

G-Cloud 15 Service Description

Testing QA Managed Service

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Methods’ Testing QA Managed Service provides clients with scalable testing quality assurance services across a broad range of products, integrations and projects. We enable ripple-free delivery combined with consistent quality of releases throughout the release lifecycle, whether Agile or Waterfall.

What is the Service

Methods’ Testing QA Managed Service provides clients with scalable testing assurance across a broad range of products, integrations and projects. Our approach enables ripple-free delivery combined with consistent quality of releases throughout the release lifecycle, from requirement creation through to user acceptance and operational readiness, whether for a product transformation, integration implementation, or any other project requiring quality assurance.

What can it do for you

Methods provides Testing Assurance Services that deliver comprehensive capability across all elements of best practice test assurance and release management and can assure development releases spanning any level of complexity or release cadence. They enable consistent, ripple-free release delivery that can be trusted not to cause significant impact to live service. They are responsive to client needs, and able to scale upwards or downwards subject to your requirements and demand.

We call on expertise of accredited individuals across key test assurance disciplines, utilising experienced subject matter experts who collaborate constructively with partners and third-parties to deliver to a consistent and successful track record within the public sector.

They do this by harnessing governance that is scalable, repeatable, and aligned to test assurance best practice. Establishing a comprehensive, outcome-focused assurance framework to monitor and track the critical performance of all customer releases, they embed and document best practice governance and controls that can be handed over to the client to ensure future release success.

Service Features

- 1. Customisable and scalable test and assurance services
- 2. Assurance services expertly tailored to customer requirements
- 3. Leverages a variety of test management tools
- 4. Constructive collaboration with partners and third-parties
- 5. Outcome focused delivery, underpinned by defined performance metrics
- 6. SC-cleared onshore consultants
- 7. System Testing designed to discover defects
- 8. User Acceptance testing designed to deliver quality
- 9. Defect management lifecycle to fix defects efficiently
- 10. Test and Defect reporting to keep project personnel informed

Service Benefits

- 1. Scalable, efficient, and effective Test Assurance services
- 2. Proven track record of ripple-free release delivery
- 3. Efficient and effective testing through experience
- 4. Proven methodologies with ready-made materials and repeatable processes
- 5. Experienced with agile, high paced, high cadence release delivery
- 6. Focus on detecting defects early
- 7. Onshore SC-cleared, certified consultants
- 8. Highly experienced across public sector operation and delivery
- 9. Rapid deployment capability, reducing internal and external costs
- 10. Access to experienced, accredited resources to backfill in-house capabilities
- 11.

