

G-Cloud 15 Service Description

Agile Project Delivery (DM)

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Methods offers an Agile project delivery service incorporating user-centred-design, software development, coaching, delivery management and product ownership using SCRUM/Kanban. Agile delivery is essential to meeting GDS service standards. Agile project delivery helps you adapt to changing user/business needs. We work closely with you to embed the approach within your organisation.

What is the Service

Methods offer user-centred / human-cantered agile project delivery services, adapting our approach to closely align with the distinct needs of each customer and their users.

This methodology encourages active participation, with customers invited to participate in the multidisciplinary teams led by our delivery experts.

Through agile ceremonies like show-and-tells, sprint reviews, stand-ups, and planning sessions, customers gain a comprehensive understanding of project progress at any given moment.

Agile ways of working approach ensure the development of a minimal viable product (MVP) or minimal viable service (MVS) that can be refined to meet both user needs, as well as the customer's requirements, budget, and timeline.

What can it do for you

Methods has teams of skilled delivery managers leading Agile teams using methodologies such as Scrum and Kanban, to deliver POCs, Alphas, Betas & Live projects, ensuring they meet user needs and are delivered to GDS Digital Service Standards. Developing software and redesigning services using an Agile methodology reduces delivery risk; we don't just talk about developing products, we build products and services.

Service Features

- 1. Defining structure and agile ceremonies
- 2. Creation of a project backlog (including epics and user stories)
- 3. Backlog building, refinement, estimation in collaboration with business owners
- 4. Defining a minimum viable product
- 5. Experienced Developers using TDD, BDD and a modern mindset
- 6. Mentoring and coaching
- 7. Running the project
- 8. Governance and reporting
- 9. Fully autonomous teams though to delivery support

Service Benefits

- 1. Value is realised faster
- 2. Clients understand the benefits of an agile delivery approach
- 3. Organisation has skills to continue using agile for other projects
- 4. Effective project governance and reporting
- 5. Greater transparency around the project
- 6. User needs are considered and proven to be met
- 7. Pass GDS Service Assessments for Discovery, Alpha, Beta and Live
- 8. Reduce delivery risk
- 9. Reduce the cost of ongoing software maintenance
- 10. Process adapts to your needs and requirements

Contact details

End-to-end transformation and innovation experts

Applying our skills in innovation and collaboration from across the Methods Group, to deliver end-to-end business and technical solutions that are people-centred, safe, and designed for the future.

Methods provide collaborative and innovative solutions to help Central Government adapt to the changing landscape and deliver better outcomes for citizens.

With a focus on driving interoperability and innovation in UK Central Government, we have helped multiple organisations in the sector modernise their IT architecture, systems, strategy, and operating models to improve organisational resilience and service delivery.

Methods deliver wide-ranging services and thought leadership to support delivery including:



Onboarding and offboarding process



Ordering and Invoicing

Once we have agreed a Statement of Work(s) we will sign the appropriate agreement and complete a Call Off contract with an attached Statement of Work(s), and submission of a Purchase Order. We will then set up a mutually acceptable start date and commence work.

Payment terms are 30 days or less as may be agreed.

Please note - we are unable to accept Government Procurement Card (GPC) payments.

