

G-Cloud 15 Service Description



Delivery Partner Services

Delivery Partner Services

Methods’ Delivery Partner Service provides advice, guidance and delivery support for strategic transformation projects/programmes alongside knowledge transfer and coaching of your staff. We deliver tailored application of good practice and agile based methodologies, combined with rapidly deployed, skilled, cross-functional experts to meet the specific needs of your business.

What is the Service

Methods has a long track-record of providing Delivery Partner services, collaborating with organisations to ensure the successful delivery of change initiatives. We drive the delivery and execution of complex portfolios, programmes and projects in partnership with our clients to deliver value-based outcomes, with methodologies tailored specifically to individual client requirements.

Our approach balances proven methodology with an understanding of what is right for your organisation’s environment, to compliment your internal capabilities and resource. Through working collaboratively with the P3M stakeholders and wider change team, our skilled, and experienced professionals are able to transfer knowledge and skills to build sustainable capabilities in your team.

What can it do for you

Our service will provide you with the skills and resources to deliver complex portfolios, programmes and projects. Working as a team in close collaboration with our clients enables smooth and successful delivery. Our talented resource base can be quickly mobilised and scaled up and down to meet project demands as required. We enable cost-effective delivery of your programmes.

Methods has a wealth of expertise of structured P3M approaches as well as working with agile in Agile Programme Delivery, ITSM, and Architecture frameworks.

Methods employ a range of methodologies and approaches including scrum, Kanban, SAFe, MSP, PRINCE2, ITIL3 and ITIL 4 and architectural frameworks including TOGAF and COBIT which are pragmatically adapted to project circumstances. The types of projects and services that we deliver differ in respect of size, complexity, client processes and preferred methodologies, and we therefore understand a broad range of methodologies and have the ability to adapt them according to the specific requirements of each project, client and environment.

Service Features

1. MSP qualified resources to enable successful delivery of customer projects
2. Best practice approaches in line with Government standards
3. Robust delivery governance structure with defined process model
4. Focus on understanding the organisation, it’s challenges and intended outcomes
5. Vendor agnostic approach utilising open source and open standards
6. Benefits-led project/programme management
7. Effective and timely delivery to support your transformation
8. Flexible, efficient and experienced resource models
9. Agile services which enable rapid response to change
10. Collaborative approach placing the organisation in control of key decisions

Service Benefits

1. Cost Savings recognised through optimised delivery approach
2. Integrated opportunities for knowledge transfer ensure development of internal capabilities
3. Rapid deployment of skills resulting in immediate positive results
4. Skilled resources supporting organisation without need for management
5. Working collaboratively ensures staff are engaged in the project/programme
6. Resource and skill gaps are filled by qualified delivery partners
7. Skilled delivery partners can adapt to changing project needs
8. Resource allocation is flexible and can be driven by requirements
9. Impartial delivery partner brings fresh perspective and proven approach

Contact details

End-to-end transformation and innovation experts

Applying our skills in innovation and collaboration from across the Methods Group, to deliver end-to-end business and technical solutions that are people-centred, safe, and designed for the future.

Methods provide collaborative and innovative solutions to help Central Government adapt to the changing landscape and deliver better outcomes for citizens.

With a focus on driving interoperability and innovation in UK Central Government, we have helped multiple organisations in the sector modernise their IT architecture, systems, strategy, and operating models to improve organisational resilience and service delivery.

Methods deliver wide-ranging services and thought leadership to support delivery including:



Onboarding and offboarding process



Ordering and Invoicing

Once we have agreed a Statement of Work(s) we will sign the appropriate agreement and complete a Call Off contract with an attached Statement of Work(s), and submission of a Purchase Order. We will then set up a mutually acceptable start date and commence work.

Payment terms are 30 days or less as may be agreed.

Please note - we are unable to accept Government Procurement Card (GPC) payments.



Customer Responsibilities

For any given requirement, we will identify any dependencies on the customer (e.g. access to key stakeholders, facilities, documentation, etc.) and agree these at the start of the work.

Making a difference

The work we do each day is focused on delivering a positive difference for the public sector for the benefit of society as a whole.



Customer stories



Cloud Hosting & Service Modernisation
Modernised digital services using secure cloud hosting, streamlined legacy workflows, and improved data insights. Delivered faster decisions, reduced manual effort, and a more transparent, **user-friendly experience** for internal teams and external users.



Cloud-Based ITSM Consolidation
Unified multiple service desks onto a cloud-based ITSM platform, standardising processes and automating workflows. Improved incident, change, and problem management, **boosting overall service reliability, efficiency, and organisational visibility.**



Large-Scale Cloud Migration (100+ Apps / 120TB)
Delivered cloud migration of **100+ legacy applications** and **120TB of data** with **100% availability**. Strengthened compliance, improved transparency, and significantly enhanced operational resilience across critical digital services.



Azure Migration & Modern Workplace Enablement
Migrated data centres to Azure and deployed modern workplace cloud services, delivering secure, scalable infrastructure. Achieved improved user experience, strengthened security posture, and **£1m savings** - all with zero service disruption.



Cloud ITSM Migration (ServiceNow SaaS)
Successfully migrated from a legacy ITSM tool to a modern, cloud-based ServiceNow platform. Delivered scalable, robust service operations, strengthened governance, and enabled faster, more consistent digital service delivery across the organisation.



Cloud-Native Data Pipelines (Azure Integration)
Built automated Azure Data Factory pipelines into a Lakehouse architecture, using Bronze/Silver/Gold layers and Delta with CI/CD. Delivered secure daily refreshes, improved data quality, lower manual effort, and more efficient reporting.