Contact details

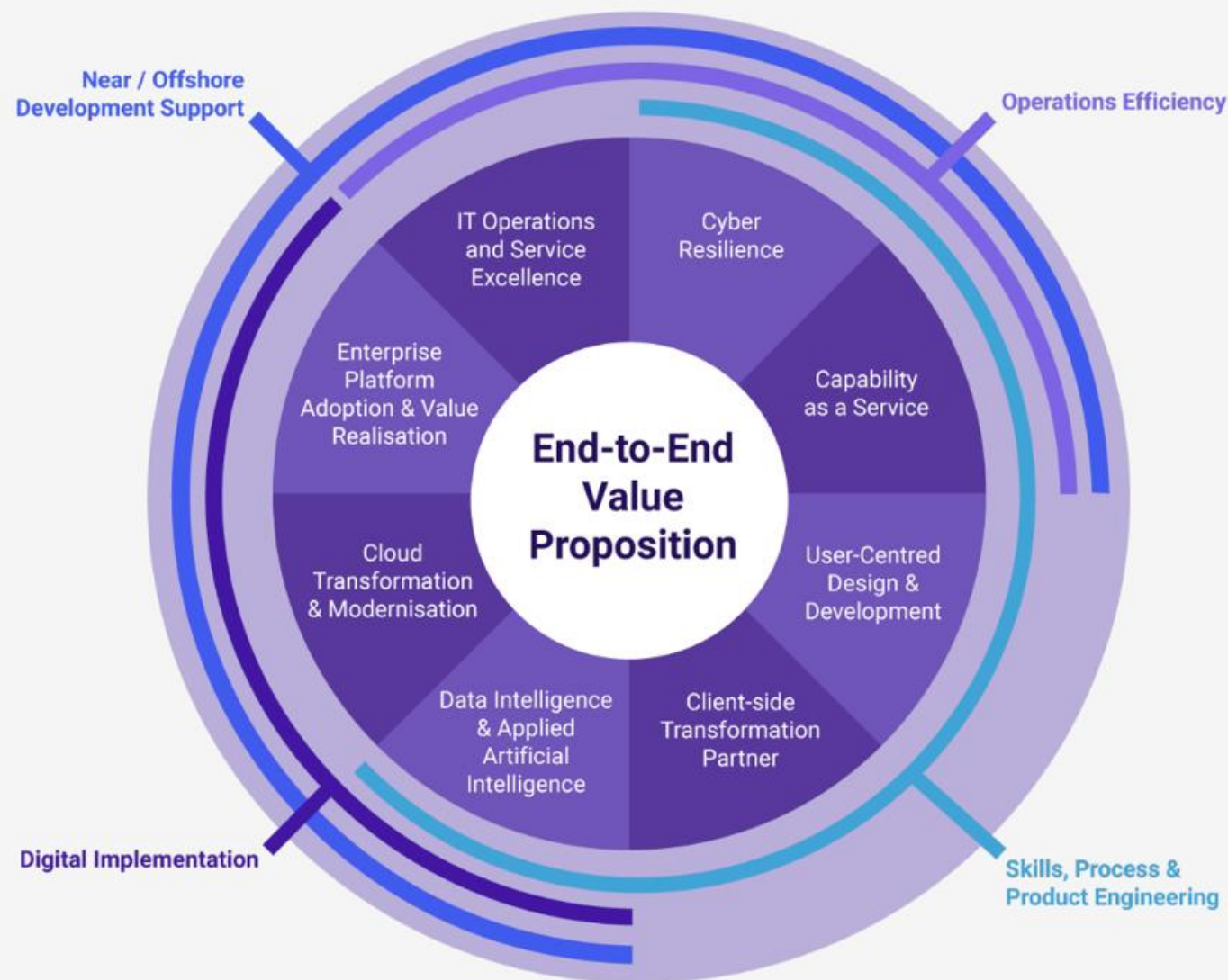
End-to-end transformation and innovation experts

Applying our skills in innovation and collaboration from across the Methods Group, to deliver end-to-end business and technical solutions that are people-centred, safe, and designed for the future.

