

G-Cloud 15 Service Description

Technical Discovery and Leadership

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Methods provide technology consultancy for all areas of technology support and end-to-end project implementation. Methods provide a service supporting migration to cloud technology platforms, with specialists in cloud/hybrid environments connecting the cloud to legacy technology and new cloud implementations. Our extensive public sector experience enables project delivery into any public sector client.

What can it do for you

We will support your services in migration to cloud technology platforms. Methods specialise in cloud and hybrid environments, connecting the cloud to legacy technology and the implementation of new cloud service deliveries.

Service Features

- 1. Consultancy Services
- 2. Architecture, Design, Implementation, Development, Migration and Support
- 3. Platform-based business model design and implementation
- 4. GDS Principles, service standards and their practical implementation
- 5. Benefits assessments and realisation
- 6. Business Data
- 7. Application and technology enterprise architecture design
- 8. Agnostic technology platform advice
- 9. Service re-design

Service Benefits

- 1. Experienced advice and support from public sector experts
- 2. Architectural best practice and models seed architecture design, TOGAF, Zachman
- 3. Unrivalled platform based business model design and implementation team
- 4. Expert public sector procurement and sourcing
- 5. Cost and operational benefits analytical experience
- 6. Experienced technology cost profiling and projection
- 7. Deep experience across most cloud and platform based technologies
- 8. Full stack service redesign/implementation across the four layers of digital

Contact details

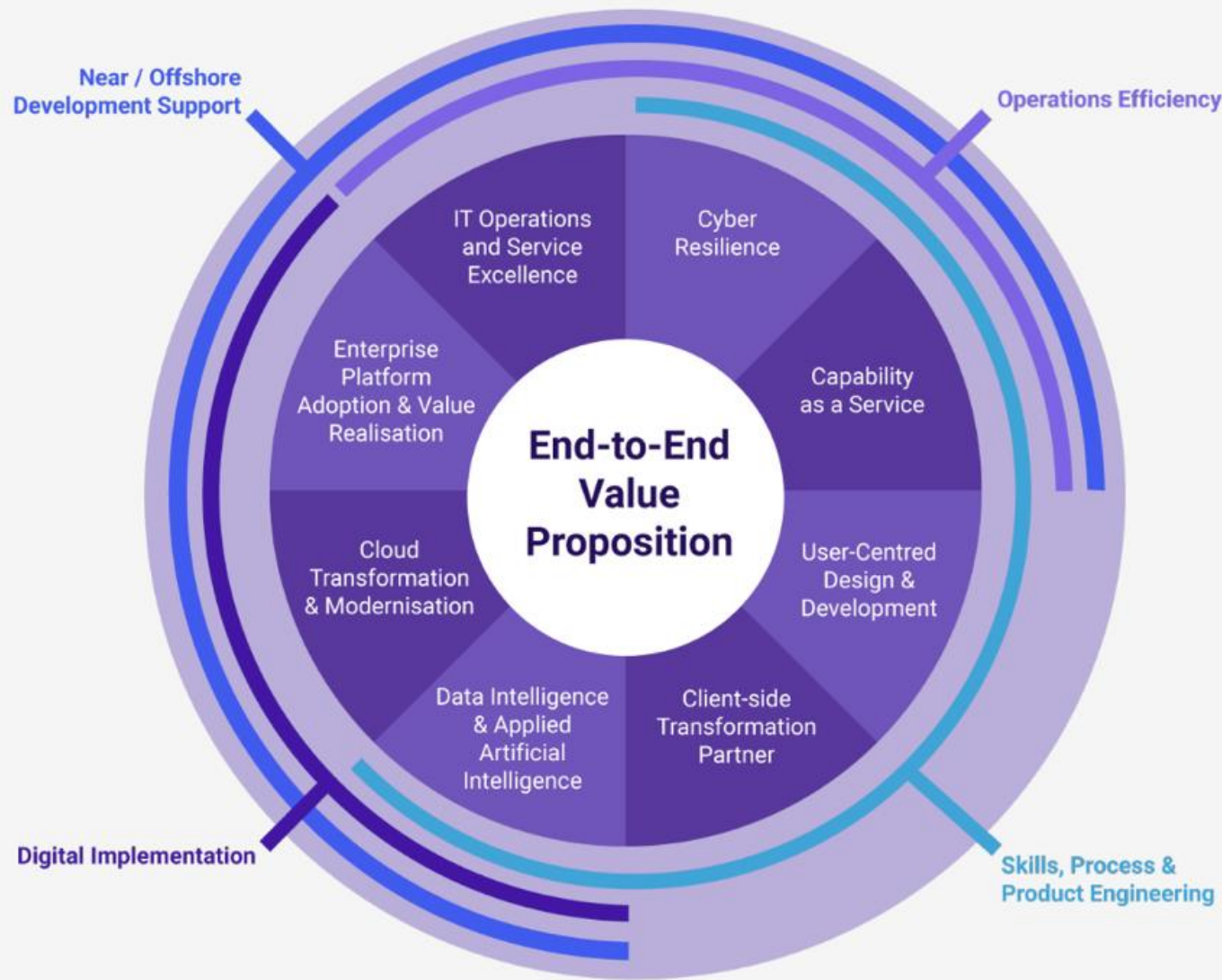
End-to-end transformation and innovation experts

