

G-Cloud 15 Service Description

Lean Six Sigma Training & Knowledge Transfer

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Methods use Lean Six Sigma methodology to support you in improving business processes, developing sustainable capabilities and teams that are comfortable applying Lean Six Sigma best practice. We provide skilled resources to deliver and accelerate continuous improvement projects of varying complexity, delivering knowledge transfer and upskilling.

What is the Service

We help our clients understand how to use Lean Six Sigma systems and tools effectively to enable process understanding and improve performance. Our approach transfers skills and knowledge building sustainable capabilities. This allows you to eliminate waste, reduce variation to improve efficiency and effectiveness to deliver reduced operating cost and increased customer satisfaction, while also reducing your reliance on consultancy support. We can work with a targeted group to develop deeper knowledge and skills and/or involve every employee, at all levels within the company at a less in-depth level.

We provide experienced, skilled resources to supplement your internal teams and accelerate delivery. Our approach develops employee capability across the organisation to empower them to improve process performance and embed a culture of continuous improvement. We use Lean Six Sigma best practice approaches tailored to your organisation. We deliver tangible training progression, knowledge transfer and increased ability to take on more complex improvement projects.

What can it do for you

The Methods' Lean Six Sigma training and knowledge share approach helps you to build effective and sustainable internal Lean Six Sigma Training capability within your organisation. It can be tailored to the needs of your workforce, from further developing the capabilities of trained professionals who are skilled in identifying risks, errors, or defects in a business process and removing them, or to introduce Lean concepts to novices.

We also provide experienced, skilled resources to supplement and work closely with your internal teams, accelerating delivery and transferring knowledge, skills and best practice. We help you to understand your current Lean Six Sigma capabilities and develop the internal competencies your organisation needs.

Service Features

- 1. Range of tools/analytical techniques applied to issue identification/resolution
- 2. Process and methodology
- 3. Mindset and culture
- 4. Focus on customer attention
- 5. Value stream mapping
- 6. Removal of waste
- 7. Flexible and adaptive.
- 8. Team communication

Service Benefits

- 1. Employee experience improvements through embedding a culture of continuous improvement
- 2. Expertise Marginal Gains
- 3. Incorporates data migration and optimisation
- 4. Uses industry best practice Lean Six Sigma

Contact details

End-to-end transformation and innovation experts

Applying our skills in innovation and collaboration from across the Methods Group, to deliver end-to-end business and technical solutions that are people-centred, safe, and designed for the future.

