

G-Cloud 15 Service Description

Microsoft Azure Modern Workplace services

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With Microsoft Modern Workplace solutions, your customers can improve employee productivity and satisfaction, and create more seamless communication and collaboration across locations and platforms while maintaining the security and integrity of systems and data.

What is the Service

Utilising the extensive experience of the previously CoreAzure team, Methods provide Microsoft Modern Workplace services.

Microsoft Modern Workplace provides a secure environment that enables better communication and improves collaboration. Regardless of where employees work, they can have access to the tools they need to stay connected and get the job done right. Three main components of Modern workplace supported by the previously CoreAzure team include:

- Unified Endpoint Management: Exploiting Microsoft 365 to enhance workforce productivity while maintaining security.
- Security: Deliver solutions to help protect critical data, guard against threats, and manage access with full control.
- Microsoft Teams: Family of collaboration products, offering workspace chat and video conferencing, file storage, and proprietary and third-party application integration

Service Features

1. Microsoft Office 365
2. Enterprise Mobility and Security
3. Azure Active Directory (Entra ID)
4. Microsoft Teams, collaboration (and Teams/Business voice)
5. One Drive
6. Exchange
7. Microsoft Copilot
8. Microsoft Power Automate (and PowerBI)
9. SharePoint
10. Windows Virtual Desktop

Service Benefits

1. Support flexible working by making more systems/data available on-line
2. Provide improved access to systems and data,
3. Organising information to better aid information retrieval
4. Enable seamless and structured access to important information assets
5. Reduce the need for on-premise data storage
6. Centralise the configuration and administration of device security
7. Improve user satisfaction, promote remote collaboration and increase productivity
8. Provide end-to-end management and an additional layer of security
9. Share automated approval workflows to quickly respond to/process requests
10. Provide extra layer of security protection using cloud-based authentication

Contact details

What can it do for you

The Microsoft Modern Workplace is a suite of tools that can improve employee productivity. It's agile, flexible, scalable, and harnesses the power of the cloud. Microsoft Office 365 and Exchange powers email, calendars, and contacts. Enterprise Mobility + Security handles your device management.

Modern Workplace (microsoft.com)

Microsoft Moden Workplace provides benefits in 4 main areas:

1. Modern Desktop
 - Intelligent security built-in: Keep protected from modern threats with smart infrastructure.
 - Easy to manage and deploy: Help speed up the onboarding process with a seamless deployment experience
 - Always up to date: Provide the latest functionality with in-product assistance and recommendations
 - Proactive insights: Get proactive insights that assist in reducing costs
2. Security and Compliance
 - Identity and access management: Protect users' identities and control access to valuable resources.
 - Information Protection: Ensure documents are seen only by authorised people
 - Threat Protection: Protect against advanced threats and recover quickly when attacked
 - Security Management: Gain visibility and control over security tools.
3. Team work
 - Modern, effective teamwork: Features like content sharing, enterprise security and compliance, and a team conversation hub can transform the way you work.
 - Employee Engagement: Share information via intelligent intranets, manage first-line workers' schedules, and inform decisions with collective insights.
 - Business Transformation: Securely manage intellectual property, integrate apps with existing systems, and empower employees with artificial intelligence (AI) and machine learning.
4. Intelligent Communications
 - Modern Operations: Enable improved meeting and calling experience by ensuring an optimised meeting performance.
 - Globally Resilient Meeting Performance: Ensure that the voice and video traffic gets onto the Microsoft network faster for a better experience and performance.
 - Actionable Insights: Enable insights and actions in the calling and meeting experience to improve the media quality and user experiences.

