

G-Cloud 15 Service Description



Digital Agility Blueprint

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Methods’ Digital Agility Blueprint defines how your organisation can use digital and agile ways of working to deliver transformation effectively and sustainably. It defines a tailored model to assess and prioritise digital projects and builds the blueprint, including key roles, responsibilities, governance and methodologies required to deliver the outcomes desired.

What is the Service

Methods’ Digital Agility Blueprint defines how your organisation can use digital and agile ways of working to deliver digital transformation effectively and sustainably. We work with you to create a blueprint setting out how it will work in practice, including the definition of the key roles, responsibilities, governance, and the methodology required to deliver the outcomes desired.

We help to define a tailored model that sets out how to manage demand for digital projects including assessment and prioritisation of requests and define the governance and methodology for delivering with agility and at pace. This includes definition of the processes, team structures and the roles and responsibilities required to deliver the full agile project lifecycle: from initiation to acceptance into service.

Throughout the engagement we provide practical advice and recommendations on how internal tooling and workflows could be configured to support the operation of the blueprint, as well as on the digital platforms and technologies that could support the rapid delivery of these types of digital initiatives.

What can it do for you

Methods has extensive experience of supporting a wide range of public sector organisations to introduce and improve their ability to use digital and agile ways of working to deliver innovative digital projects at pace. We work with you to tailor our tried and tested models to co-design a practical model for your organisation.

Rapidly understand your organisation's current ability to use digital and agile ways of working and how to improve this and receive practical advice from experienced consultants based on what works for similar organisations. At the end of the engagement you will have a tailored model for assessing and prioritising demand for digital projects and a practical blueprint for the methodology, team and roles for delivering them. This allows you to rapidly move forwards with your digital ambitions, with confidence that you can achieve them.

Service Features

- 1. Enables rapid, accelerated delivery of your digital ambitions
- 2. Improves ability to use digital and agile ways of working
- 3. Applies tried and tested approaches to co-design an achievable model
- 4. Extensive experience supporting a wide range of public sector organisations
- 5. Rapidly understand your current digital and agile maturity
- 6. Learn what works elsewhere and how to apply it rapidly
- 7. Clear model tailored to your organisation for maximum applicability
- 8. Achievable digital blueprint with team and roles for delivering them
- 9. Technology-agnostic advice and recommendations on digital platforms and expert technologies
- 10. Practical advice from expert practitioners on leveraging cloud services

Service Benefits

- 1. Digital Evaluation Survey to baseline current levels of maturity
- 2. Digital Agility Blueprint, defining the full lifecycle model and governance
- 3. Define how to assess and prioritise demand for digital projects
- 4. Delivery methodology, including processes, governance and team roles and responsibilities
- 5. Defined digital and agile tools/ templates and how apply them
- 6. Recommendations on how existing tools/technologies can support the model
- 7. Practical advice on digital platforms, cloud services and emerging technologies
- 8. Guidance on how to design and develop rapid digital services
- 9. Practical recommendations on how your organisation can apply digital agility
- 10. High-level plan identifying how to set up your digital team