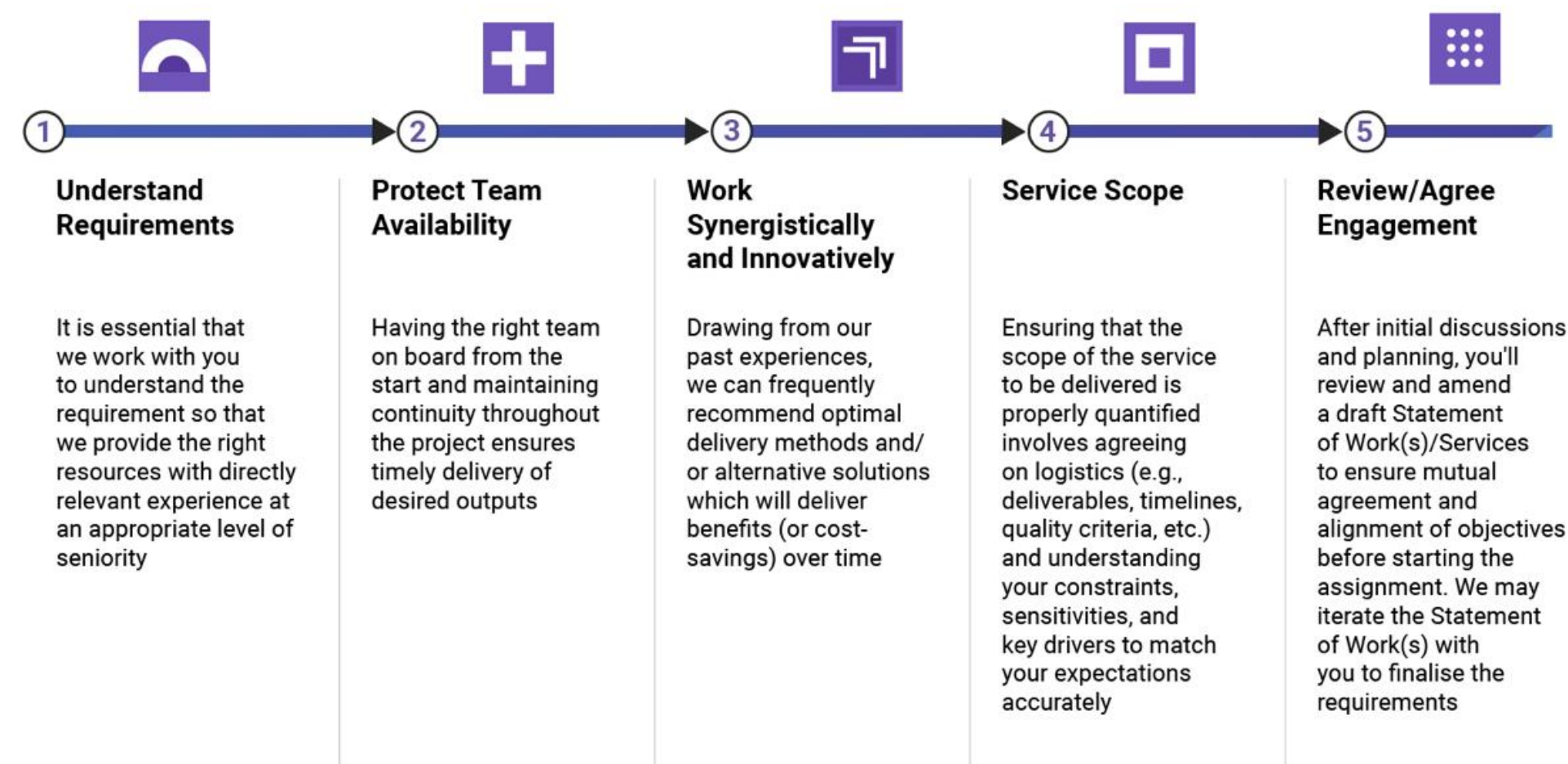
Methods provide collaborative and innovative solutions to help Central Government adapt to the changing landscape and deliver better outcomes for citizens.

With a focus on driving interoperability and innovation in UK Central Government, we have helped multiple organisations in the sector modernise their IT architecture, systems, strategy, and operating models to improve organisational resilience and service delivery.

Methods deliver wide-ranging services and thought leadership to support delivery including:



Onboarding and offboarding process



Ordering and Invoicing

Once we have agreed a Statement of Work(s) we will sign the appropriate agreement and complete a Call Off contract with an attached Statement of Work(s), and submission of a Purchase Order. We will then set up a mutually acceptable start date and commence work.

Payment terms are 30 days or less as may be agreed.

Please note - we are unable to accept Government Procurement Card (GPC) payments.