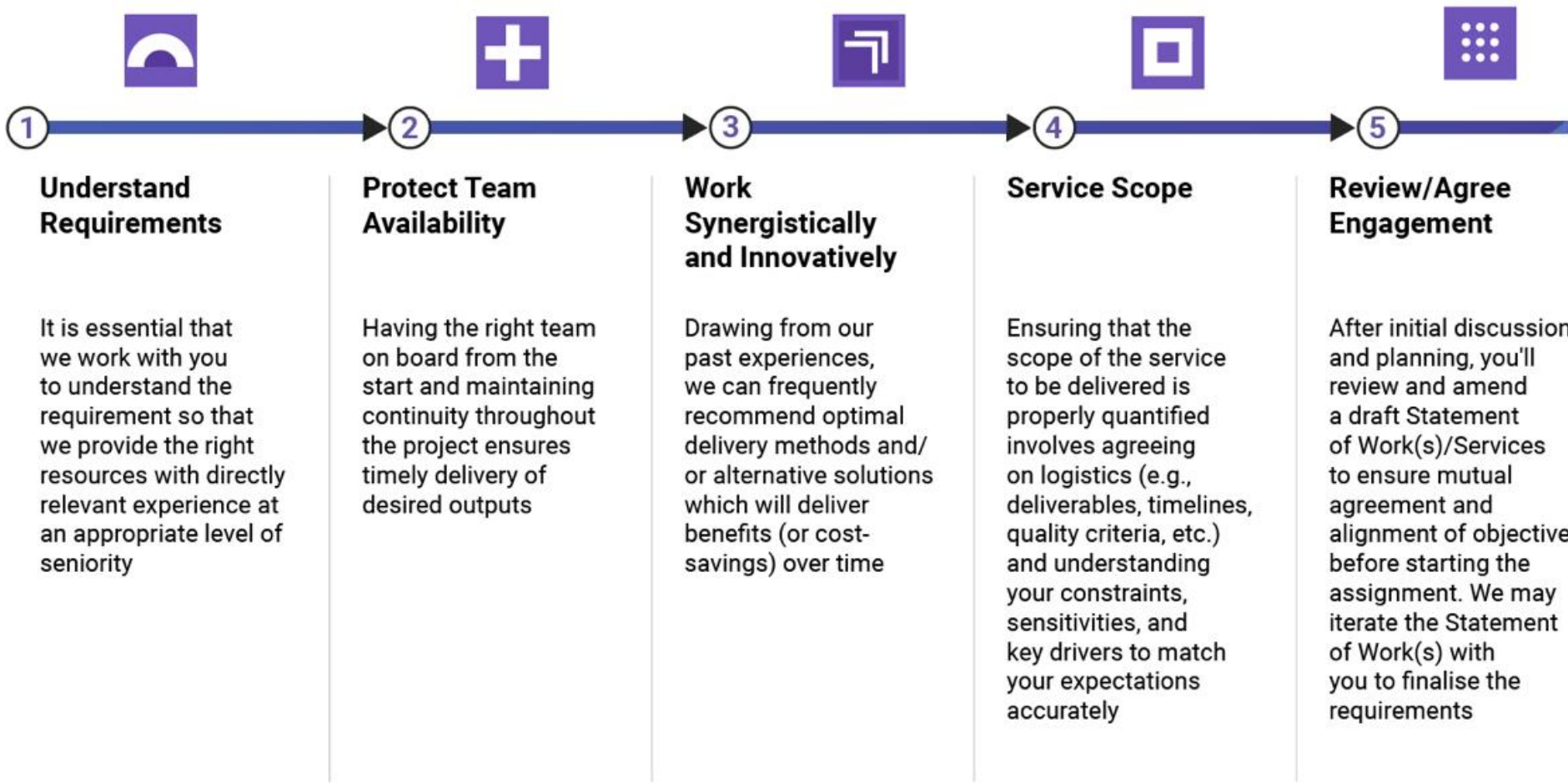
Methods provide collaborative and innovative solutions to help Central Government adapt to the changing landscape and deliver better outcomes for citizens.

With a focus on driving interoperability and innovation in UK Central Government, we have helped multiple organisations in the sector modernise their IT architecture, systems, strategy, and operating models to improve organisational resilience and service delivery.

Methods deliver wide-ranging services and thought leadership to support delivery including:



Onboarding and offboarding process



Ordering and Invoicing

Once we have agreed a Statement of Work(s) we will sign the appropriate agreement and complete a Call Off contract with an attached Statement of Work(s), and submission of a Purchase Order. We will then set up a mutually acceptable start date and commence work.

Payment terms are 30 days or less as may be agreed.

Please note - we are unable to accept Government Procurement Card (GPC) payments.