Applying our skills in innovation and collaboration from across the Methods Group, to deliver end-to-end business and technical solutions that are people-centred, safe, and designed for the future.

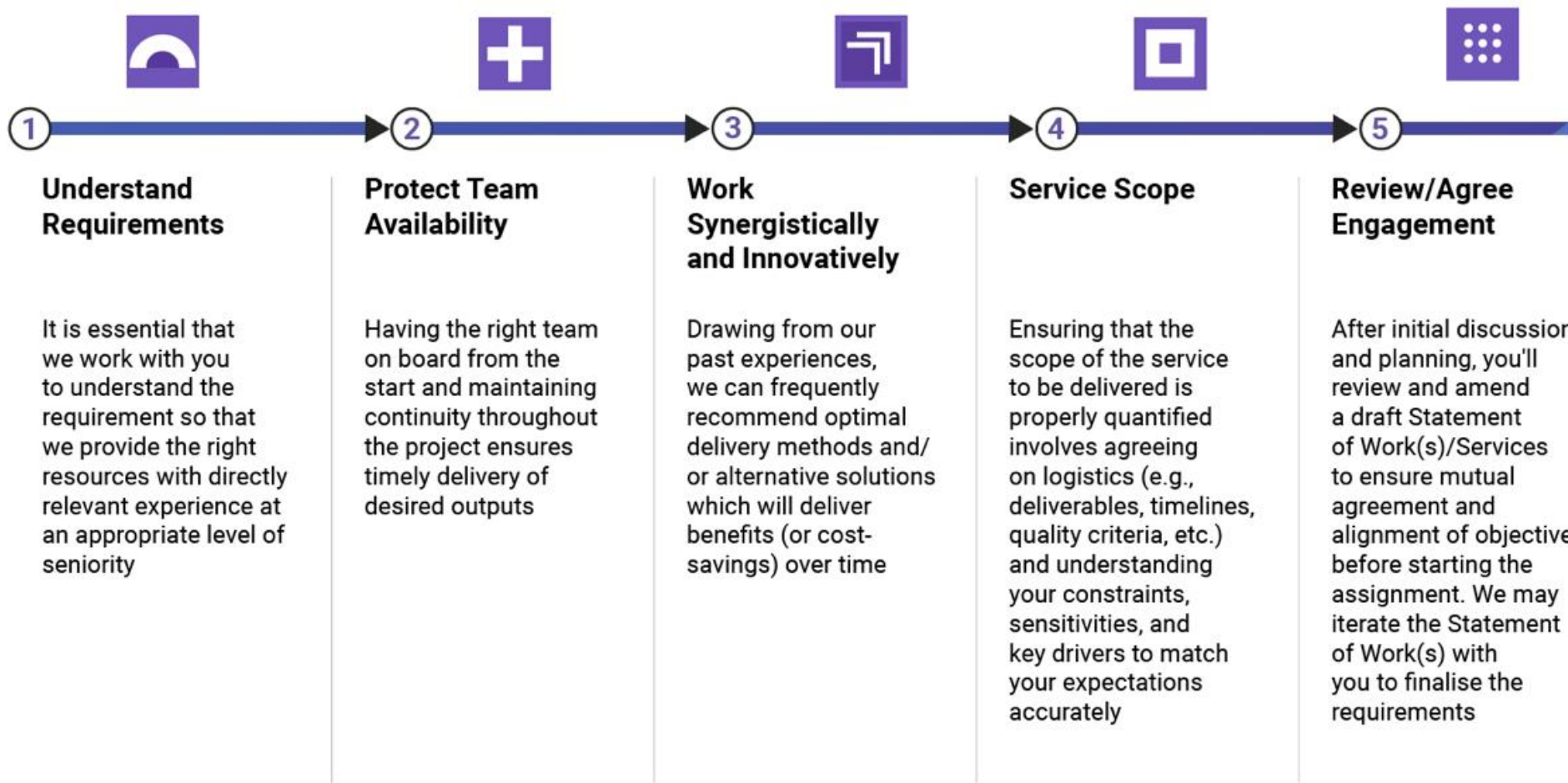
Methods provide collaborative and innovative solutions to help Central Government adapt to the changing landscape and deliver better outcomes for citizens.