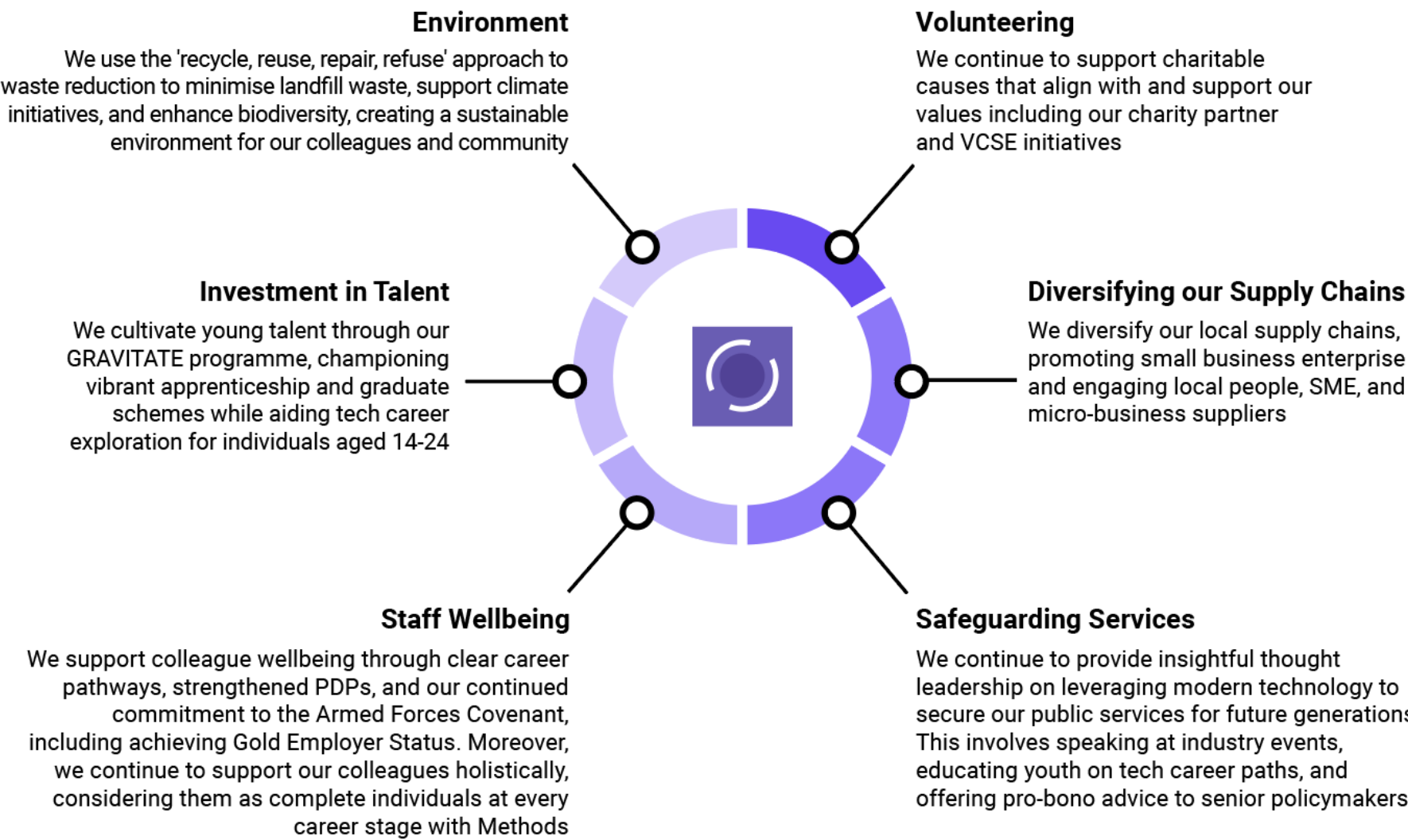


Customer Responsibilities

For any given requirement, we will identify any dependencies on the customer (e.g. access to key stakeholders, facilities, documentation, etc.) and agree these at the start of the work.

Making a difference

The work we do each day is focused on delivering a positive difference for the public sector for the benefit of society as a whole.



Customer stories



Cloud Hosting & Service Modernisation
Modernised digital services using secure cloud hosting, streamlined legacy workflows, and improved data insights. Delivered faster decisions, reduced manual effort, and a more transparent, **user-friendly experience** for internal teams and external users.



Cloud-Based ITSM Consolidation
Unified multiple service desks onto a cloud-based ITSM platform, standardising processes and automating workflows. Improved incident, change, and problem management, **boosting** overall **service reliability, efficiency, and organisational visibility**.



Large-Scale Cloud Migration (100+ Apps / 120TB)
Delivered cloud migration of **100+ legacy applications** and **120TB of data** with **100% availability**. Strengthened compliance, improved transparency, and significantly enhanced operational resilience across critical digital services.



Azure Migration & Modern Workplace Enablement
Migrated data centres to Azure and deployed modern workplace cloud services, delivering secure, scalable infrastructure. Achieved improved user experience, strengthened security posture, and **£1m savings** - all with zero service disruption.



Cloud ITSM Migration (ServiceNow SaaS)
Successfully migrated from a legacy ITSM tool to a modern, cloud-based ServiceNow platform. Delivered scalable, robust service operations, strengthened governance, and enabled faster, more consistent digital service delivery across the organisation.



Cloud-Native Data Pipelines (Azure Integration)
Built automated Azure Data Factory pipelines into a Lakehouse architecture, using Bronze/Silver/Gold layers and Delta with CI/CD. Delivered secure daily refreshes, improved data quality, lower manual effort, and more efficient reporting.

