

G-Cloud 15 Service Description

Enterprise Security Management

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Methods' NCSC-certified consultancy, boasting UKCSC Chartered status, provides Enterprise Security Management (ESM) to develop dynamic security frameworks. We merge strategic policy design with active threat counteractions, tailoring defences to reinforce critical infrastructures. Our service underscores compliance, innovation, and resilience, establishing a robust foundation for the sustained success of any organisation.

What is the Service

Methods is an NCSC Assured Cyber Consultancy who has been assured to the highest standards as defined by NCSC and professional bodies such as UK Cyber Security Council. With a proven track record of delivering cyber security consultancy expertise, we pride ourselves on working closely with our clients - often augmenting in-house capability.

A Cyber Security Essentials Plus certified company, the services provided by the Cyber Portfolio align with ISO/IEC 20700 family of information security management standards, ensuring work is appropriately scoped, planned and delivered to the highest standards.

Methods provide a holistic approach to Enterprise Security Management with work undertaken by industry qualified Cyber security experts, many holding CCP Lead Practitioner else qualified to Chartered status, able to offer approved guidance and support to both public and private sector clients, covering the entirety of the Security organisation.

Our team of certified consultants is adept at providing comprehensive risk overviews, pinpointing potential threats to an organisation's core business. We facilitate in-depth analysis of processes, encompassing both internal and external security threats, while adopting a security architecture framework lifecycle approach.

In the realm of Enterprise Security Management (ESM), we empower organisations to develop, implement, and enforce security policies that align with their strategy, goals, mission, and objectives. Our services include designing and implementing security solutions tailored to business cases, budgetary constraints, and resource availability. We advocate for a top-down approach, emphasising the crucial role and buy-in of senior management in initiating and defining organisational policies.

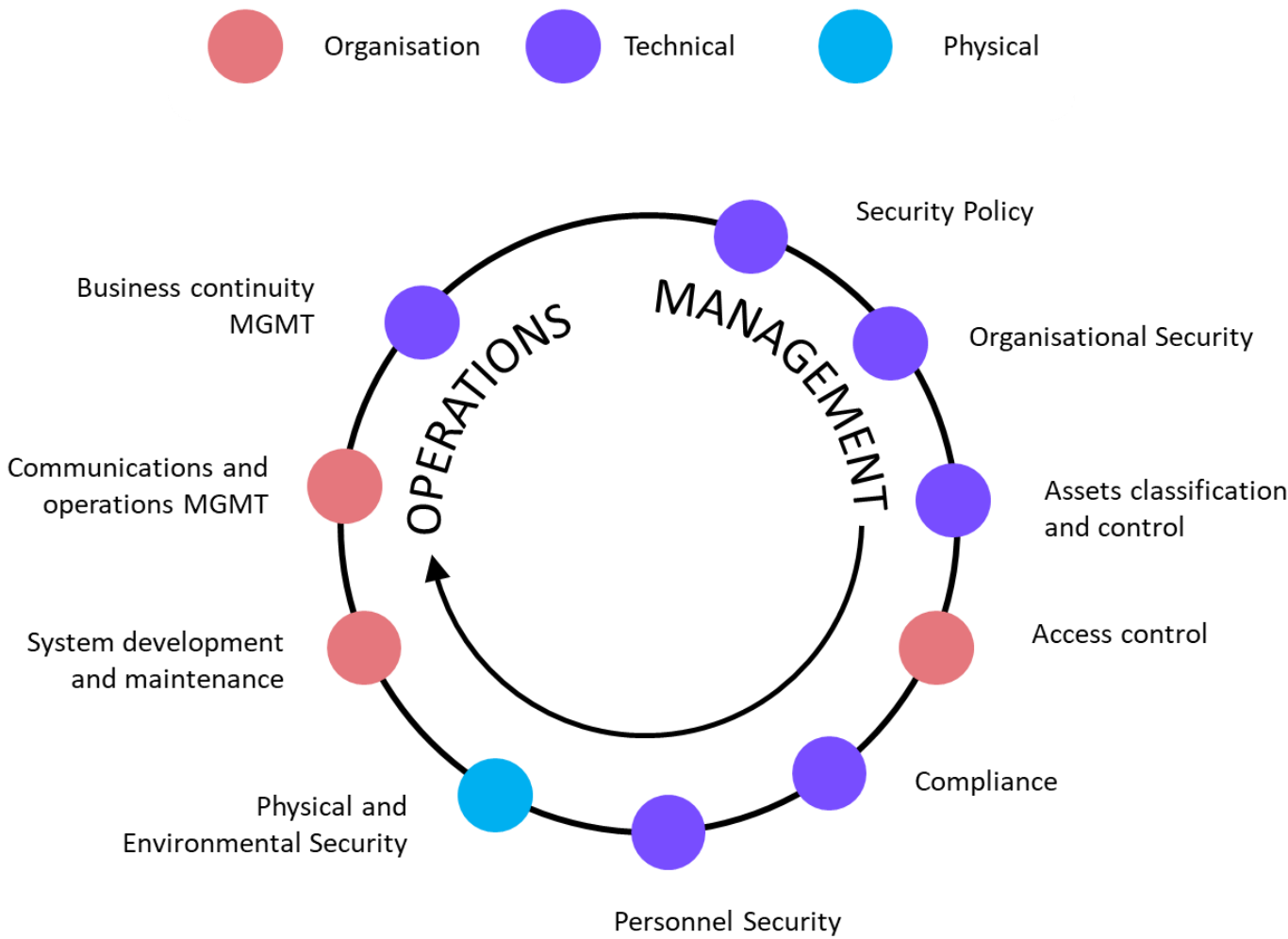
Methods' approach to ESM encompasses all risks, issues and vulnerabilities that may impact an organisation's core functions, including software process failures, inadvertent staff errors, internal security breaches, and external threats. For example, our security architecture framework considers:

- Enterprise-Wide Compliance: Addressing the multitude of regulatory requirements to prevent conflicts in business objectives and ensuring compliance with both regulatory and internal policies.
- Business-Focused Outcomes: Guiding the selection of security implementations based on security risks and business objectives, our top-down architectural approach guarantees comprehensive policy control.
- Clarity at Data-Infrastructure Level: Achieving transparency in data privacy requirements, vulnerability vectors, and company goals through our ESM methodologies, which provide clear summaries of current architecture and design gaps.
- Security Transformation at All Levels: Our ESM strategy involves architecting a security framework that permeates every level of the organisation, from governance to operational processes, ensuring robust security capabilities.

We are committed to developing and implementing security policies that provide clear direction across the organisation's hierarchy. Our guidance aids middle management in translating security policy into standards, baselines, guidelines, and procedures, enabling operational managers and security professionals to enact prescribed security configurations. We also focus on end-user compliance with security policies through comprehensive education, training, and awareness programs.

Our methodology is agile and seamlessly integrates with organisational practices, fostering innovation. We offer support that ranges from ad-hoc assistance to long-term partnerships, always aiming to identify and implement best-in-class solutions.

Collaboration is a cornerstone of our service delivery, as we practice openness and knowledge transfer to empower clients and establish robust governance for complex multi-cloud solutions. We engage with stakeholders and program teams to tailor solutions that align with business processes, strategic objectives, and regulatory mandates. Our consultants possess strong public and private sector backgrounds, enabling them to swiftly adapt and provide specialised expertise for innovative, risk-based solutions.



Contact details

Methods deliver pragmatic and proportionate risk-based guidance as trusted advisors. We cover compliance, architecture, design assurance, and system accreditation across Public Sector and MOD DefCon standards. Our consultants are experienced in various government projects, touching critical sectors like national infrastructure, defence, justice, education, healthcare, environment agencies, councils and more.

Adhering to HMG standards, we are certified in Cyber Essentials Plus, ISO/IEC 27001, ISO 27017, and ISO 9001. Our certified frameworks accommodate data classifications from OFFICIAL to SECRET and above. With a robust pool of SC and DV-cleared UK personnel, we are equipped to design, build, and maintain governance and security systems for service offerings at various classification levels.

