

G-Cloud 15 Service Description



Organisational Maturity Assessment

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Methods' Organisational Maturity Assessments produce objective, holistic insights leading to practical change and organisational development. Assessments help ensure effective use of resources to maximise capability and meet strategic goals, enabling organisations to focus on priority areas and build clear capabilities to deliver change.

What is the Service

Methods has developed an integrated approach that combines the assessment of structure, people and process factors to deliver a detailed picture of an organisation's current state of maturity and ability to deliver organisational change. In addition, we examine in detail the capacity of the organisational culture to engage with, be supportive of and sustain a programme of change and transformation.

What can it do for you

Methods' organisational maturity assessment enables an organisation to gain a clear understanding of what is required to foster successful cloud adoption. Using specialised tools and based on industry best practice such as CMI, TDWI and APQC, we carry out a detailed assessment of the current model and benchmark against standard maturity models, identifying steps to take to progress to the next stage of maturity.

Service Features

1. Specialised assessment tool tailored to each review and organisation
2. Emphasis on potential of technology and digital to improve maturity
3. Focus on benchmarking and monitoring to ensure progression
4. Organisational-wide review encompassing culture, people, processes, technology and information
5. Detailed and tiered definitions of levels of maturity
6. Assessments based on best practice from P3M3 and MSP
7. Analysis looking at comparative performance alongside similar organisations
8. Defined and detailed definition of 'what good looks like'
9. Structured approach that combines compositional analysis with holistic overview
10. Evidence led analysis techniques for drawing conclusions

Service Benefits

1. We focus on full insights, rather than over-simplification
2. Handover tool and process for periodic internal assessments
3. External challenge conducted in a professional and constructive manner
4. Definition of maturity that is focused on constant improvement
5. Objective analysis that focuses on ensuring reliability of insights
6. Consistent focus on organisational purpose and goals
7. Extensive experience of contextualising reviews to organisational strategy
8. Analysis looking at comparative performance alongside similar organisations

Contact details

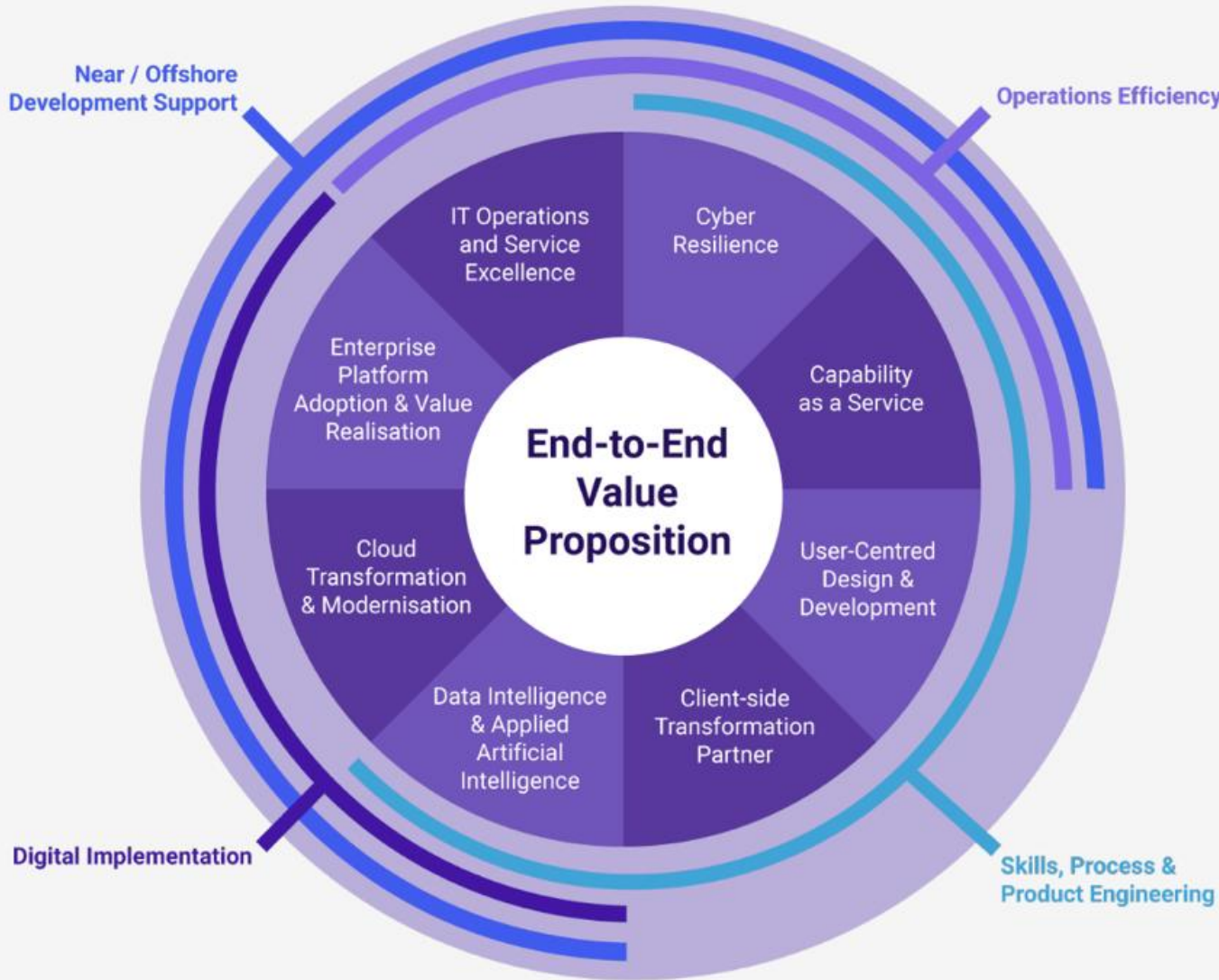
End-to-end transformation and innovation experts

