

G-Cloud 15 Service Description

Agile Development Services

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Methods' Agile Development Services provides teams of DDaT aligned engineers, delivery and product managers, user researchers, designers, testers, devops engineers, security professionals, business and performance analysts experienced in using Agile methodologies to deliver POCs, Alphas, Betas & Live projects to GOV.UK Service Standards and the Technology Code of Practice.

What is the Service

Methods provide agile development services using a range of methodologies to develop services according to our customers' business and user needs.

Methods can provide teams of DDaT aligned engineers, delivery and product managers, user researchers, designers, testers, devops engineers, security professionals, business and performance analysts experienced in using Agile methodologies such as Scrum and Kanban to deliver POCs, Alphas, Betas & Live projects to GOV.UK Service Standards and the Technology Code of Practice. We also deliver Agile Coaching and can help align traditional governance with Agile product delivery.

What can it do for you

Methods design, transform and develop user-focused digital services compliant with the GOV.UK Service Standard

Capable of transitioning delivery approach from Waterfall to Agile.

Delivering open source and common infrastructure cloud technology for IaaS, PaaS, GaaS and SaaS.

We provide agile coaching, consultancy and knowledge transfer

We can help align agile product/service delivery with more traditional governance (eg. to develop business cases or portfolio management).

Service Features

- 1. Agile development of services that meet user and business needs
- 2. DDaT aligned capability in mixed teams or outcome based delivery
- 3. Delivery of Alphas/Betas/Live projects to GOV.UK Service Standard
- 4. Frontend development (HTML, CSS, JavaScript, ReactJS, Vue.js, GOV.UK Design System)
- 5. Accessibility audits (WCAG, Jaws, NVDA, Voiceover, Axe, Lighthouse)
- 6. Backend development (Java, Python, JavaScript, NodeJS, C#)
- 7. CI/CD pipelines (Github Actions, Concourse, Azure DevOps, Gitlab CI/CD)
- 8. Automated testing (WebDriverIO, Selenium, Cypress, RestAssured, Junit, Jest)
- 9. Performance testing (Jmeter, K6, Grafana, NewRelic)
- 10. IaC automation (Terraform, CloudFormation, ARM) on AWS, Azure and GCP

Service Benefits

- 1. Real world experience delivering live services to GOV.UK Service Standard
- 2. Quality delivery through Test Driven Development (TDD) and automation approach
- 3. Aligned to the Technology Code of Practice Principles/12Factor
- 4. Established Secure Software Development Lifecycle (S-SDLC)
- 5. Mature knowledge transfer process, further developing in-house capability
- 6. Regional offices to supplement on-site teams' capacity
- 7. Team supplied pre-cleared up to and including SC/DV
- 8. Swift deployment of teams to multiple UK sites if required
- 9. Agile coaching aligns traditional governance with agile delivery

Contact details

End-to-end transformation and innovation experts

Applying our skills in innovation and collaboration from across the Methods Group, to deliver end-to-end business and technical solutions that are people-centred, safe, and designed for the future.

Methods provide collaborative and innovative solutions to help Central Government adapt to the changing landscape and deliver better outcomes for citizens.

With a focus on driving interoperability and innovation in UK Central Government, we have helped multiple organisations in the sector modernise their IT architecture, systems, strategy, and operating models to improve organisational resilience and service delivery.

Methods deliver wide-ranging services and thought leadership to support delivery including:



Onboarding and offboarding process



Ordering and Invoicing

Once we have agreed a Statement of Work(s) we will sign the appropriate agreement and complete a Call Off contract with an attached Statement of Work(s), and submission of a Purchase Order. We will then set up a mutually acceptable start date and commence work.

Payment terms are 30 days or less as may be agreed.

Please note - we are unable to accept Government Procurement Card (GPC) payments.



Customer Responsibilities

For any given requirement, we will identify any dependencies on the customer (e.g. access to key stakeholders, facilities, documentation, etc.) and agree these at the start of the work.

Making a difference

The work we do each day is focused on delivering a positive difference for the public sector for the benefit of society as a whole.



Customer stories



Cloud Hosting & Service Modernisation
Modernised digital services using secure cloud hosting, streamlined legacy workflows, and improved data insights. Delivered faster decisions, reduced manual effort, and a more transparent, **user-friendly experience** for internal teams and external users.



Cloud-Based ITSM Consolidation
Unified multiple service desks onto a cloud-based ITSM platform, standardising processes and automating workflows. Improved incident, change, and problem management, **boosting overall service reliability, efficiency, and organisational visibility.**



Large-Scale Cloud Migration (100+ Apps / 120TB)
Delivered cloud migration of **100+ legacy applications** and **120TB of data** with **100% availability**. Strengthened compliance, improved transparency, and significantly enhanced operational resilience across critical digital services.



Azure Migration & Modern Workplace Enablement
Migrated data centres to Azure and deployed modern workplace cloud services, delivering secure, scalable infrastructure. Achieved improved user experience, strengthened security posture, and **£1m savings** - all with zero service disruption.



Cloud ITSM Migration (ServiceNow SaaS)
Successfully migrated from a legacy ITSM tool to a modern, cloud-based ServiceNow platform. Delivered scalable, robust service operations, strengthened governance, and enabled faster, more consistent digital service delivery across the organisation.



Cloud-Native Data Pipelines (Azure Integration)
Built automated Azure Data Factory pipelines into a Lakehouse architecture, using Bronze/Silver/Gold layers and Delta with CI/CD. Delivered secure daily refreshes, improved data quality, lower manual effort, and more efficient reporting.

