

G-Cloud 15 Service Description



Beta Service Development

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Methods deliver Beta service builds that adhere to GDS service manual and Technology Code of Practice standards. Beta phase development iterates on the Discovery and Alpha learning. We work collaboratively with your team to develop Beta outcomes that meet the needs of users.

What is the Service

The Beta phase of the project is where you build your service to be tested in a real-life environment by real users, or a subset of real users (a private beta, where only selected users can access the service, which is followed by a public beta where unrestricted user groups can test the product or the service and share feedback that will help to improve the solution). The service continues to be iterated based on learnings from this testing and plans are put in place for the live launch of the service and subsequent ownership and development.

What can it do for you

The Beta phase ensures your service is ready for a live launch. It helps to test the service and/or product before it available to open public, thus helps to mitigate any challenges and get ready for open launch.

Service Features

- 1. UX and visual design
- 2. Front-end user interface development
- 3. Full stack development (Development and Operations)
- 4. Creation of public-facing API interfaces
- 5. User testing and workshop facilitation
- 6. Accessibility and assisted digital
- 7. Architecture services
- 8. Performance analysis
- 9. Agile working
- 10. Training and knowledge transfer

Service Benefits

- 1. Help further understand user needs
- 2. Refine the service design based on user needs
- 3. Compliance with GDS Service Standards
- 4. Anticipate issues
- 5. Understand service performance at scale
- 6. Get real feedback from real users
- 7. Respond quickly to change using agile methodology

Contact details

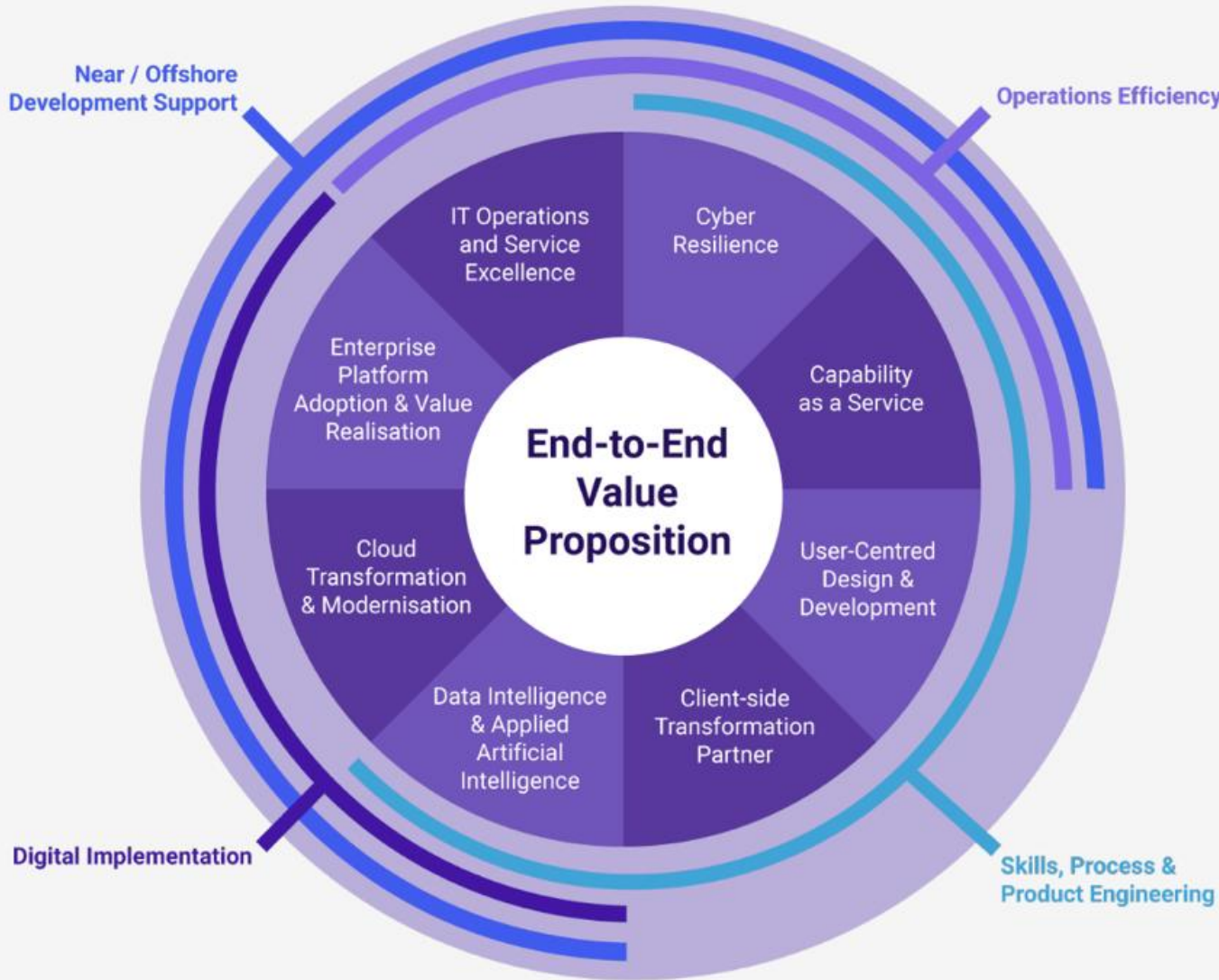
End-to-end transformation and innovation experts