Applying our skills in innovation and collaboration from across the Methods Group, to deliver end-to-end business and technical solutions that are people-centred, safe, and designed for the future.

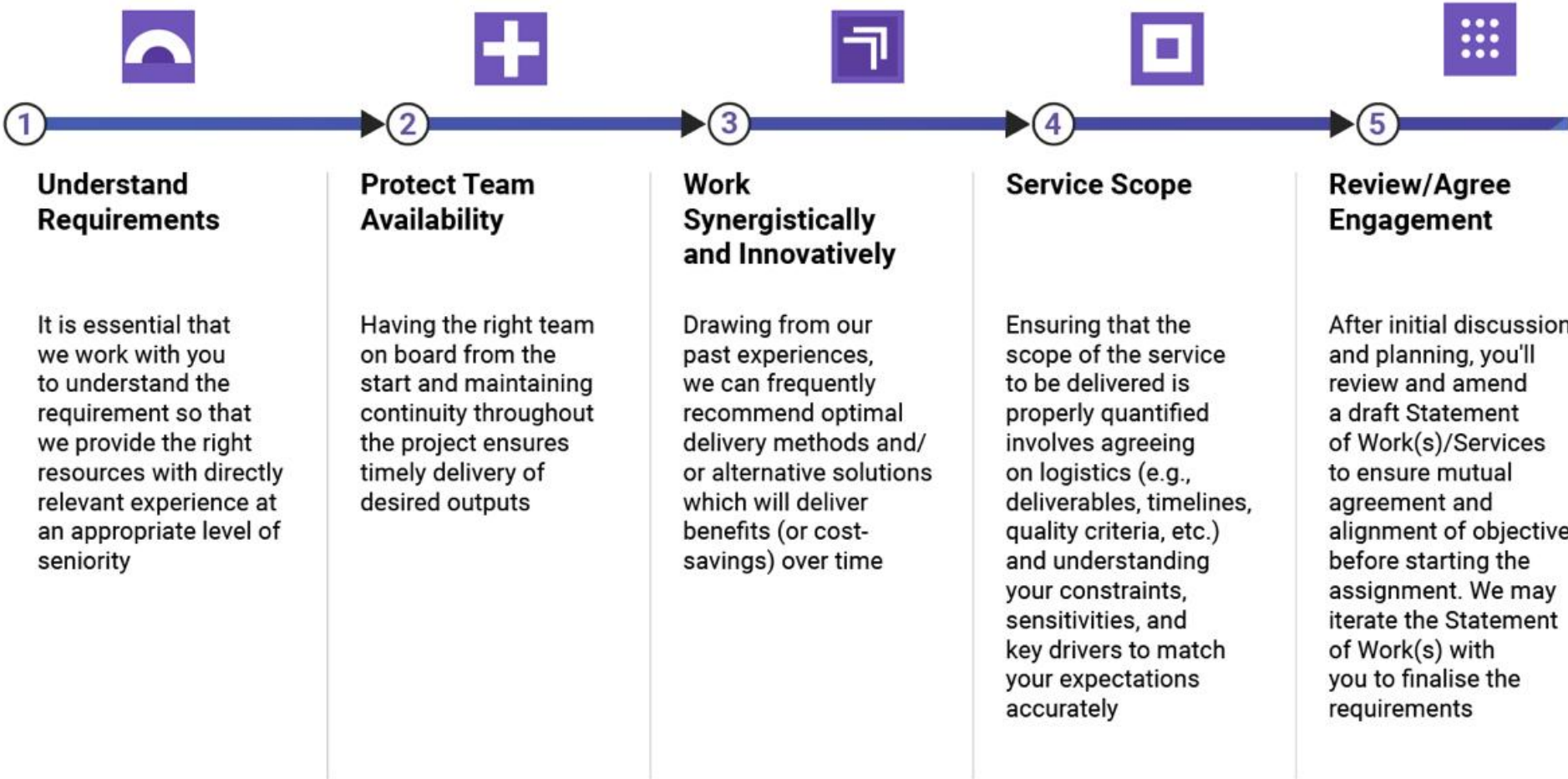
Methods provide collaborative and innovative solutions to help Central Government adapt to the changing landscape and deliver better outcomes for citizens.

