitter.com/nec_sws)

About NEC Software Solutions
Our customers change lives, so we create software and services that get them better outcomes. By innovating when it matters most, we help to keep people safer, healthier and better connected worldwide.

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