

G-Cloud 15 Service Description



Digital Leadership Training

Digital Leadership Training

Methods specialises in hands-on digital leadership training in the public sector. Our trainers can help your leadership team to understand what digital means for your organisation, and how to adapt. We bring in our expertise and critical challenge to help shape your digital future and supportive organisational culture, together.

What is the Service

We provide dedicated digital training for senior executives. In partnership with The Centre for the Digital Economy at the University of Surrey, we have educated governments, financial institutions and large companies on how to adapt to the opportunity's digital presents. Courses last from a half-day to a full week. Sessions cover theory, case study examination and group exercises. The senior leaders we train are encouraged to detach themselves from their day jobs and dive into experimentation and redesign.

What can it do for you

The purpose of this training is to:

- Help you build a comprehensive overview of leadership in the digital age
- Provide you with a view of your current cloud and service landscape including capabilities and technologies that support the delivery of those services
- Assess and define your digital roadmap and draw future capabilities required to meet your vision
- Recommend a set of actions the leadership team will need to take to deliver successful digital change

Service Features

1. Overview of leadership in the digital age
2. Service landscape including capabilities, technologies that support service delivery
3. Digital vision, goals, challenges and opportunities
4. Draw out future capabilities required to meet your vision
5. Action plan for your leadership team to deliver digital change

Service Benefits

1. A strong understanding of what digital means to your organisation
2. Senior management ready to lead in a digital age
3. Clear action plan for your leadership team to take forward
4. A clear digital vision, goals, challenged and opportunities
5. Digital roadmap shows future capabilities required to meet vision

Contact details

End-to-end transformation and innovation experts

Applying our skills in innovation and collaboration from across the Methods Group, to deliver end-to-end business and technical solutions that are people-centred, safe, and designed for the future.

Methods provide collaborative and innovative solutions to help Central Government adapt to the changing landscape and deliver better outcomes for citizens.

With a focus on driving interoperability and innovation in UK Central Government, we have helped multiple organisations in the sector modernise their IT architecture, systems, strategy, and operating models to improve organisational resilience and service delivery.

Methods deliver wide-ranging services and thought leadership to support delivery including:



Onboarding and offboarding process



Ordering and Invoicing

Once we have agreed a Statement of Work(s) we will sign the appropriate agreement and complete a Call Off contract with an attached Statement of Work(s), and submission of a Purchase Order. We will then set up a mutually acceptable start date and commence work.

Payment terms are 30 days or less as may be agreed.

Please note - we are unable to accept Government Procurement Card (GPC) payments.



Customer Responsibilities

For any given requirement, we will identify any dependencies on the customer (e.g. access to key stakeholders, facilities, documentation, etc.) and agree these at the start of the work.

Making a difference

The work we do each day is focused on delivering a positive difference for the public sector for the benefit of society as a whole.



Customer stories

Cloud Hosting & Service Modernisation
Modernised digital services using secure cloud hosting, streamlined legacy workflows, and improved data insights. Delivered faster decisions, reduced manual effort, and a more transparent, **user-friendly experience** for internal teams and external users.

Cloud-Based ITSM Consolidation
Unified multiple service desks onto a cloud-based ITSM platform, standardising processes and automating workflows. Improved incident, change, and problem management, **boosting overall service reliability, efficiency, and organisational visibility.**

Large-Scale Cloud Migration (100+ Apps / 120TB)
Delivered cloud migration of **100+ legacy applications** and **120TB of data** with **100% availability.** Strengthened compliance, improved transparency, and significantly enhanced operational resilience across critical digital services.

Azure Migration & Modern Workplace Enablement
Migrated data centres to Azure and deployed modern workplace cloud services, delivering secure, scalable infrastructure. Achieved improved user experience, strengthened security posture, and **£1m savings** - all with zero service disruption.

Cloud ITSM Migration (ServiceNow SaaS)
Successfully migrated from a legacy ITSM tool to a modern, cloud-based ServiceNow platform. Delivered scalable, robust service operations, strengthened governance, and enabled faster, more consistent digital service delivery across the organisation.

Cloud-Native Data Pipelines (Azure Integration)
Built automated Azure Data Factory pipelines into a Lakehouse architecture, using Bronze/Silver/Gold layers and Delta with CI/CD. Delivered secure daily refreshes, improved data quality, lower manual effort, and more efficient reporting.