With a focus on driving interoperability and innovation in UK Central Government, we have helped multiple organisations in the sector modernise their IT architecture, systems, strategy, and operating models to improve organisational resilience and service delivery.

Methods deliver wide-ranging services and thought leadership to support delivery including:



Onboarding and offboarding process



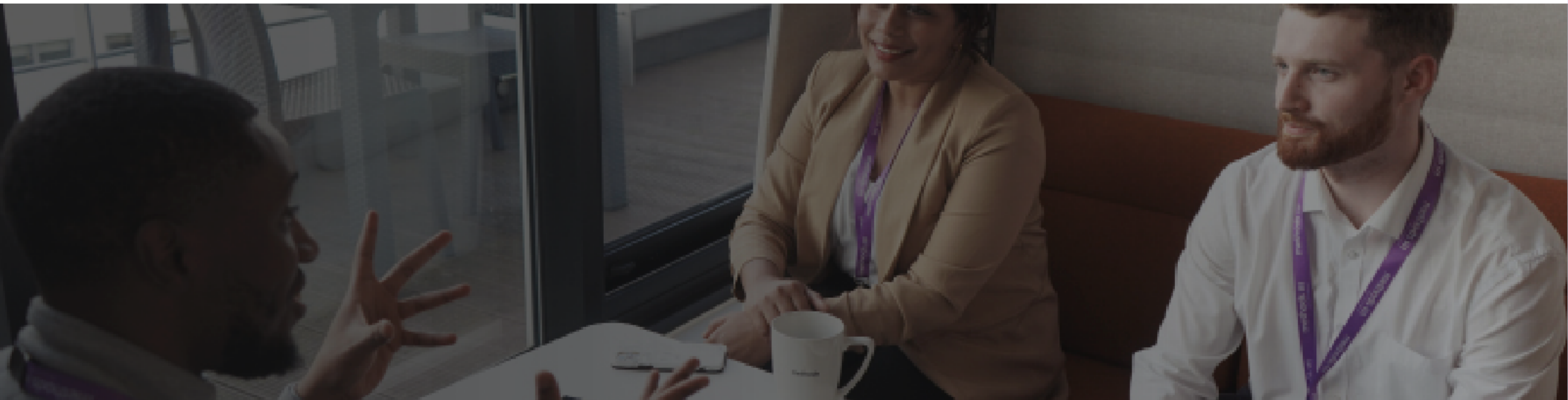
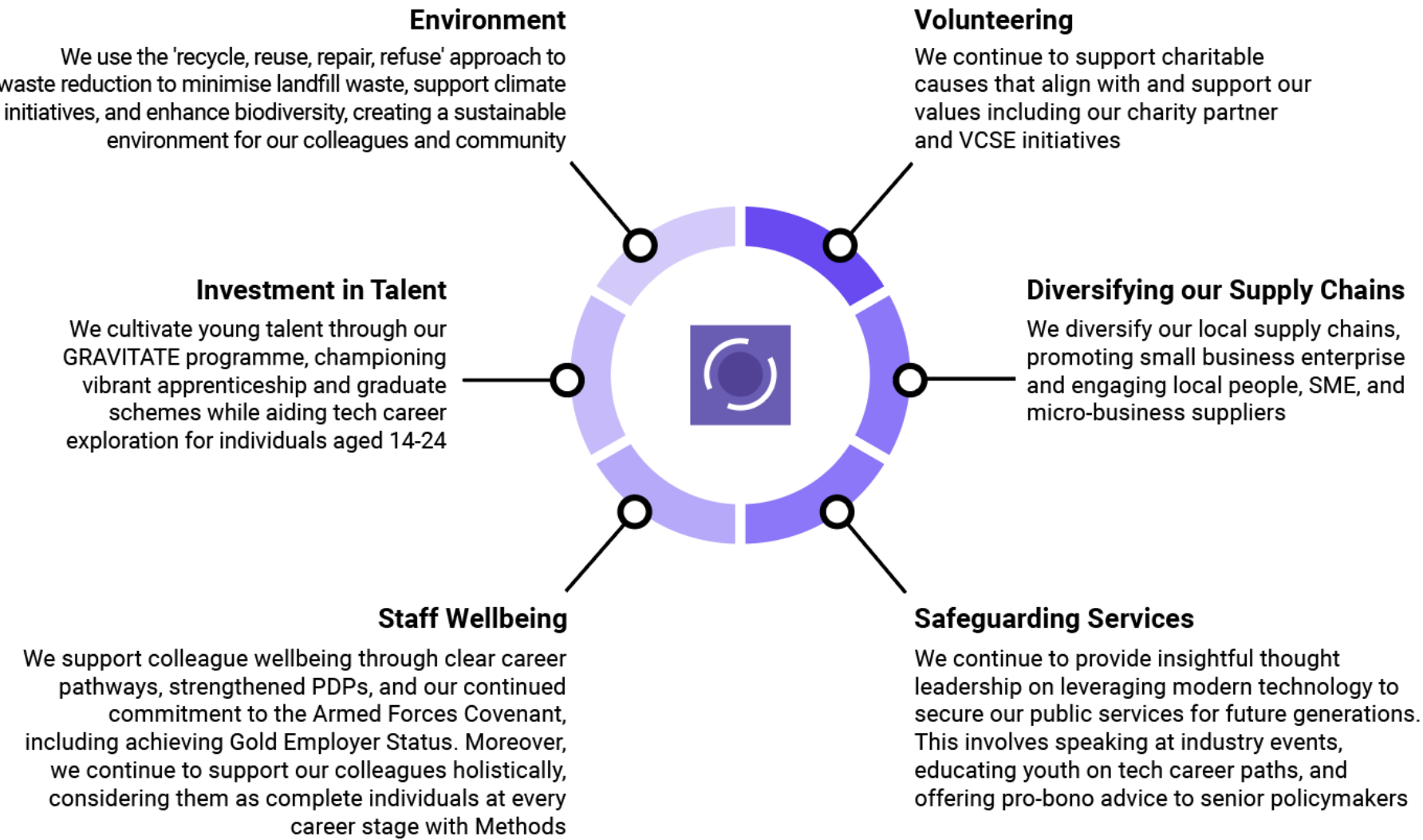
- Ordering and Invoicing**
Once we have agreed a Statement of Work(s) we will sign the appropriate agreement and complete a Call Off contract with an attached Statement of Work(s), and submission of a Purchase Order. We will then set up a mutually acceptable start date and commence work.