Contact details

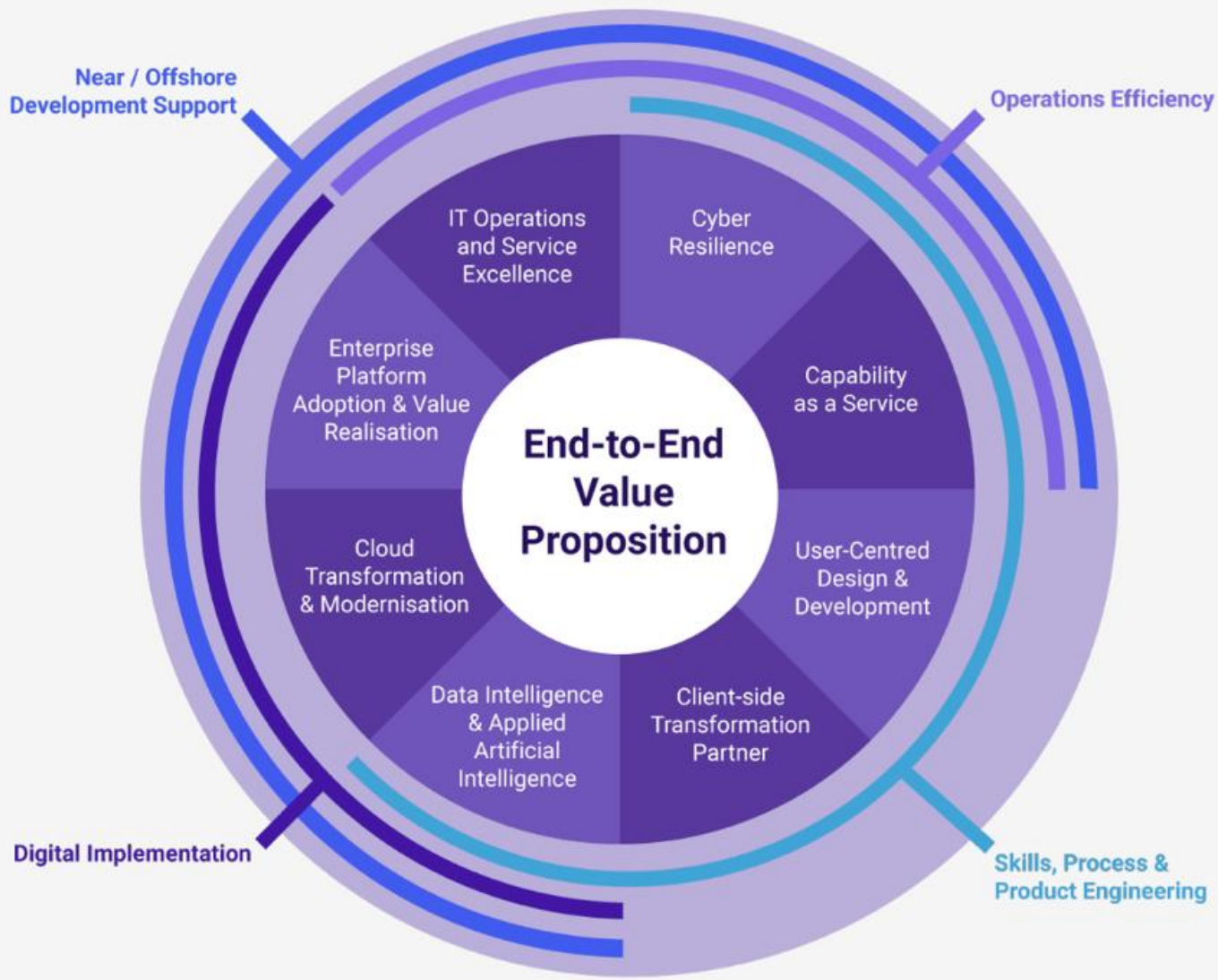
End-to-end transformation and innovation experts

Applying our skills in innovation and collaboration from across the Methods Group, to deliver end-to-end business and technical solutions that are people-centred, safe, and designed for the future.

