

G-Cloud 15 Service Description



Programme Health Check Workshop

Programme Health Check Workshop

Our interactive Programme Health Check Workshop is a versatile service suitable for all programmes, regardless of how they are performing. Using self-assessment and anonymous surveys, we perform assurance checks to identify steps for an improved delivery and issue remediation.

What is the Service

Whether you believe you have a well-controlled programme but want an independent assessment of where to improve or accelerate, or you need expert support to remediate an out-of-control project, our interactive Programme Health Check Workshop can benefit your organisation. We examine different levels of assurance investigation in a group session using attributed and anonymous views to facilitate agreement of key problems areas and priority remediation actions.

Key techniques used include: assurance lines of defence review, rapid maturity self-assessment, virtual whiteboarding (Miro), and instant anonymous survey tools (Mentimeter).

What can it do for you

Programmes of change usually run over several years and may change shape and focus along the way, creating a danger that project governance and support can become misaligned. Programmes can seem to be in control but slow to adapt and fail to optimise new change opportunities. Programmes can also get out of control rapidly, leading to the consumption of resources and budget without delivering value; this can be hard to address effectively without major damage to the likelihood of success.

This workshop can help you to understand how well your programme is really doing, how you can accelerate your programme without compromising your business change objectives, and what you can do to regain control and still achieve your goals.

Service Features

- 1. Assess application of programme and assurance controls to identify gaps
- 2. Conduct rapid facilitated maturity self-assessment
- 3. Provide insight into layers of assurance required to achieve control
- 4. Exploration of components in an effective assurance framework
- 5. Identification of relevant potential programme pitfalls along the change journey
- 6. Discuss scope of existing PMO function and potential enhanced models

Service Benefits

- 1. Identification of gaps for remediation or areas to strengthen/accelerate
- 2. Advice on developing proportionate controls to optimise programme value
- 3. Increased awareness and understanding of programme management pitfalls
- 4. Gain consensus on priorities for enhancing programme management practice
- 5. Creation of action plan of quick wins for enhanced delivery
- 6. High-level recommendations for PMO support enhancements

Contact details

End-to-end transformation and innovation experts

Applying our skills in innovation and collaboration from across the Methods Group, to deliver end-to-end business and technical solutions that are people-centred, safe, and designed for the future.

Methods provide collaborative and innovative solutions to help Central Government adapt to the changing landscape and deliver better outcomes for citizens.

With a focus on driving interoperability and innovation in UK Central Government, we have helped multiple organisations in the sector modernise their IT architecture, systems, strategy, and operating models to improve organisational resilience and service delivery.

Methods deliver wide-ranging services and thought leadership to support delivery including:



Onboarding and offboarding process



Ordering and Invoicing

Once we have agreed a Statement of Work(s) we will sign the appropriate agreement and complete a Call Off contract with an attached Statement of Work(s), and submission of a Purchase Order. We will then set up a mutually acceptable start date and commence work.

Payment terms are 30 days or less as may be agreed.

Please note - we are unable to accept Government Procurement Card (GPC) payments.



Customer Responsibilities

For any given requirement, we will identify any dependencies on the customer (e.g. access to key stakeholders, facilities, documentation, etc.) and agree these at the start of the work.

Making a difference

The work we do each day is focused on delivering a positive difference for the public sector for the benefit of society as a whole.



Customer stories



Cloud Hosting & Service Modernisation

Modernised digital services using secure cloud hosting, streamlined legacy workflows, and improved data insights. Delivered faster decisions, reduced manual effort, and a more transparent, **user-friendly experience** for internal teams and external users.



Cloud-Based ITSM Consolidation

Unified multiple service desks onto a cloud-based ITSM platform, standardising processes and automating workflows. Improved incident, change, and problem management, **boosting overall service reliability, efficiency, and organisational visibility.**



Large-Scale Cloud Migration (100+ Apps / 120TB)

Delivered cloud migration of **100+ legacy applications** and **120TB of data** with **100% availability.** Strengthened compliance, improved transparency, and significantly enhanced operational resilience across critical digital services.



Azure Migration & Modern Workplace Enablement

Migrated data centres to Azure and deployed modern workplace cloud services, delivering secure, scalable infrastructure. Achieved improved user experience, strengthened security posture, and **£1m savings** - all with zero service disruption.



Cloud ITSM Migration (ServiceNow SaaS)

Successfully migrated from a legacy ITSM tool to a modern, cloud-based ServiceNow platform. Delivered scalable, robust service operations, strengthened governance, and enabled faster, more consistent digital service delivery across the organisation.



Cloud-Native Data Pipelines (Azure Integration)

Built automated Azure Data Factory pipelines into a Lakehouse architecture, using Bronze/Silver/Gold layers and Delta with CI/CD. Delivered secure daily refreshes, improved data quality, lower manual effort, and more efficient reporting.

