

G-Cloud Service Definition

Digital Screening and Waiting 'Well' List Service

Crown
Commercial
Service
Supplier

NEC Health – Digital Screening and Waiting ‘Well’ List Service

Service Definition

This Service Definition is available to any medical service with a waiting list with more than 100 patients.

The service is provided by NEC Software Solutions UK Limited.

Pricing is valid for a minimum period of 2 years.

Overview of Service

Our award winning digital screening and waiting well list service (OWLi) has been effectively tailored to support profiling and prehabilitation for patients on secondary care waiting lists. By intelligently identifying and profiling patients especially those who would benefit from prehab support, our service enhances readiness for surgery and helps reduce cancellations and delays while streamline pre-assessment clinics.

Current OWLi service features include:

- Health and well-being monitoring and intelligent RAG (Red, Amber, Green) scoring.
- Multiple prehabilitation services and virtual clinics.
- Service planning, including pre-assessment (PAC) and theatre scheduling.
- Waiting list optimisation and revalidation.
- Support for clinical research.
- Cross-service data sharing across Surgical Specialties, Planned Care, Pre-Assessment, and Anaesthesia.
- Intelligent RAG (Red-Amber-Green) rating, tested with 98% accuracy during pre-assessment.
- Shared decision-making tools to empower patients and clinicians.

Our methodology of ‘Monitor, Manage, and Map’ — ensures patients are not just tracked on the waiting list, but actively supported to remain surgery-fit and optimally prepared for preassessment.

Additionally, the platform collects a wide range of service-level metrics, that allow the Health provider to assess and manage total cost of care proactively, supporting more informed decision-making at both operational and strategic levels.

Platform License

The client is assigned a yearly license to use the platform for the delivery of the service for use by staff and patients.

Maintenances, backup, and disaster recovery of the platform is included for the period of the contract.

Device License

- Secure UK Hosting.
- 50 secure web app user licenses to include maintenance and version releases, user support and unlimited patients.
- Dashboard / Stratification reporting.
- Email and SMS sending up to 10K patients communication per year.

A promotional graphic for NEC Software Solutions. It features a woman with dark curly hair, wearing a blue and green sleeveless top, looking down at a smartphone. The background is a solid orange color. In the top left corner, there are three icons (envelope, globe, and Twitter bird) followed by the text: frameworks@necsws.com, necsws.com, and @nec_sws. In the top right corner, the NEC logo is displayed in white. In the bottom left corner, there is a section titled 'About NEC Software Solutions' with a paragraph of text. At the very bottom left, there is contact information including an address and a phone number.

✉ frameworks@necsws.com

🌐 necsws.com

🐦 @nec_sws

About NEC Software Solutions
Our customers change lives, so we create software and services that get them better outcomes. By innovating when it matters most, we help to keep people safer, healthier and better connected worldwide.

1st Floor, Bizspace, iMex Centre, 575-599 Maxted Rd,
Hemel Hempstead HP2 7DX - 01442 768445