Applying our skills in innovation and collaboration from across the Methods Group, to deliver end-to-end business and technical solutions that are people-centred, safe, and designed for the future.

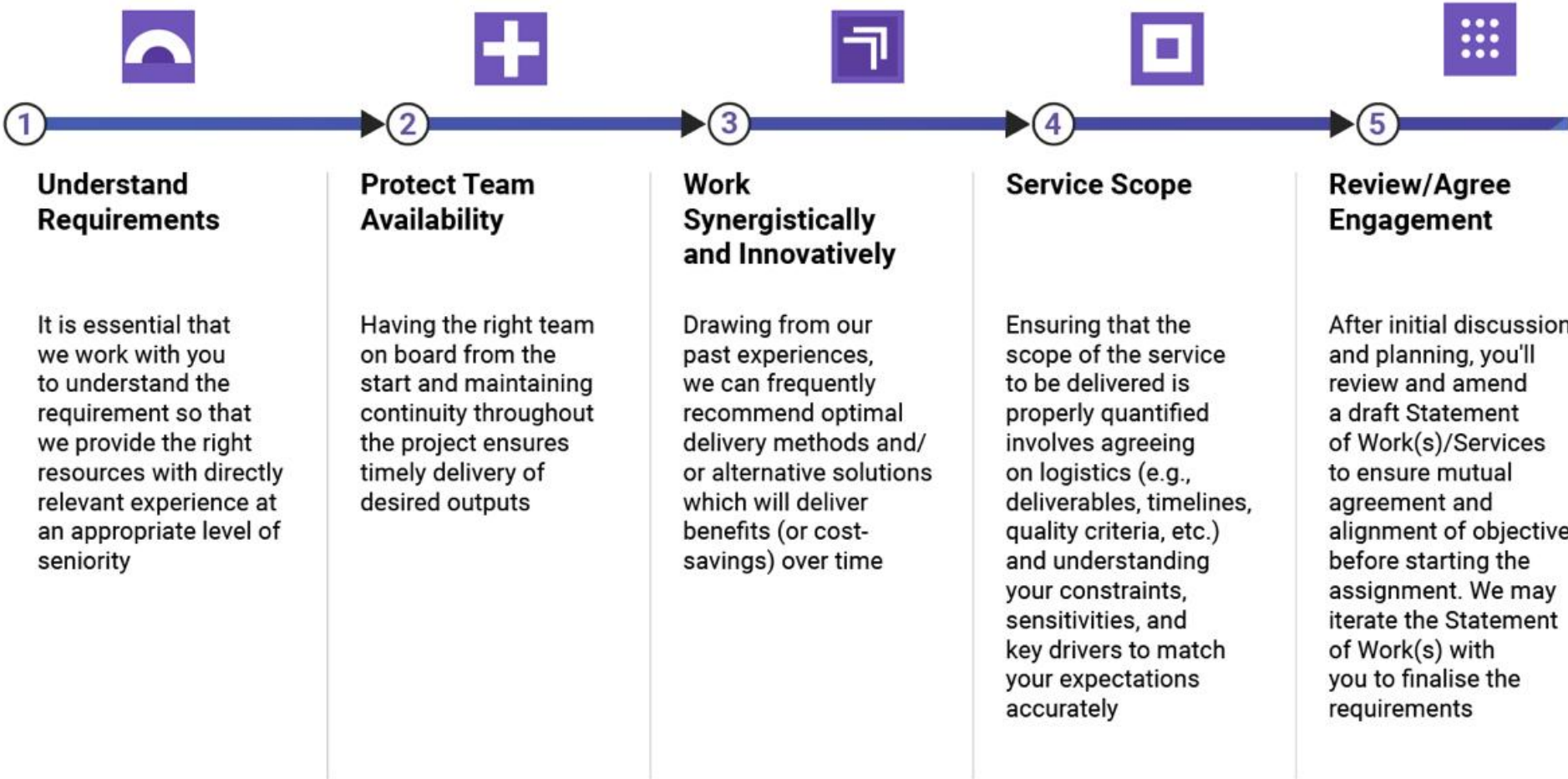
Methods provide collaborative and innovative solutions to help Central Government adapt to the changing landscape and deliver better outcomes for citizens.