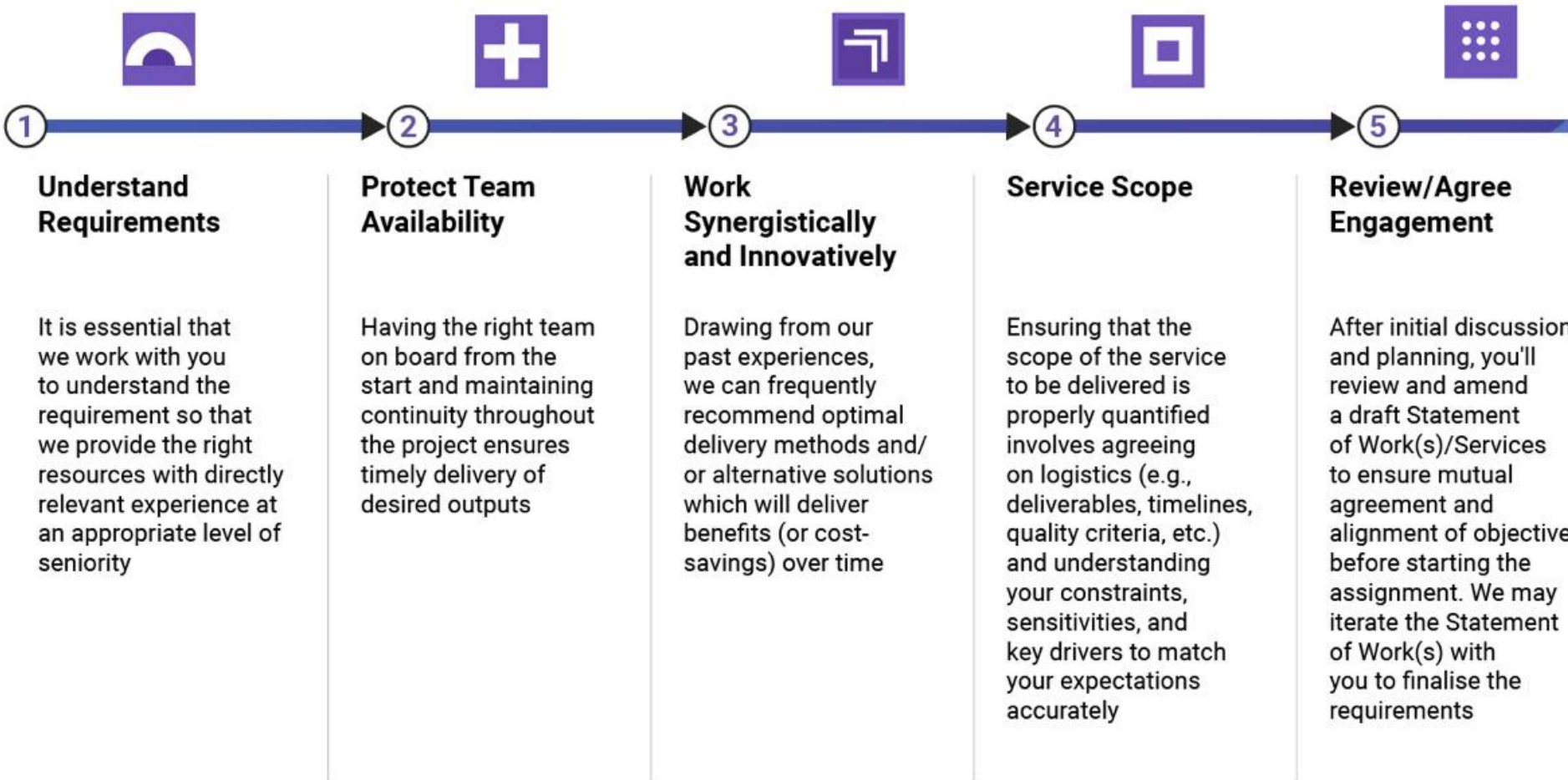
Methods provide collaborative and innovative solutions to help Central Government adapt to the changing landscape and deliver better outcomes for citizens.

With a focus on driving interoperability and innovation in UK Central Government, we have helped multiple organisations in the sector modernise their IT architecture, systems, strategy, and operating models to improve organisational resilience and service delivery.

Methods deliver wide-ranging services and thought leadership to support delivery including:



Onboarding and offboarding process



Ordering and Invoicing

Once we have agreed a Statement of Work(s) we will sign the appropriate agreement and complete a Call Off contract with an attached Statement of Work(s), and submission of a Purchase Order. We will then set up a mutually acceptable start date and commence work.

