

# G-Cloud 15 Service Description

Legacy System Replacement and Redesign

## Legacy System Replacement and Redesign

Methods' Legacy System Replacement and Redesign service provides strategic and tactical transitional approaches to decoupling and integrating legacy systems using an API-first approach. We provide analysis, design, build and transition planning to modernise legacy systems, enhancing functionality and improving user experience whilst maintaining service to users and dependent systems.

### What is the Service

Methods' Legacy System Replacement and Redesign service provides strategic and tactical transitional approaches to decoupling and integrating legacy systems using an API-first approach.

We provide analysis, design, build and transition planning to modernise legacy systems. We enhance functionality and improve user experience whilst maintaining service to users and dependent systems.

By making use of cloud based platforms and PaaS redesigned services provide the fastest and most cost-effective route to application development, and meet performance, scaling and security requirements.

### What can it do for you

Methods can help your organisation assess the benefits of migrating to cloud-based platforms, ensuring cost efficiencies and security or your organisation's assets and specific requirements are considered. Cloud platforms provide an infinitely scalable application stack with high availability hosted from secure and resilient Tier 3 facilities.

## Service Features

1. Detailed analysis and holistic understanding of the current legacy system
2. Use of modern cloud platforms and technologies
3. Isolated or integrated system replacement
4. Adaptable plans tailored to specific business needs
5. Technical architects and developers with experience of legacy replacement solutions
6. Transitional and incremental approach to maintain services during migration
7. Enhancements to user experience and accessibility
8. Testing and quality assurance
9. Monitoring and alerting to enable effective support
10. Training and support during and after implementation

## Service Benefits

1. Focus on clean, simple architecture maximising scalability
2. Enables retirement of legacy technology
3. Derive tactical value from existing capabilities
4. Increased reliability and performance
5. Reduced costs for maintenance and enhancements
6. Reduction in downtime with resilient cloud first approach
7. Improved business and user satisfaction
8. Enables increased integrations with the wider organisational landscape
9. Improved release cadence to deliver incremental value

## Contact details

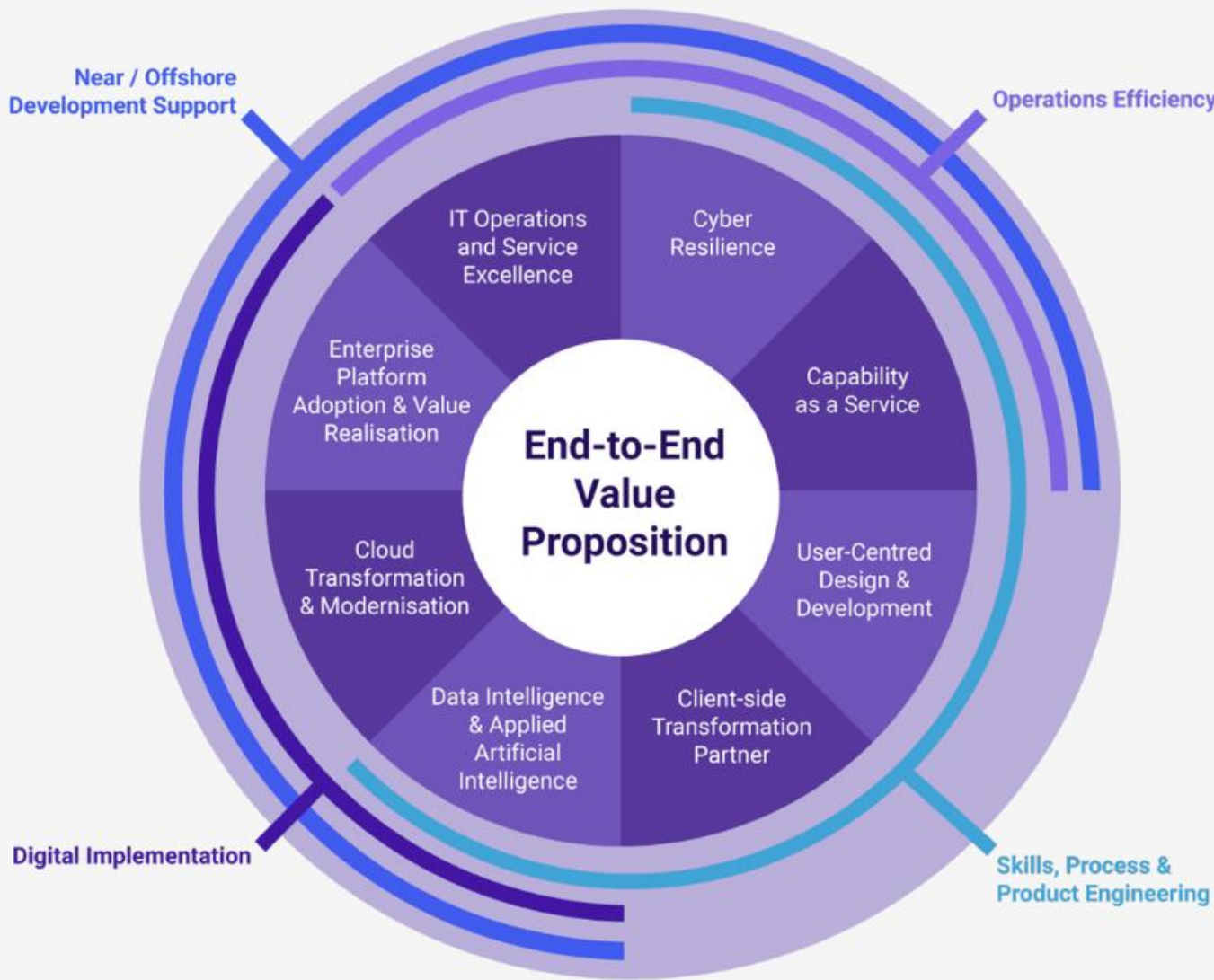
# End-to-end transformation and innovation experts

Applying our skills in innovation and collaboration from across the Methods Group, to deliver end-to-end business and technical solutions that are people-centred, safe, and designed for the future.

