

G-Cloud 15 Service Description

Cloud Centre of Excellence (CCoE)

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A Cloud Centre of Excellence represents the best way to ensure cloud governance, while maintaining business agility, whether that is in a functional, advisory or prescriptive capacity. Our strategy team can work with you in defining, building and evolving your CCoE function to be the central authority in your organisation.

What is the Service

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What can it do for you

In the simplest terms, a CCoE is a team of experts, either in-house or external, who have the knowledge, experience and skills to help you plan and move to the cloud. In reality, in order for your CCoE to be successful, it must be run by the people who are charged with implementing a fundamental shift in the way that your company thinks and works.

This change needs to happen across the whole organisation, and as such, it must be a cross-functional team of people. They need to understand how to develop and manage cloud strategy, governance and best practices, but also have business as well as technical skills, security know-how, product knowledge, and much more.

While technology is a huge part of cloud adoption, people are what the success of your cloud strategy will ultimately hinge upon. If your business cannot get employees at every level on board and understand what it takes for business transformation, you may have lost before you’ve begun. A CCoE makes sure that cloud adoption isn’t siloed and reserved for one-off projects by enthusiastic or forward-thinking departments, instead providing a strategy and path for cloud adoption company-wide.

Service Features

- 1. Development of service strategy to maintain and support cloud architecture
- 2. Development of integration strategy for multi-sourced, disaggregated environments
- 3. Architectural strategy, Roadmaps and transition/migration planning
- 4. Evaluation/advice on adoption of Cloud approaches: IaaS, PaaS & SaaS
- 5. Design Authorities, Architecture Boards and Architecture Working Group
- 6. Align business strategy defining target operating models (TOM)
- 7. Assurance: identifying and resolving issues before they become costly problems
- 8. Cloud solution prototyping, pilot and proof of concept
- 9. Service integration and management / SIAM with Cloud services
- 10. Supplement and uplift capability through training and efficient processes

Service Benefits

- 1. Translates business goals and priorities into a clear roadmap
- 2. Experience in rapid design, deployment of Private, Public, Hybrid Cloud
- 3. Service accountability to deliver faster, better, more effective services
- 4. Business capabilities shared across the organisation
- 5. Improved interoperability and easier system and network management
- 6. Improved ability to address critical enterprise-wide issues like security
- 7. Faster business innovation through adoption of cloud and DevOps practices
- 8. Reduced service deployment time using predefined, automated and certified configurations
- 9. Better meet security requirements with cloud-native security framework and controls.
- 10. Provide secure, predictable and flexible service delivery capability

Contact details

End-to-end transformation and innovation experts

Applying our skills in innovation and collaboration from across the Methods Group, to deliver end-to-end business and technical solutions that are people-centred, safe, and designed for the future.

Methods provide collaborative and innovative solutions to help Central Government adapt to the changing landscape and deliver better outcomes for citizens.

With a focus on driving interoperability and innovation in UK Central Government, we have helped multiple organisations in the sector modernise their IT architecture, systems, strategy, and operating models to improve organisational resilience and service delivery.

Methods deliver wide-ranging services and thought leadership to support delivery including:



Onboarding and offboarding process



Ordering and Invoicing

Once we have agreed a Statement of Work(s) we will sign the appropriate agreement and complete a Call Off contract with an attached Statement of Work(s), and submission of a Purchase Order. We will then set up a mutually acceptable start date and commence work.

Payment terms are 30 days or less as may be agreed.

Please note - we are unable to accept Government Procurement Card (GPC) payments.