What it can do for you

Our Cyber & Technical Advisory service, underpinned by NCSC certification and CCP Lead Practitioner expertise in Cyber Security & Information Assurance Architecture, is committed to reinforcing your organisation's security defences.

We offer a holistic approach to integrating guidelines, policies, and proactive measures against a spectrum of threats, creating a security management framework that not only safeguards but also sustains the security of your organisation's critical infrastructure.

Through strategic policy development and proactive threat intelligence, we ensure that your business is both compliant with industry regulations and resilient to cyber threats.

Our risk management and assessment processes are thorough and meticulous, allowing for informed decision-making and effective risk mitigation strategies.

We emphasise the importance of information assurance and the design of a robust security architecture that aligns with your existing IT infrastructure, enhancing defence mechanisms throughout your enterprise.

Additionally, our incident response planning and business continuity management are designed to minimise potential damage and ensure that core business functions continue uninterrupted.

We also provide cybersecurity training and awareness to empower your workforce with the knowledge to act as the first line of defence, complemented by our security monitoring and operations that offer continuous protection.

By choosing our service, your organisation will be equipped with a dynamic, adaptable security framework that supports your critical infrastructure and strategic objectives, promoting innovation and operational efficiency.

Service Features

1. Information security within the organisation and Security Model
2. Security governance and compliance principles
3. Business continuity – Recover, Recovery and data backup plans
4. Policies, standards, procedures, and guidelines
5. Risk management concepts
6. Threat modelling
7. Adhering to the industry standard frameworks and methodology
8. Align security architecture with operational implementation
9. Selection of security controls from NIST, ISOs and others
10. Comprehensive security strategy development

Service Benefits

1. Enhances cyber threat awareness, reduces risk exposure
2. Minimises security costs, streamlines threat response
3. Establishes centralised security governance structure
4. Integrates security robustly with IT service management
5. Enhances decision-making with actionable security intelligence
6. Leverages multi-framework compliance experience, ensures adaptability
7. Aligns security solutions with strategic business objectives
8. Defence in Depth into architectural design phases
9. Enables secure, seamless digital service transformation
10. Optimises security investments, ensures architectural efficiency

Contact details

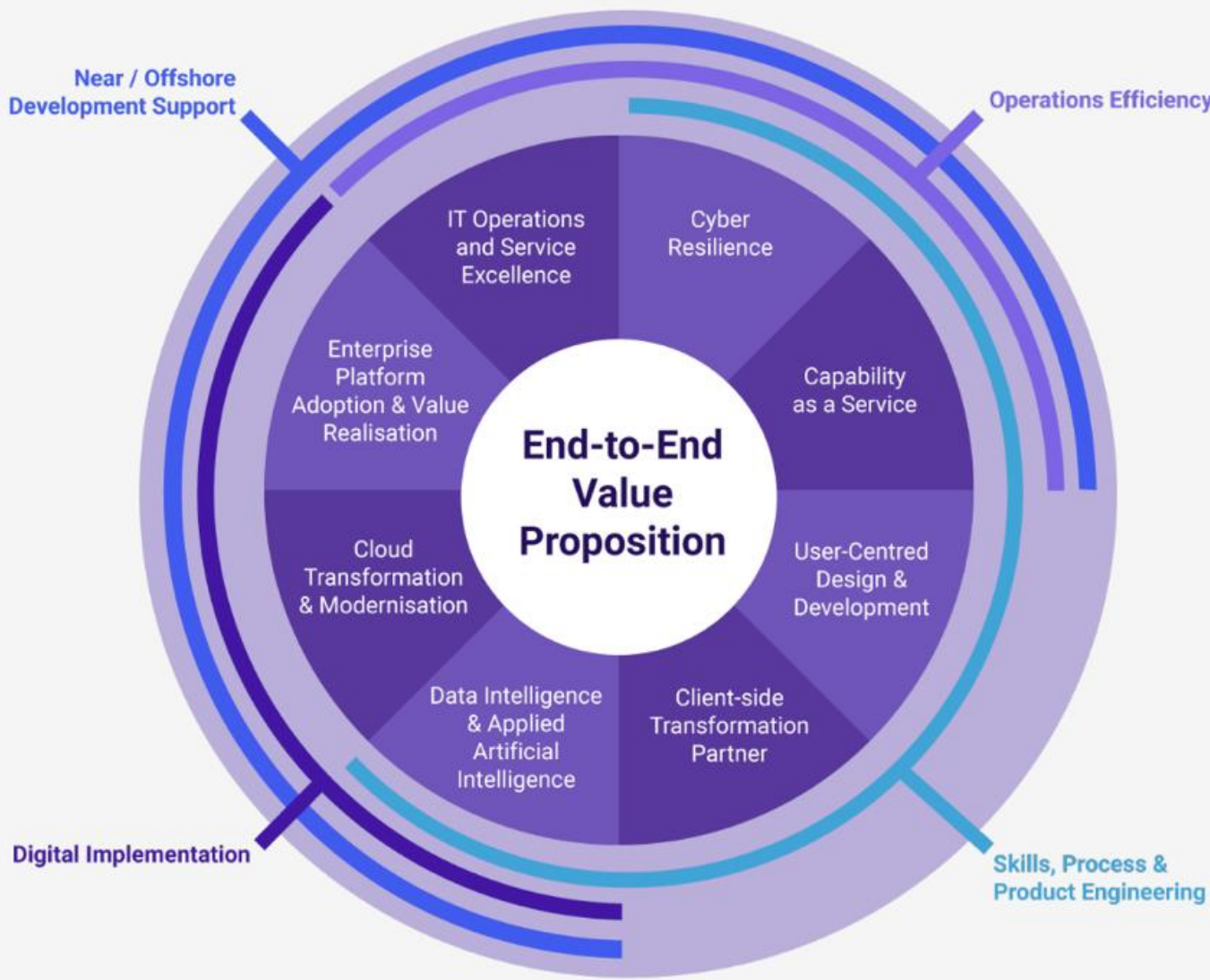
End-to-end transformation and innovation experts

