

Google Gemini Enterprise

G-Cloud 15 – Service Definition

Gemini Enterprise is Google Cloud’s premier agentic AI platform designed to integrate advanced artificial intelligence into every facet of the modern workplace. It provides a secure, unified environment where teams can discover, build, and deploy AI agents to automate complex workflows and surface deep business insights.

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Service Overview

Built on Google's world-class Gemini models, the Gemini Enterprise platform serves as the "new front door for AI," shifting employees from manual, repetitive tasks to high-impact strategic work. Gemini Enterprise distinguishes itself by offering enterprise-grade security, data sovereignty, and the ability to ground AI in an organisation's specific business data—spanning Google Workspace, Microsoft 365, and third-party applications like Salesforce and SAP.

Key Features

- **Advanced Agentic Platform**
 - Gemini Chat & Analysis: Instant access to Google's most capable multimodal models to search, analyse, and synthesize information from vast datasets.
 - No-Code Agent Builder: A user-friendly workbench that allows non-technical employees (in marketing, finance, HR, etc.) to create custom AI agents tailored to their specific workflows.
 - Agent Gallery: Access to pre-built, "Google-made" agents such as Deep Research (for complex information gathering), NotebookLM (for document synthesis), and Coding Agents.
- **Data Grounding & Connectors**
 - Enterprise Search: Connects AI agents to live company data across Google Workspace, BigQuery, and external CRM/ERP systems.
 - Cross-Platform Integration: Built-in connectors for third-party tools like Microsoft 365, Salesforce, and SAP, ensuring the AI understands the full context of the business reality.
- **Developer & Engineering Tools**
 - Gemini Code Assist: Specialised AI coding agents that help generate high-quality code, optimise legacy systems, and automate testing within CI/CD pipelines.

- Agent Development Kit (ADK): Enables professional developers to build and deploy sophisticated agents that can be managed centrally.
- Enterprise Security & Governance
 - Centralised Management: A single pane of glass to visualise, secure, audit, and govern all AI agents across the organisation.
 - Data Sovereignty & Privacy: Features like VPC Service Controls (VPC-SC) and Customer-Managed Encryption Keys (CMEK) ensure data residency and compliance.
 - Model Armor: Proactively filters and monitors for malicious or unsafe interactions.

Key Benefits

- **Accelerated Productivity:** Automates routine administrative tasks—such as deal forecasting in sales or sentiment analysis in HR—freeing up teams to focus on strategy and innovation.
- **Data-Driven Decision Making:** Bridges data silos by allowing employees to query across multiple platforms (e.g., "Analyse our Q3 sales in Salesforce against the marketing budget in BigQuery") for a unified view of performance.
- **Reduced Development Cycles:** Empowers engineering teams to boost application speed and quality through AI-driven code generation and automated analysis.
- **Uncompromising Trust:** Google guarantees that customer data (prompts and outputs) is not used to train its foundation models, ensuring intellectual property remains protected.
- **Operational Agility:** The platform's ability to scale from small teams (Business edition) to unlimited global workforces (Standard/Plus editions) allows organisations to grow their AI footprint at their own pace.

Target Use Cases

- Marketing: Generating personalised campaign content and instantly analysing global market trends.
- Sales: Surface account intelligence and receive AI-driven "next-best action" recommendations for opportunities.
- HR: Streamlining candidate onboarding and providing 24/7 internal support for employee queries.
- Finance: Automating budget modeling and global financial consolidation with enterprise-grade governance.

Contact Information

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