Contact details

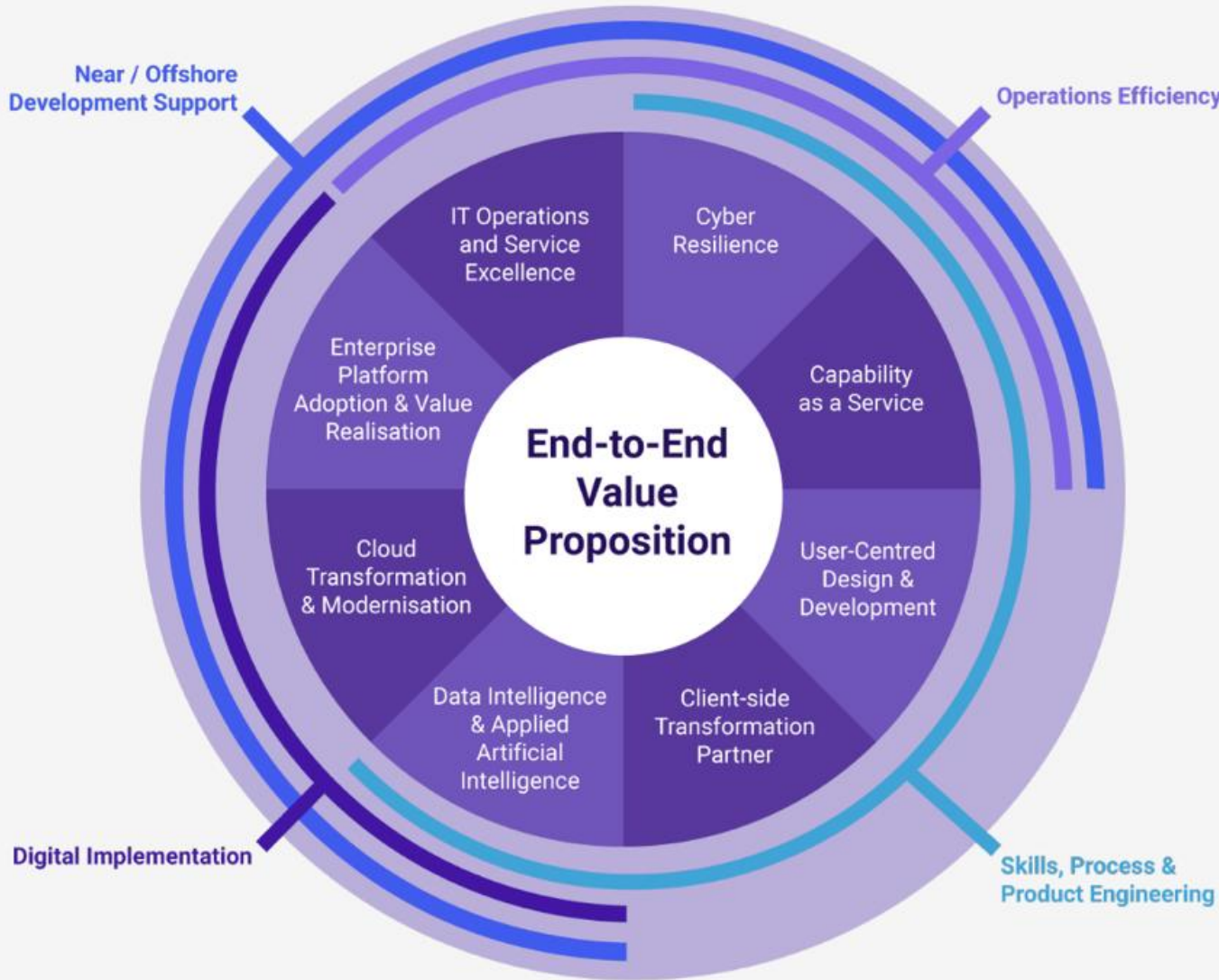
End-to-end transformation and innovation experts

Applying our skills in innovation and collaboration from across the Methods Group, to deliver end-to-end business and technical solutions that are people-centred, safe, and designed for the future.