Payment terms are 30 days or less as may be agreed.

Please note - we are unable to accept Government Procurement Card (GPC) payments.

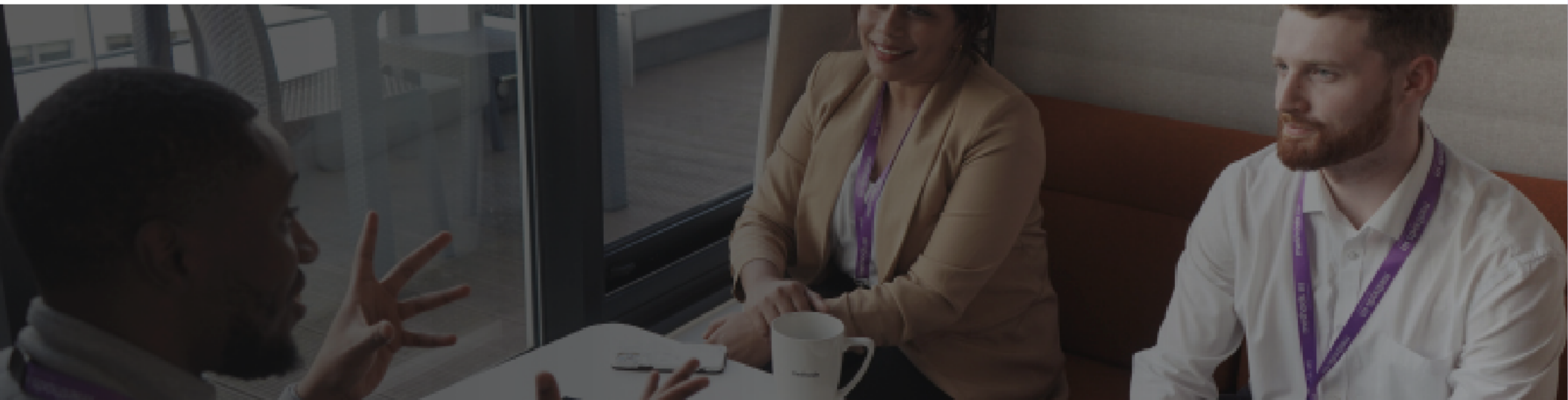
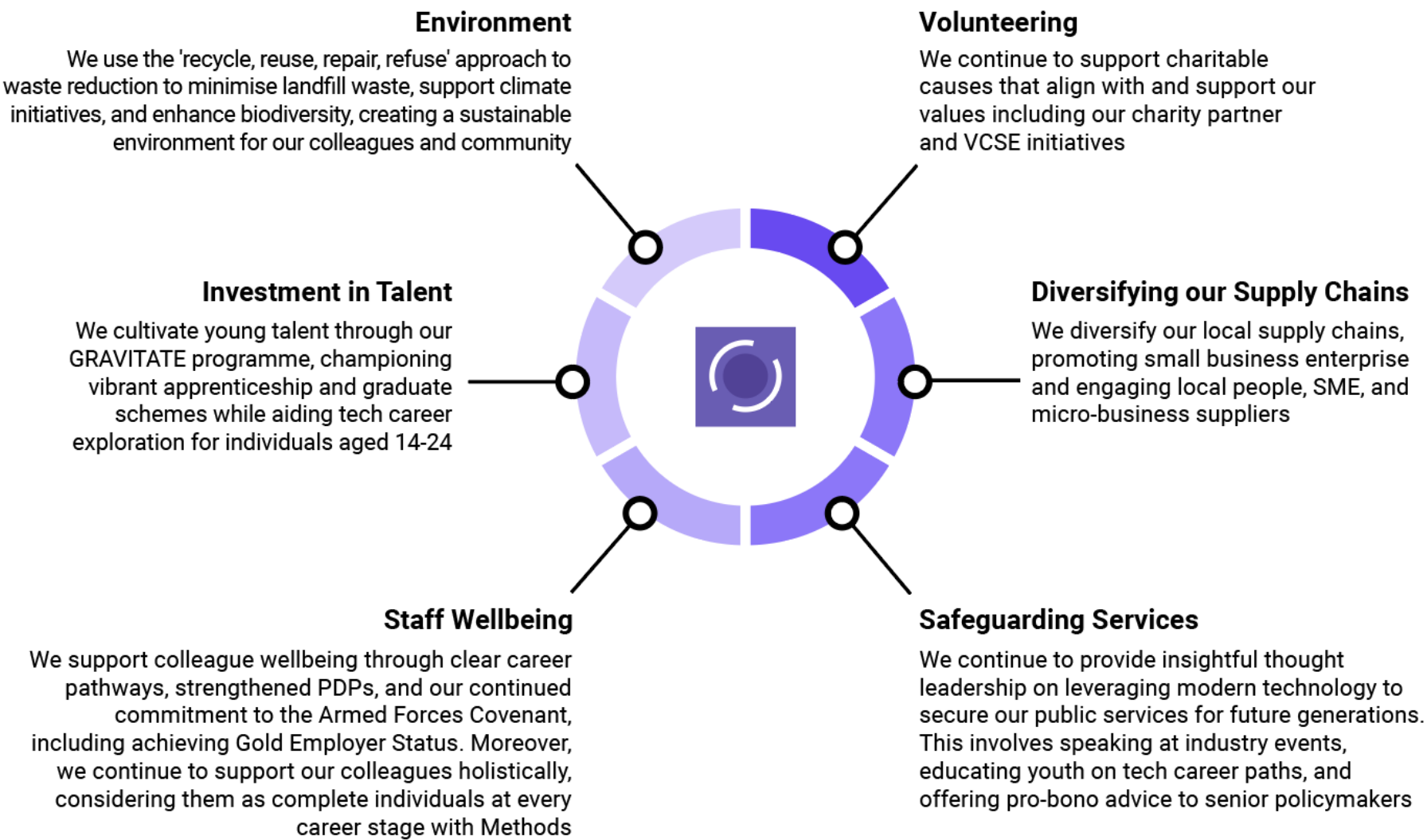