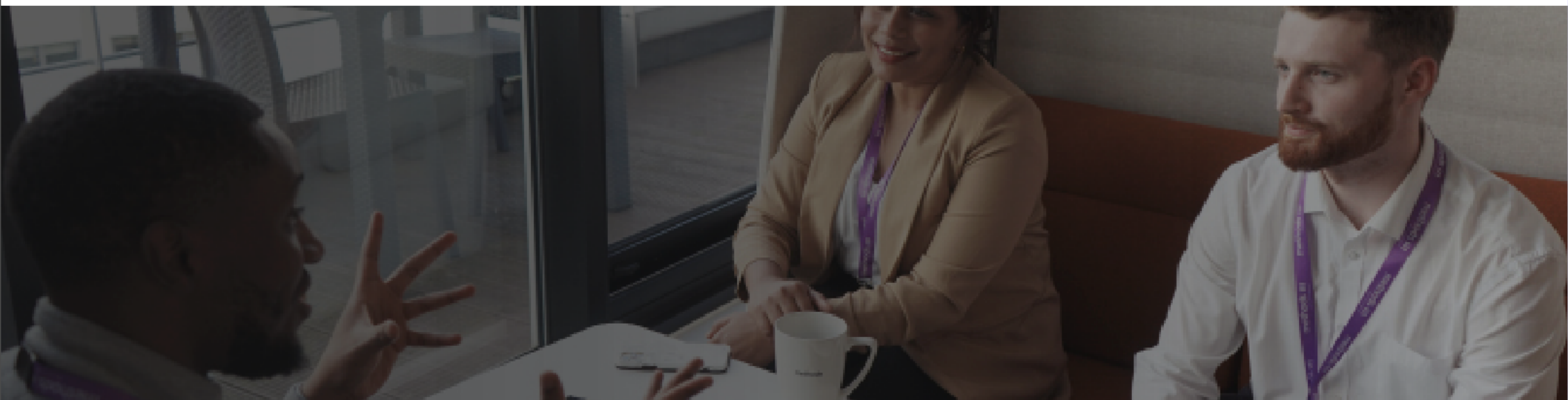
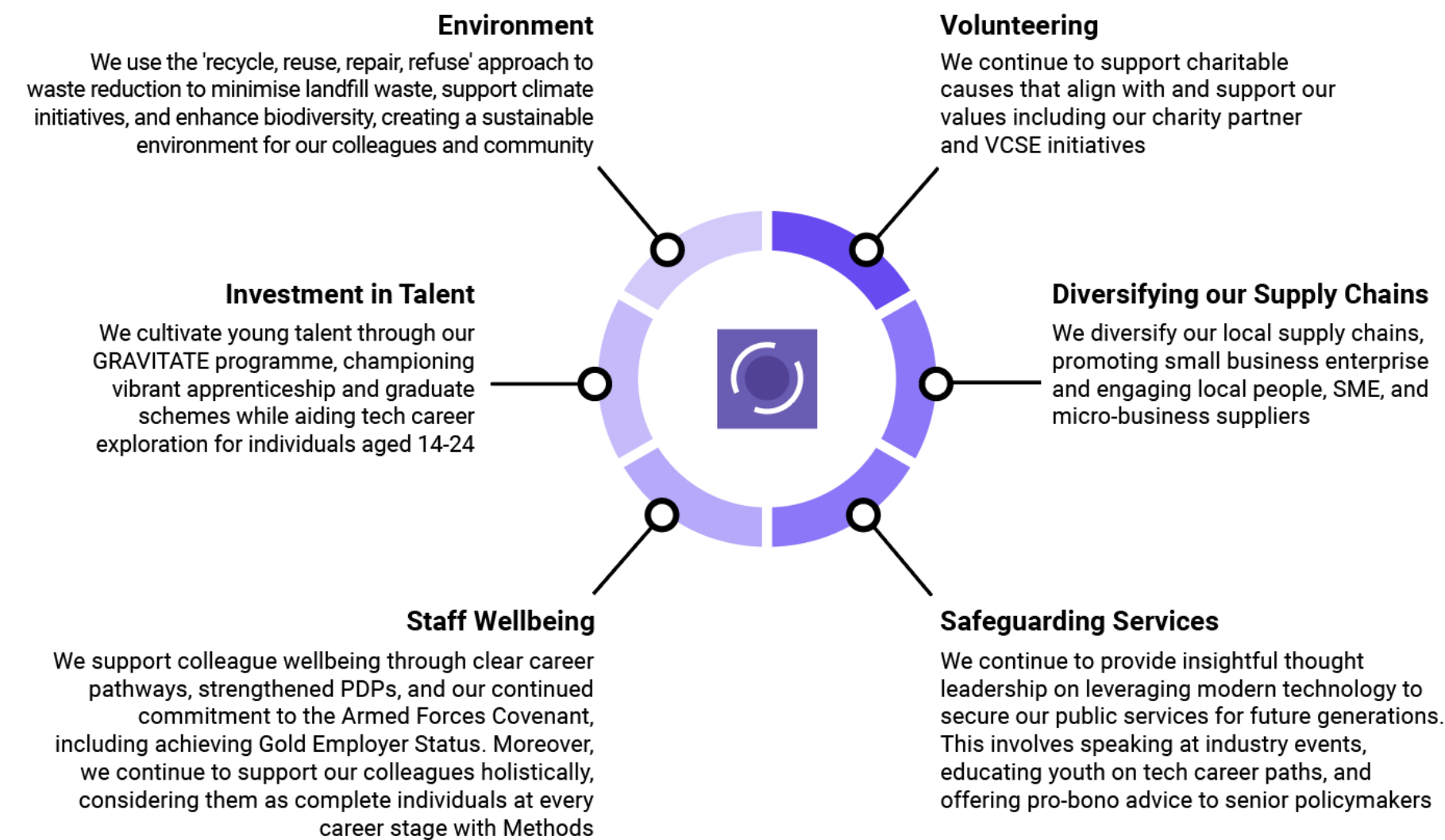


Customer Responsibilities

For any given requirement, we will identify any dependencies on the customer (e.g. access to key stakeholders, facilities, documentation, etc.) and agree these at the start of the work.

Making a difference

The work we do each day is focused on delivering a positive difference for the public sector for the benefit of society as a whole.



Customer stories



Cloud Hosting & Service Modernisation
Modernised digital services using secure cloud hosting, streamlined legacy workflows, and improved data insights. Delivered faster decisions, reduced manual effort, and a more transparent, **user-friendly experience** for internal teams and external users.



Cloud-Based ITSM Consolidation
Unified multiple service desks onto a cloud-based ITSM platform, standardising processes and automating workflows. Improved incident, change, and problem management, **boosting overall service reliability, efficiency, and organisational visibility.**



Large-Scale Cloud Migration (100+ Apps / 120TB)
Delivered cloud migration of **100+ legacy applications** and **120TB of data** with **100% availability.** Strengthened compliance, improved transparency, and significantly enhanced operational resilience across critical digital services.



Azure Migration & Modern Workplace Enablement
Migrated data centres to Azure and deployed modern workplace cloud services, delivering secure, scalable infrastructure. Achieved improved user experience, strengthened security posture, and **£1m savings** - all with zero service disruption.



Cloud ITSM Migration (ServiceNow SaaS)
Successfully migrated from a legacy ITSM tool to a modern, cloud-based ServiceNow platform. Delivered scalable, robust service operations, strengthened governance, and enabled faster, more consistent digital service delivery across the organisation.



Cloud-Native Data Pipelines (Azure Integration)
Built automated Azure Data Factory pipelines into a Lakehouse architecture, using Bronze/Silver/Gold layers and Delta with CI/CD. Delivered secure daily refreshes, improved data quality, lower manual effort, and more efficient reporting.