Payment terms are 30 days or less as may be agreed.

Please note - we are unable to accept Government Procurement Card (GPC) payments.
- Customer Responsibilities**
For any given requirement, we will identify any dependencies on the customer (e.g. access to key stakeholders, facilities, documentation, etc.) and agree these at the start of the work.

Making a difference

The work we do each day is focused on delivering a positive difference for the public sector for the benefit of society as a whole.



Customer stories

Cloud Hosting & Service Modernisation
Modernised digital services using secure cloud hosting, streamlined legacy workflows, and improved data insights. Delivered faster decisions, reduced manual effort, and a more transparent, **user-friendly experience** for internal teams and external users.

Cloud-Based ITSM Consolidation
Unified multiple service desks onto a cloud-based ITSM platform, standardising processes and automating workflows. Improved incident, change, and problem management, **boosting** overall **service reliability, efficiency, and organisational visibility**.

Large-Scale Cloud Migration (100+ Apps / 120TB)
Delivered cloud migration of **100+ legacy applications** and **120TB of data** with **100% availability**. Strengthened compliance, improved transparency, and significantly enhanced operational resilience across critical digital services.

Azure Migration & Modern Workplace Enablement
Migrated data centres to Azure and deployed modern workplace cloud services, delivering secure, scalable infrastructure. Achieved improved user experience, strengthened security posture, and **£1m savings** - all with zero service disruption.

Cloud ITSM Migration (ServiceNow SaaS)
Successfully migrated from a legacy ITSM tool to a modern, cloud-based ServiceNow platform. Delivered scalable, robust service operations, strengthened governance, and enabled faster, more consistent digital service delivery across the organisation.

Cloud-Native Data Pipelines (Azure Integration)
Built automated Azure Data Factory pipelines into a Lakehouse architecture, using Bronze/Silver/Gold layers and Delta with CI/CD. Delivered secure daily refreshes, improved data quality, lower manual effort, and more efficient reporting.