

G-Cloud 15 Service Description



Programme Definition Workshop

Programme Definition Workshop

Our interactive Programme Definition Workshop will review your prospective or existing programmes to provide an assessment of their strategic positioning and the structures in place to support their delivery. The workshop covers all areas of Programme Management, including scope, proposed benefits, governance and stakeholder engagement.

What is the Service

Our Programme Definition Workshop provides an objective assessment of your new programme's fitness for purpose, tailored to both the type, scale and complexity of the programme and the maturity of your organisation.

For prospective programmes, our workshop will review strategic intent, scope and impact, as well as help to identify the structures, controls, governance and resources required to deliver success.

For newly established programmes, we assess and provide critical feedback on the strategic positioning and alignment of your programme, the coherence of the anticipated benefits and suitability of proposed programme structure, governance and stakeholder engagement.

Key techniques used include: organisational governance structure review, vision and benefits review, rapid P3M3 self-assessment, virtual whiteboarding (Miro), and instant anonymous survey tools (Mentimeter).

What can it do for you

Investing in a change programme is a significant undertaking and all organisations want to ensure that costs of managing delivery are proportionate to the overall budget. Yet many organisations struggle to establish the right level of levels of resource at the right time to optimise the investment, and unresolved issues or fundamental flaws at the beginning of a project often lead to public money being spent on costly programme remediation later down the line.

This workshop helps organisations to understand how to stand-up an effective change programme that is controlled and assured, while making best use of limited resources.

Service Features

- 1. Provide independent validation of your programme design
- 2. Assess the appropriateness of your proposed management controls
- 3. Rapid high-level assessment of organisational maturity
- 4. Identify potential gaps or areas of weakness for addressing

Service Benefits

- 1. Creation of action plan of quick wins for enhanced delivery
- 2. Advice on developing proportionate controls to manage prospective/existing programmes
- 3. Real time knowledge transfer
- 4. Takeaway guidance and techniques from P3M delivery experts

Contact details

End-to-end transformation and innovation experts

Applying our skills in innovation and collaboration from across the Methods Group, to deliver end-to-end business and technical solutions that are people-centred, safe, and designed for the future.

Methods provide collaborative and innovative solutions to help Central Government adapt to the changing landscape and deliver better outcomes for citizens.

With a focus on driving interoperability and innovation in UK Central Government, we have helped multiple organisations in the sector modernise their IT architecture, systems, strategy, and operating models to improve organisational resilience and service delivery.

Methods deliver wide-ranging services and thought leadership to support delivery including:



Onboarding and offboarding process



Ordering and Invoicing

Once we have agreed a Statement of Work(s) we will sign the appropriate agreement and complete a Call Off contract with an attached Statement of Work(s), and submission of a Purchase Order. We will then set up a mutually acceptable start date and commence work.

Payment terms are 30 days or less as may be agreed.

Please note - we are unable to accept Government Procurement Card (GPC) payments.



Customer Responsibilities

For any given requirement, we will identify any dependencies on the customer (e.g. access to key stakeholders, facilities, documentation, etc.) and agree these at the start of the work.

Making a difference

The work we do each day is focused on delivering a positive difference for the public sector for the benefit of society as a whole.



Customer stories



Cloud Hosting & Service Modernisation
Modernised digital services using secure cloud hosting, streamlined legacy workflows, and improved data insights. Delivered faster decisions, reduced manual effort, and a more transparent, **user-friendly experience** for internal teams and external users.



Cloud-Based ITSM Consolidation
Unified multiple service desks onto a cloud-based ITSM platform, standardising processes and automating workflows. Improved incident, change, and problem management, **boosting overall service reliability, efficiency, and organisational visibility.**



Large-Scale Cloud Migration (100+ Apps / 120TB)
Delivered cloud migration of **100+ legacy applications** and **120TB of data** with **100% availability.** Strengthened compliance, improved transparency, and significantly enhanced operational resilience across critical digital services.



Azure Migration & Modern Workplace Enablement
Migrated data centres to Azure and deployed modern workplace cloud services, delivering secure, scalable infrastructure. Achieved improved user experience, strengthened security posture, and **£1m savings** - all with zero service disruption.



Cloud ITSM Migration (ServiceNow SaaS)
Successfully migrated from a legacy ITSM tool to a modern, cloud-based ServiceNow platform. Delivered scalable, robust service operations, strengthened governance, and enabled faster, more consistent digital service delivery across the organisation.



Cloud-Native Data Pipelines (Azure Integration)
Built automated Azure Data Factory pipelines into a Lakehouse architecture, using Bronze/Silver/Gold layers and Delta with CI/CD. Delivered secure daily refreshes, improved data quality, lower manual effort, and more efficient reporting.