Customer Responsibilities

For any given requirement, we will identify any dependencies on the customer (e.g. access to key stakeholders, facilities, documentation, etc.) and agree these at the start of the work.

Making a difference

The work we do each day is focused on delivering a positive difference for the public sector for the benefit of society as a whole.



Customer stories

Cloud Hosting & Service Modernisation
Modernised digital services using secure cloud hosting, streamlined legacy workflows, and improved data insights. Delivered faster decisions, reduced manual effort, and a more transparent, **user-friendly experience** for internal teams and external users.

Cloud-Based ITSM Consolidation
Unified multiple service desks onto a cloud-based ITSM platform, standardising processes and automating workflows. Improved incident, change, and problem management, **boosting** overall **service reliability, efficiency, and organisational visibility**.

Large-Scale Cloud Migration (100+ Apps / 120TB)
Delivered cloud migration of **100+ legacy applications** and **120TB of data** with **100% availability**. Strengthened compliance, improved transparency, and significantly enhanced operational resilience across critical digital services.

Azure Migration & Modern Workplace Enablement
Migrated data centres to Azure and deployed modern workplace cloud services, delivering secure, scalable infrastructure. Achieved improved user experience, strengthened security posture, and **£1m savings** - all with zero service disruption.

Cloud ITSM Migration (ServiceNow SaaS)
Successfully migrated from a legacy ITSM tool to a modern, cloud-based ServiceNow platform. Delivered scalable, robust service operations, strengthened governance, and enabled faster, more consistent digital service delivery across the organisation.

Cloud-Native Data Pipelines (Azure Integration)
Built automated Azure Data Factory pipelines into a Lakehouse architecture, using Bronze/Silver/Gold layers and Delta with CI/CD. Delivered secure daily refreshes, improved data quality, lower manual effort, and more efficient reporting.