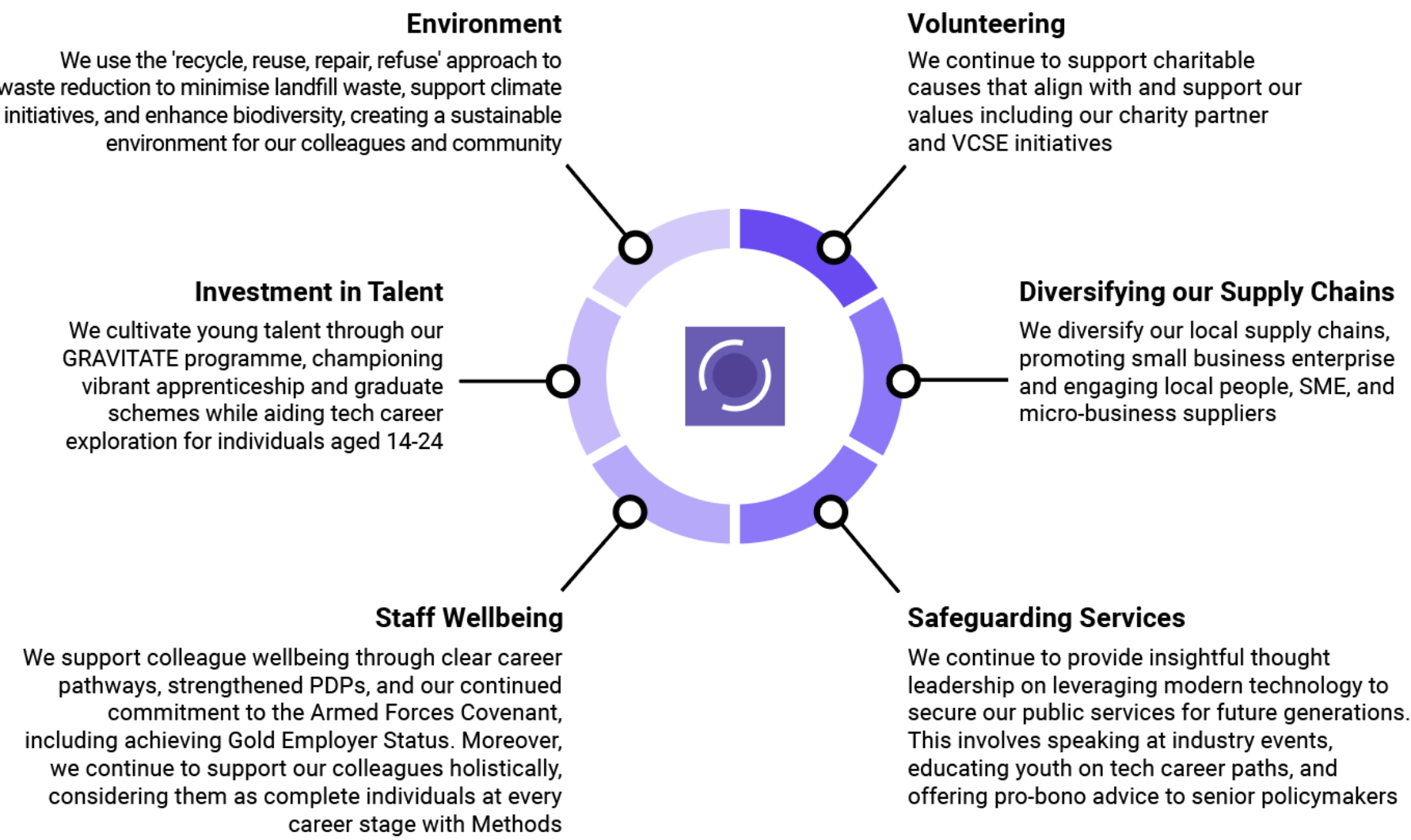


Customer Responsibilities

For any given requirement, we will identify any dependencies on the customer (e.g. access to key stakeholders, facilities, documentation, etc.) and agree these at the start of the work.

Making a difference

The work we do each day is focused on delivering a positive difference for the public sector for the benefit of society as a whole.



Customer stories

Cloud Hosting & Service Modernisation
Modernised digital services using secure cloud hosting, streamlined legacy workflows, and improved data insights. Delivered faster decisions, reduced manual effort, and a more transparent, **user-friendly experience** for internal teams and external users.

Cloud-Based ITSM Consolidation
Unified multiple service desks onto a cloud-based ITSM platform, standardising processes and automating workflows. Improved incident, change, and problem management, **boosting overall service reliability, efficiency, and organisational visibility.**

Large-Scale Cloud Migration (100+ Apps / 120TB)
Delivered cloud migration of **100+ legacy applications** and **120TB of data** with **100% availability.** Strengthened compliance, improved transparency, and significantly enhanced operational resilience across critical digital services.

Azure Migration & Modern Workplace Enablement
Migrated data centres to Azure and deployed modern workplace cloud services, delivering secure, scalable infrastructure. Achieved improved user experience, strengthened security posture, and **£1m savings** - all with zero service disruption.

Cloud ITSM Migration (ServiceNow SaaS)
Successfully migrated from a legacy ITSM tool to a modern, cloud-based ServiceNow platform. Delivered scalable, robust service operations, strengthened governance, and enabled faster, more consistent digital service delivery across the organisation.

Cloud-Native Data Pipelines (Azure Integration)
Built automated Azure Data Factory pipelines into a Lakehouse architecture, using Bronze/Silver/Gold layers and Delta with CI/CD. Delivered secure daily refreshes, improved data quality, lower manual effort, and more efficient reporting.