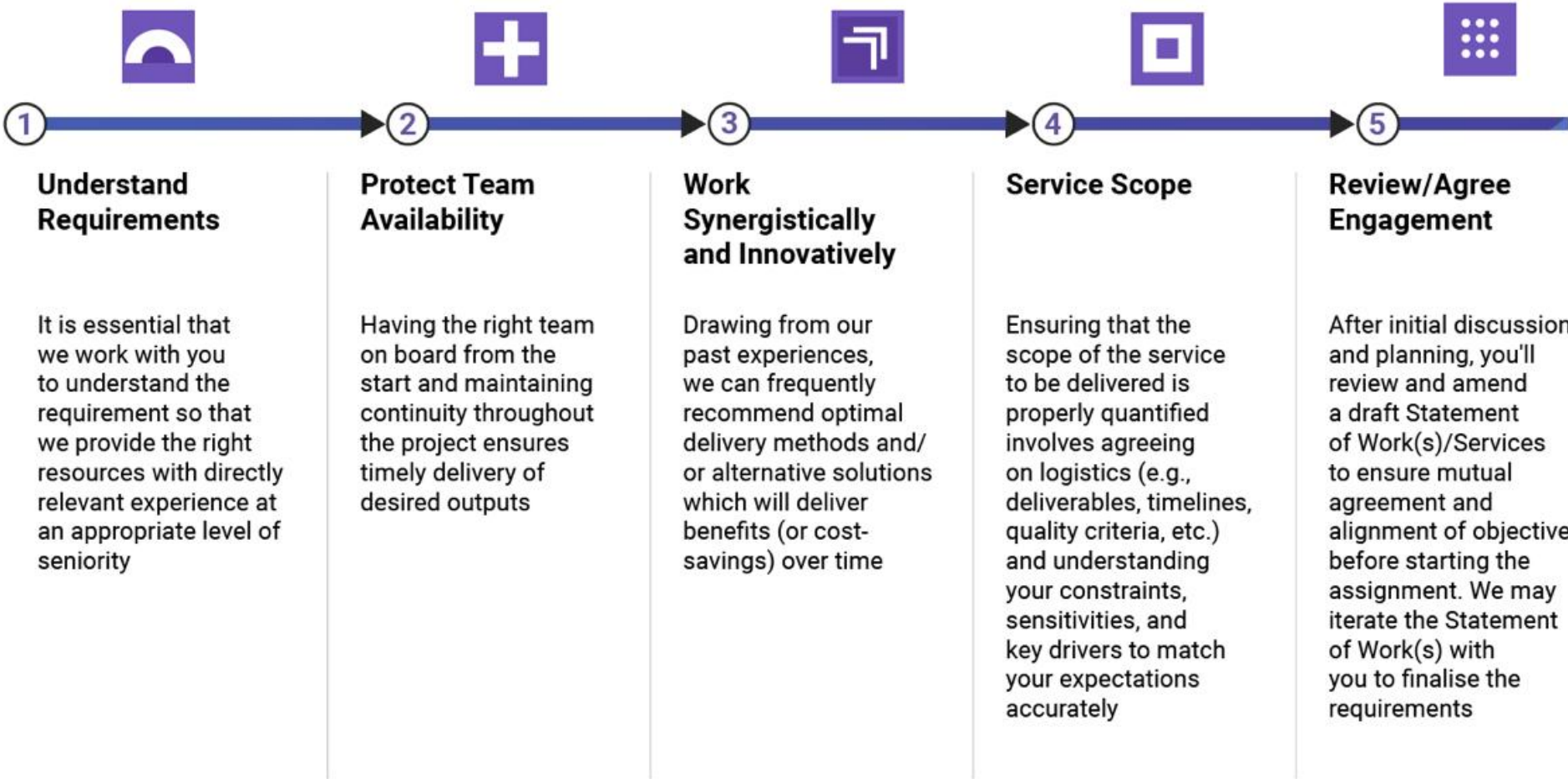
Methods provide collaborative and innovative solutions to help Central Government adapt to the changing landscape and deliver better outcomes for citizens.

With a focus on driving interoperability and innovation in UK Central Government, we have helped multiple organisations in the sector modernise their IT architecture, systems, strategy, and operating models to improve organisational resilience and service delivery.

Methods deliver wide-ranging services and thought leadership to support delivery including:



Onboarding and offboarding process



Ordering and Invoicing

Once we have agreed a Statement of Work(s) we will sign the appropriate agreement and complete a Call Off contract with an attached Statement of Work(s), and submission of a Purchase Order. We will then set up a mutually acceptable start date and commence work.

Payment terms are 30 days or less as may be agreed.

Please note - we are unable to accept Government Procurement Card (GPC) payments.