Applying our skills in innovation and collaboration from across the Methods Group, to deliver end-to-end business and technical solutions that are people-centred, safe, and designed for the future.

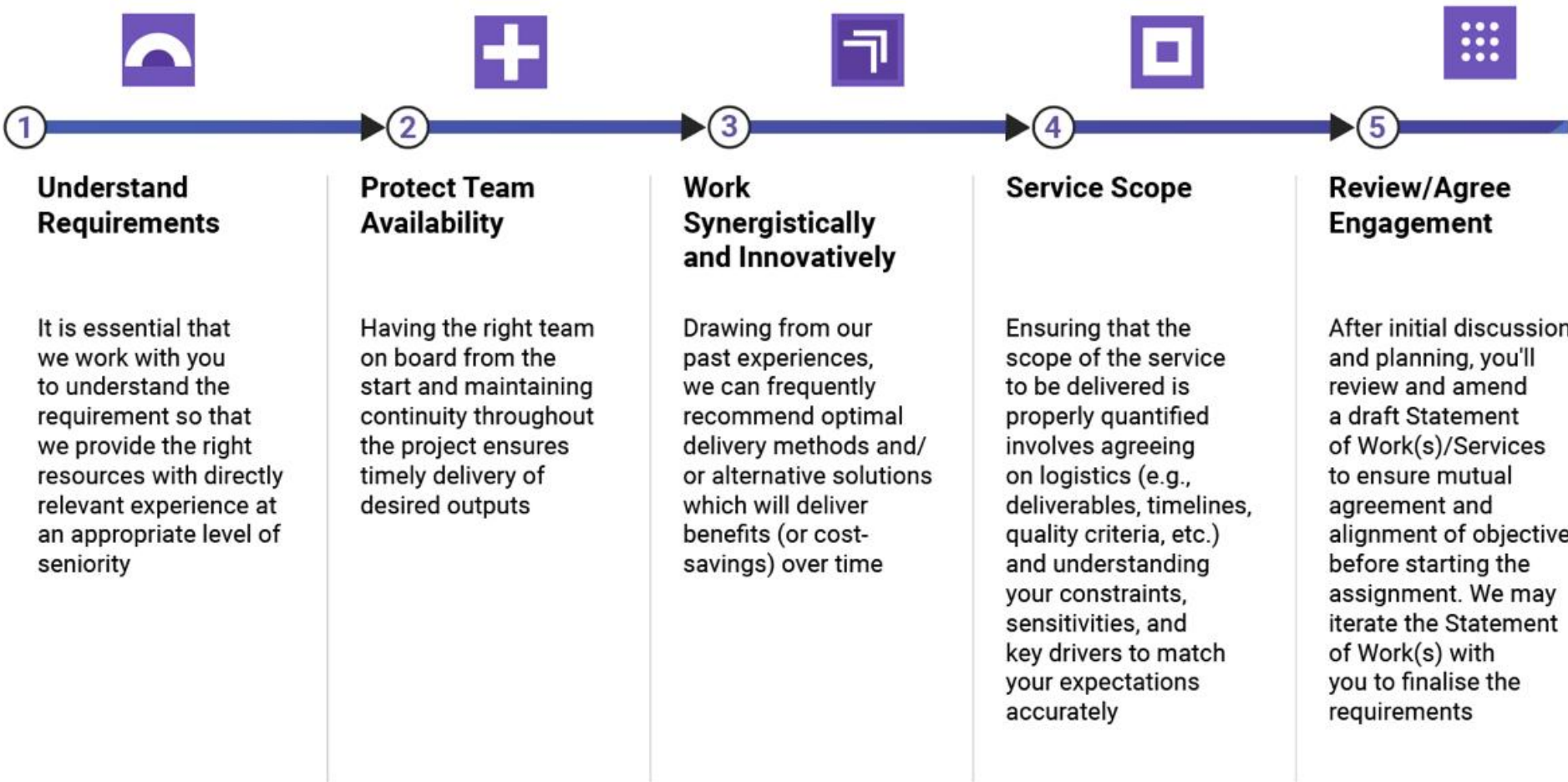
Methods provide collaborative and innovative solutions to help Central Government adapt to the changing landscape and deliver better outcomes for citizens.