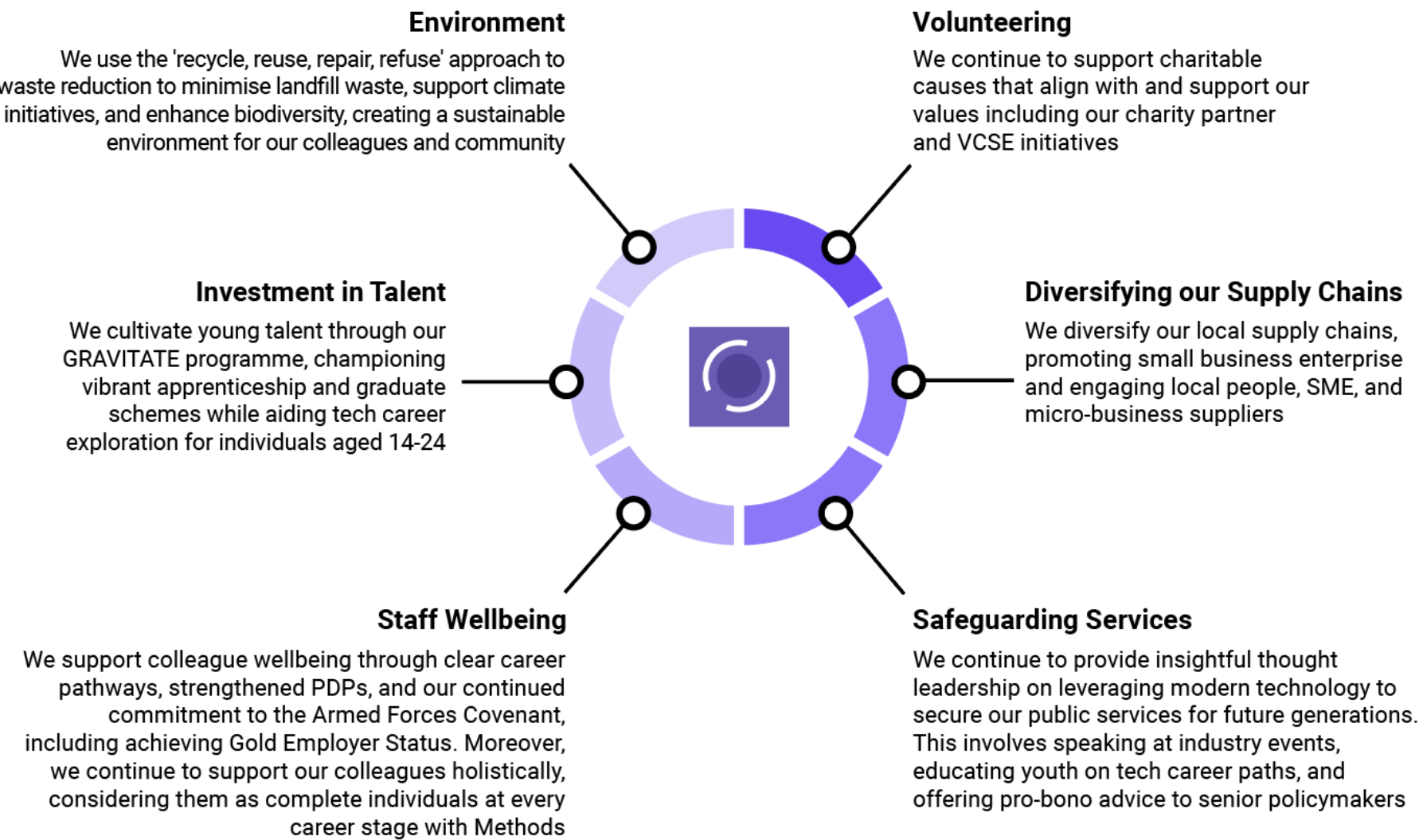


Customer Responsibilities

For any given requirement, we will identify any dependencies on the customer (e.g. access to key stakeholders, facilities, documentation, etc.) and agree these at the start of the work.

Making a difference

The work we do each day is focused on delivering a positive difference for the public sector for the benefit of society as a whole.



Customer stories

Cloud Hosting & Service Modernisation
Modernised digital services using secure cloud hosting, streamlined legacy workflows, and improved data insights. Delivered faster decisions, reduced manual effort, and a more transparent, **user-friendly experience** for internal teams and external users.

Cloud-Based ITSM Consolidation
Unified multiple service desks onto a cloud-based ITSM platform, standardising processes and automating workflows. Improved incident, change, and problem management, **boosting overall service reliability, efficiency, and organisational visibility.**

Large-Scale Cloud Migration (100+ Apps / 120TB)
Delivered cloud migration of **100+ legacy applications** and **120TB of data** with **100% availability**. Strengthened compliance, improved transparency, and significantly enhanced operational resilience across critical digital services.

Azure Migration & Modern Workplace Enablement
Migrated data centres to Azure and deployed modern workplace cloud services, delivering secure, scalable infrastructure. Achieved improved user experience, strengthened security posture, and **£1m savings** - all with zero service disruption.

Cloud ITSM Migration (ServiceNow SaaS)
Successfully migrated from a legacy ITSM tool to a modern, cloud-based ServiceNow platform. Delivered scalable, robust service operations, strengthened governance, and enabled faster, more consistent digital service delivery across the organisation.

Cloud-Native Data Pipelines (Azure Integration)
Built automated Azure Data Factory pipelines into a Lakehouse architecture, using Bronze/Silver/Gold layers and Delta with CI/CD. Delivered secure daily refreshes, improved data quality, lower manual effort, and more efficient reporting.