With a focus on driving interoperability and innovation in UK Central Government, we have helped multiple organisations in the sector modernise their IT architecture, systems, strategy, and operating models to improve organisational resilience and service delivery.

Methods deliver wide-ranging services and thought leadership to support delivery including:



Onboarding and offboarding process



Ordering and Invoicing

Once we have agreed a Statement of Work(s) we will sign the appropriate agreement and complete a Call Off contract with an attached Statement of Work(s), and submission of a Purchase Order. We will then set up a mutually acceptable start date and commence work.

Payment terms are 30 days or less as may be agreed.

Please note - we are unable to accept Government Procurement Card (GPC) payments.

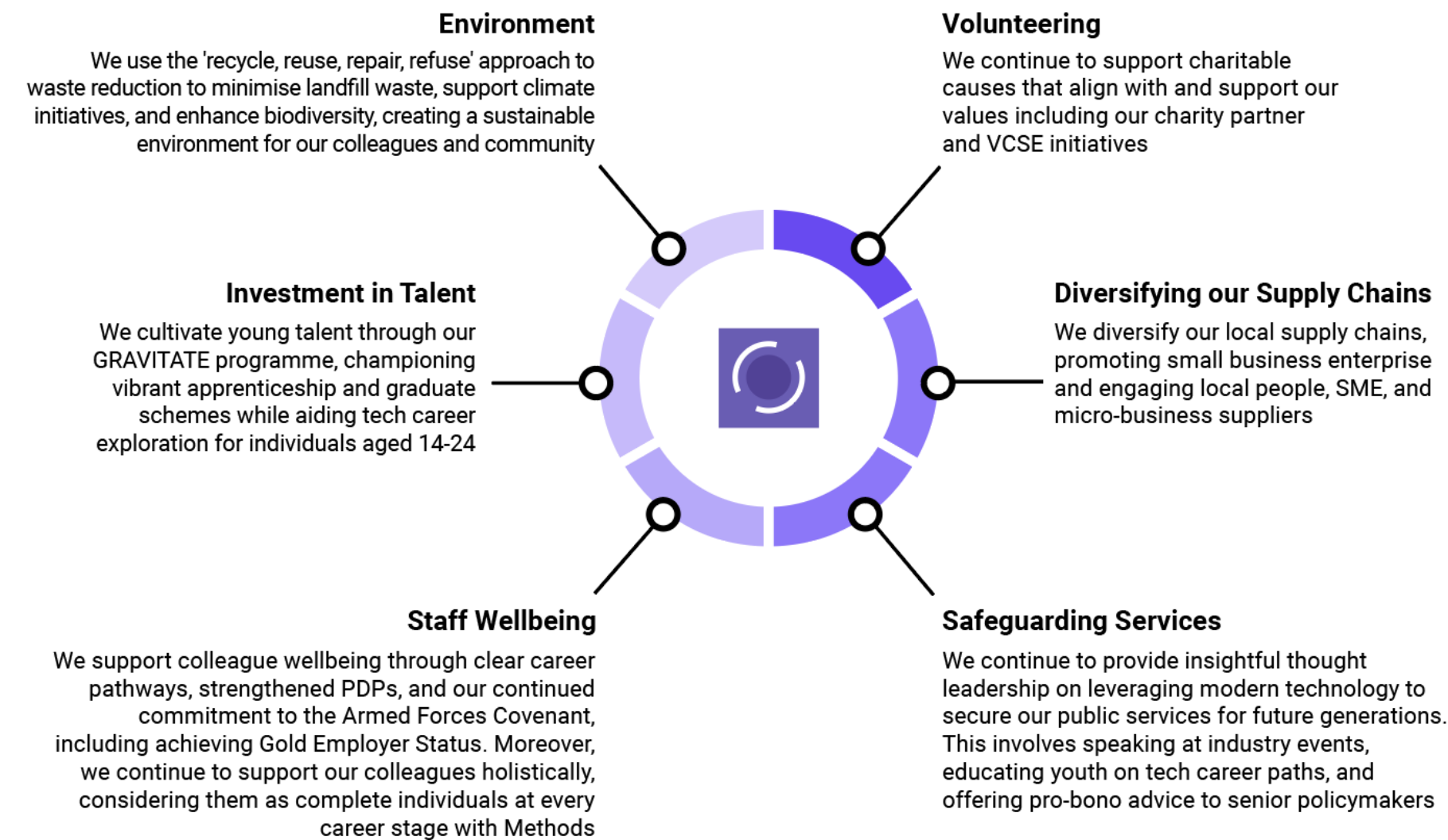


Customer Responsibilities

For any given requirement, we will identify any dependencies on the customer (e.g. access to key stakeholders, facilities, documentation, etc.) and agree these at the start of the work.

Making a difference

The work we do each day is focused on delivering a positive difference for the public sector for the benefit of society as a whole.



Customer stories



Cloud Hosting & Service Modernisation
Modernised digital services using secure cloud hosting, streamlined legacy workflows, and improved data insights. Delivered faster decisions, reduced manual effort, and a more transparent, **user-friendly experience** for internal teams and external users.



Cloud-Based ITSM Consolidation
Unified multiple service desks onto a cloud-based ITSM platform, standardising processes and automating workflows. Improved incident, change, and problem management, **boosting overall service reliability, efficiency, and organisational visibility.**



Large-Scale Cloud Migration (100+ Apps / 120TB)
Delivered cloud migration of **100+ legacy applications** and **120TB of data** with **100% availability.** Strengthened compliance, improved transparency, and significantly enhanced operational resilience across critical digital services.



Azure Migration & Modern Workplace Enablement
Migrated data centres to Azure and deployed modern workplace cloud services, delivering secure, scalable infrastructure. Achieved improved user experience, strengthened security posture, and **£1m savings** - all with zero service disruption.



Cloud ITSM Migration (ServiceNow SaaS)
Successfully migrated from a legacy ITSM tool to a modern, cloud-based ServiceNow platform. Delivered scalable, robust service operations, strengthened governance, and enabled faster, more consistent digital service delivery across the organisation.



Cloud-Native Data Pipelines (Azure Integration)
Built automated Azure Data Factory pipelines into a Lakehouse architecture, using Bronze/Silver/Gold layers and Delta with CI/CD. Delivered secure daily refreshes, improved data quality, lower manual effort, and more efficient reporting.