With a focus on driving interoperability and innovation in UK Central Government, we have helped multiple organisations in the sector modernise their IT architecture, systems, strategy, and operating models to improve organisational resilience and service delivery.

Methods deliver wide-ranging services and thought leadership to support delivery including:



Onboarding and offboarding process



Ordering and Invoicing

Once we have agreed a Statement of Work(s) we will sign the appropriate agreement and complete a Call Off contract with an attached Statement of Work(s), and submission of a Purchase Order. We will then set up a mutually acceptable start date and commence work.

Payment terms are 30 days or less as may be agreed.

Please note - we are unable to accept Government Procurement Card (GPC) payments.

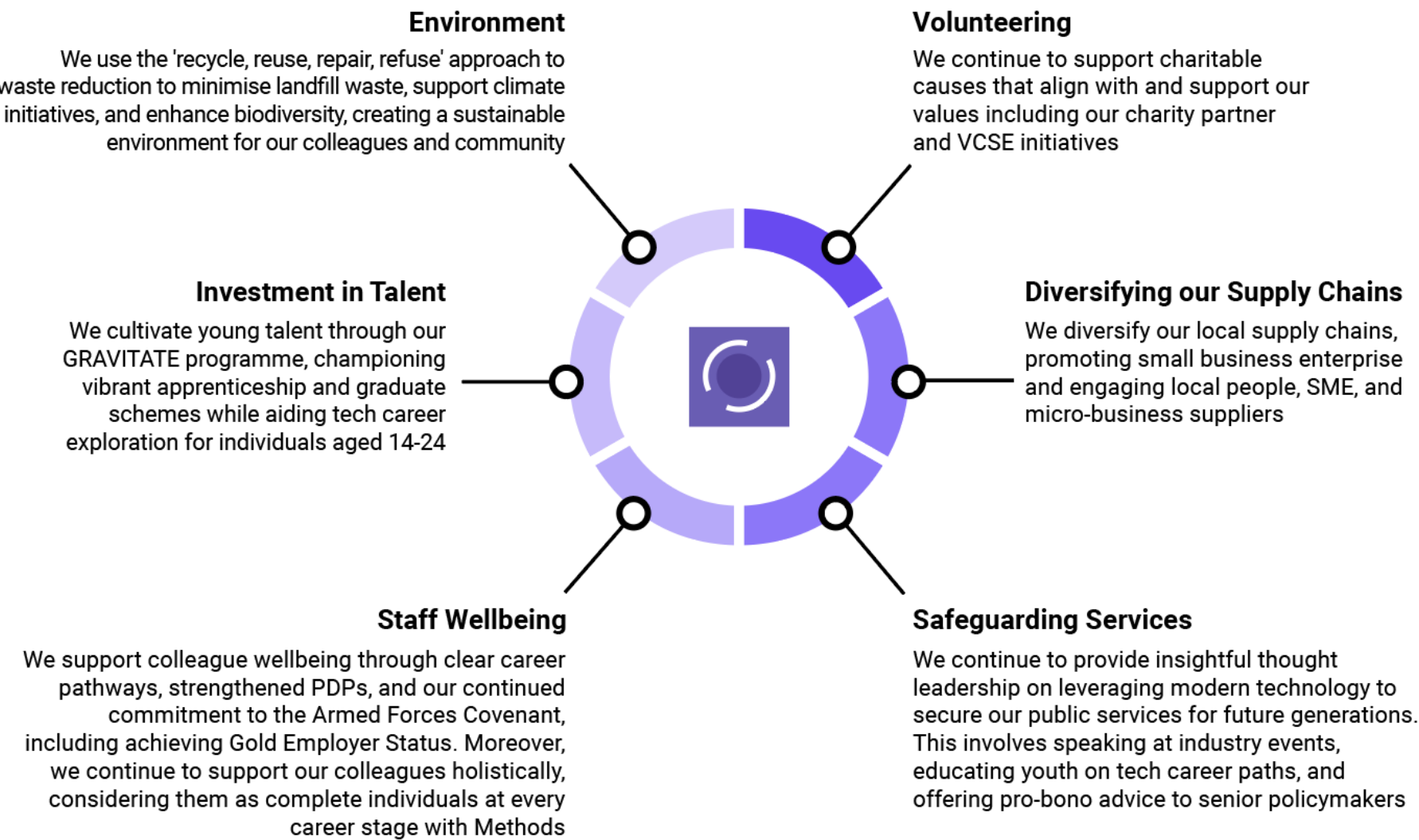


Customer Responsibilities

For any given requirement, we will identify any dependencies on the customer (e.g. access to key stakeholders, facilities, documentation, etc.) and agree these at the start of the work.

Making a difference

The work we do each day is focused on delivering a positive difference for the public sector for the benefit of society as a whole.



Customer stories

Cloud Hosting & Service Modernisation
Modernised digital services using secure cloud hosting, streamlined legacy workflows, and improved data insights. Delivered faster decisions, reduced manual effort, and a more transparent, **user-friendly experience** for internal teams and external users.

Cloud-Based ITSM Consolidation
Unified multiple service desks onto a cloud-based ITSM platform, standardising processes and automating workflows. Improved incident, change, and problem management, **boosting overall service reliability, efficiency, and organisational visibility.**

Large-Scale Cloud Migration (100+ Apps / 120TB)
Delivered cloud migration of **100+ legacy applications** and **120TB of data** with **100% availability**. Strengthened compliance, improved transparency, and significantly enhanced operational resilience across critical digital services.

Azure Migration & Modern Workplace Enablement
Migrated data centres to Azure and deployed modern workplace cloud services, delivering secure, scalable infrastructure. Achieved improved user experience, strengthened security posture, and **£1m savings** - all with zero service disruption.

Cloud ITSM Migration (ServiceNow SaaS)
Successfully migrated from a legacy ITSM tool to a modern, cloud-based ServiceNow platform. Delivered scalable, robust service operations, strengthened governance, and enabled faster, more consistent digital service delivery across the organisation.

Cloud-Native Data Pipelines (Azure Integration)
Built automated Azure Data Factory pipelines into a Lakehouse architecture, using Bronze/Silver/Gold layers and Delta with CI/CD. Delivered secure daily refreshes, improved data quality, lower manual effort, and more efficient reporting.