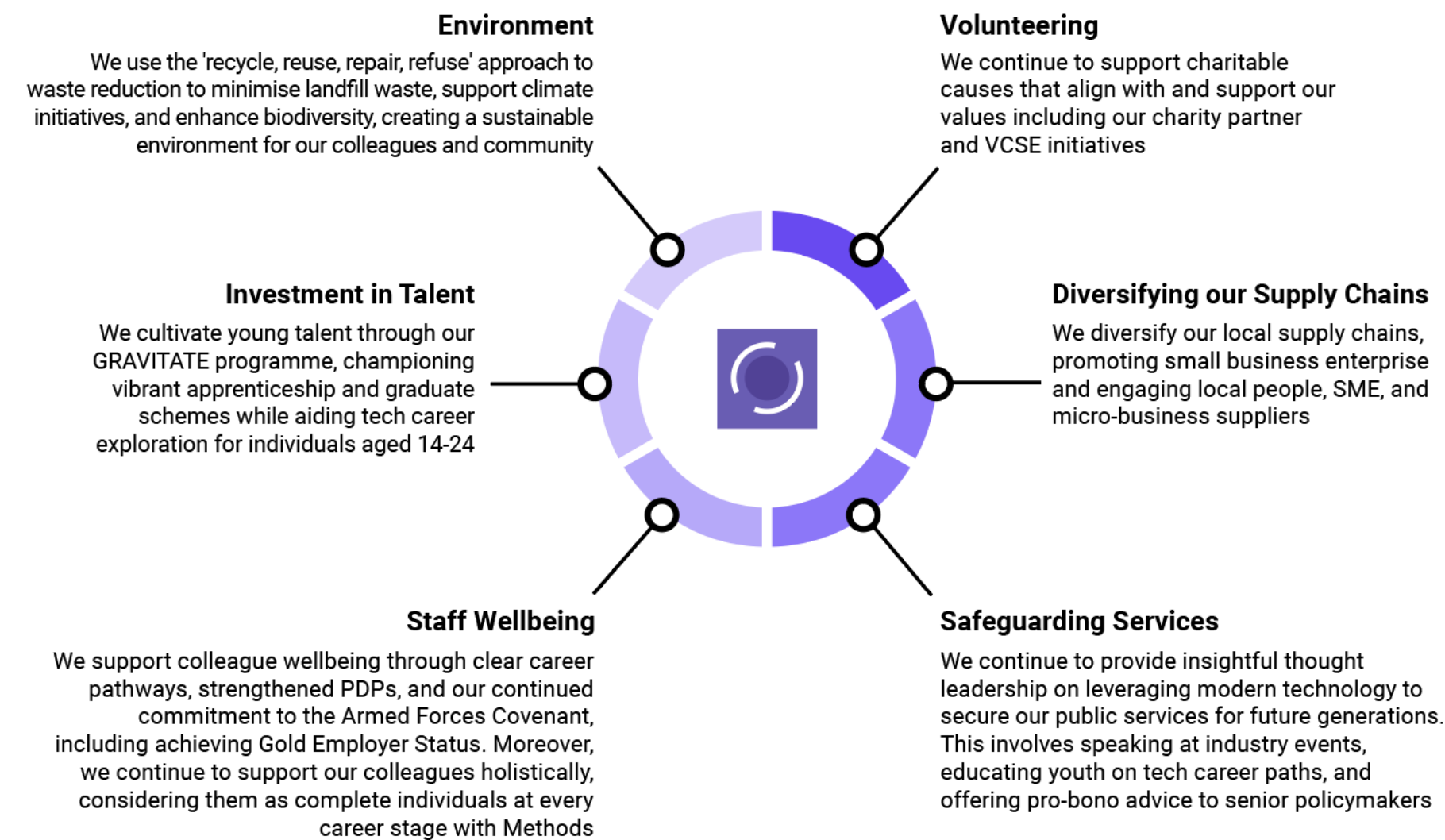


Customer Responsibilities

For any given requirement, we will identify any dependencies on the customer (e.g. access to key stakeholders, facilities, documentation, etc.) and agree these at the start of the work.

Making a difference

The work we do each day is focused on delivering a positive difference for the public sector for the benefit of society as a whole.



Customer stories



Cloud Hosting & Service Modernisation
Modernised digital services using secure cloud hosting, streamlined legacy workflows, and improved data insights. Delivered faster decisions, reduced manual effort, and a more transparent, **user-friendly experience** for internal teams and external users.



Cloud-Based ITSM Consolidation
Unified multiple service desks onto a cloud-based ITSM platform, standardising processes and automating workflows. Improved incident, change, and problem management, **boosting overall service reliability, efficiency, and organisational visibility.**



Large-Scale Cloud Migration (100+ Apps / 120TB)
Delivered cloud migration of **100+ legacy applications** and **120TB of data** with **100% availability.** Strengthened compliance, improved transparency, and significantly enhanced operational resilience across critical digital services.



Azure Migration & Modern Workplace Enablement
Migrated data centres to Azure and deployed modern workplace cloud services, delivering secure, scalable infrastructure. Achieved improved user experience, strengthened security posture, and **£1m savings** - all with zero service disruption.



Cloud ITSM Migration (ServiceNow SaaS)
Successfully migrated from a legacy ITSM tool to a modern, cloud-based ServiceNow platform. Delivered scalable, robust service operations, strengthened governance, and enabled faster, more consistent digital service delivery across the organisation.



Cloud-Native Data Pipelines (Azure Integration)
Built automated Azure Data Factory pipelines into a Lakehouse architecture, using Bronze/Silver/Gold layers and Delta with CI/CD. Delivered secure daily refreshes, improved data quality, lower manual effort, and more efficient reporting.