With a focus on driving interoperability and innovation in UK Central Government, we have helped multiple organisations in the sector modernise their IT architecture, systems, strategy, and operating models to improve organisational resilience and service delivery.

Methods deliver wide-ranging services and thought leadership to support delivery including:



Onboarding and offboarding process



Ordering and Invoicing

Once we have agreed a Statement of Work(s) we will sign the appropriate agreement and complete a Call Off contract with an attached Statement of Work(s), and submission of a Purchase Order. We will then set up a mutually acceptable start date and commence work.

Payment terms are 30 days or less as may be agreed.

Please note - we are unable to accept Government Procurement Card (GPC) payments.

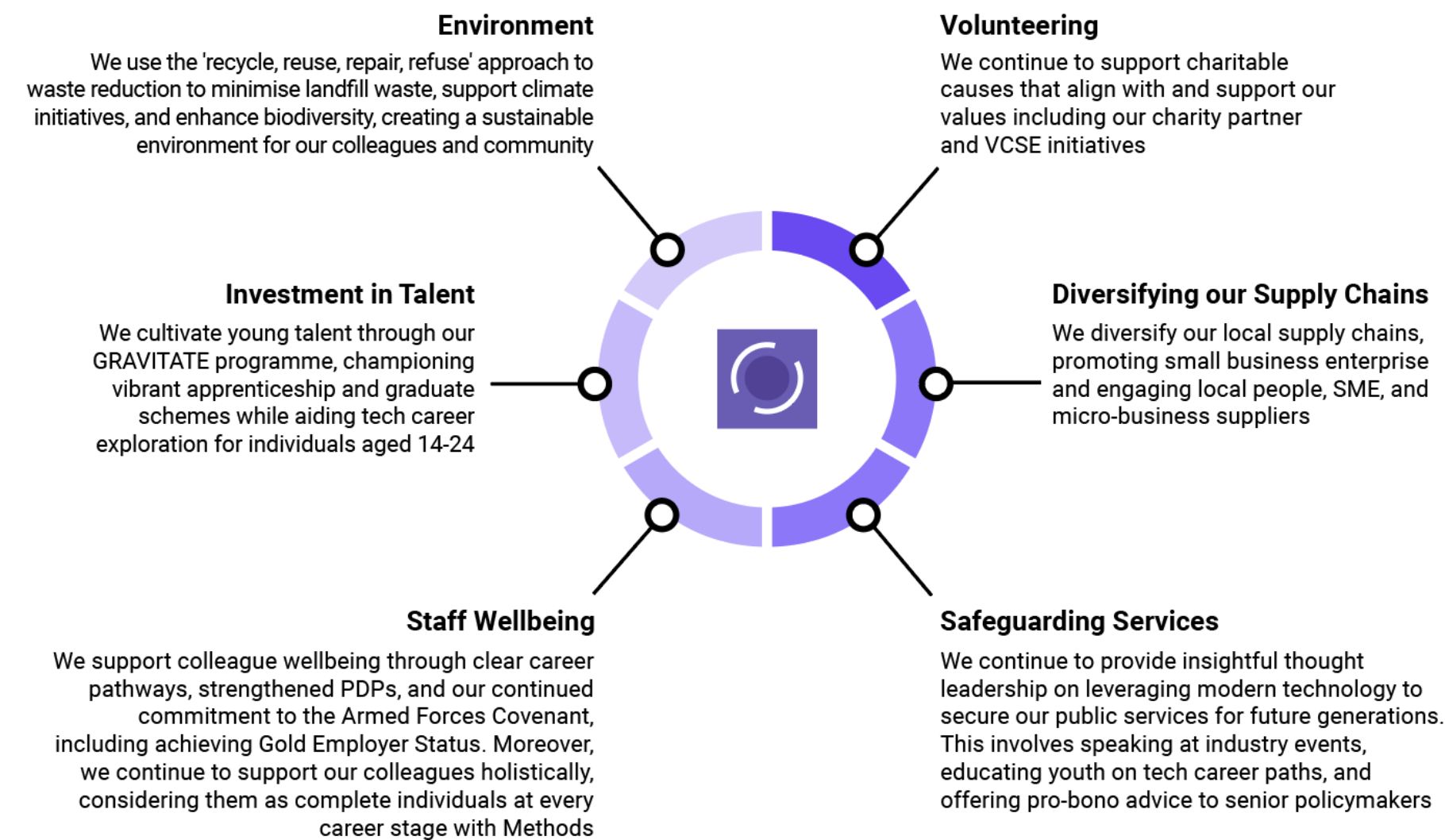


Customer Responsibilities

For any given requirement, we will identify any dependencies on the customer (e.g. access to key stakeholders, facilities, documentation, etc.) and agree these at the start of the work.

Making a difference

The work we do each day is focused on delivering a positive difference for the public sector for the benefit of society as a whole.



Customer stories

Cloud Hosting & Service Modernisation
Modernised digital services using secure cloud hosting, streamlined legacy workflows, and improved data insights. Delivered faster decisions, reduced manual effort, and a more transparent, **user-friendly experience** for internal teams and external users.

Cloud-Based ITSM Consolidation
Unified multiple service desks onto a cloud-based ITSM platform, standardising processes and automating workflows. Improved incident, change, and problem management, **boosting overall service reliability, efficiency, and organisational visibility.**

Large-Scale Cloud Migration (100+ Apps / 120TB)
Delivered cloud migration of **100+ legacy applications** and **120TB of data** with **100% availability.** Strengthened compliance, improved transparency, and significantly enhanced operational resilience across critical digital services.

Azure Migration & Modern Workplace Enablement
Migrated data centres to Azure and deployed modern workplace cloud services, delivering secure, scalable infrastructure. Achieved improved user experience, strengthened security posture, and **£1m savings** - all with zero service disruption.

Cloud ITSM Migration (ServiceNow SaaS)
Successfully migrated from a legacy ITSM tool to a modern, cloud-based ServiceNow platform. Delivered scalable, robust service operations, strengthened governance, and enabled faster, more consistent digital service delivery across the organisation.

Cloud-Native Data Pipelines (Azure Integration)
Built automated Azure Data Factory pipelines into a Lakehouse architecture, using Bronze/Silver/Gold layers and Delta with CI/CD. Delivered secure daily refreshes, improved data quality, lower manual effort, and more efficient reporting.