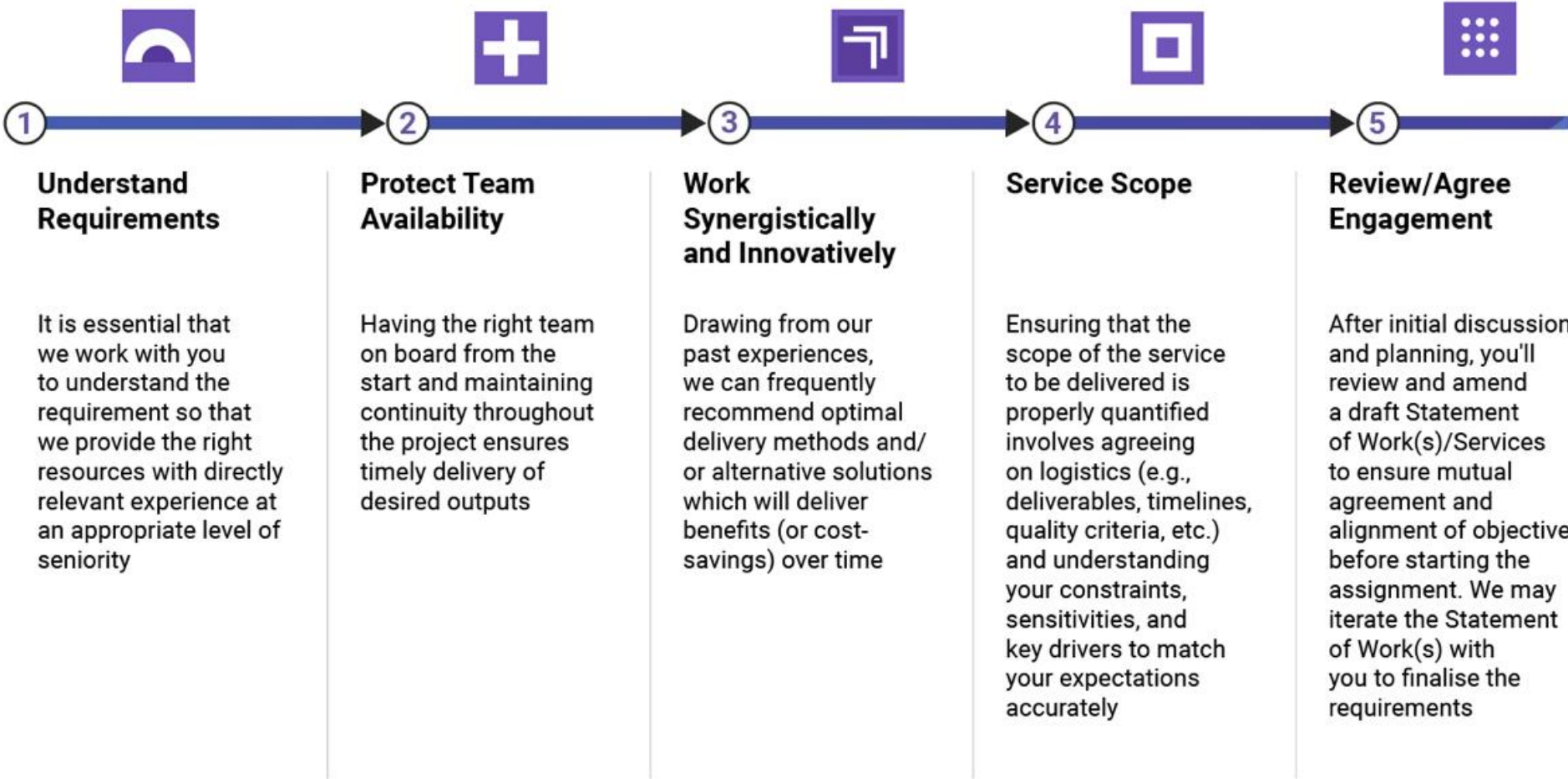
Methods provide collaborative and innovative solutions to help Central Government adapt to the changing landscape and deliver better outcomes for citizens.

With a focus on driving interoperability and innovation in UK Central Government, we have helped multiple organisations in the sector modernise their IT architecture, systems, strategy, and operating models to improve organisational resilience and service delivery.

Methods deliver wide-ranging services and thought leadership to support delivery including:



# Onboarding and offboarding process



**Ordering and Invoicing**  
Once we have agreed a Statement of Work(s) we will sign the appropriate agreement and complete a Call Off contract with an attached Statement of Work(s), and submission of a Purchase Order. We will then set up a mutually acceptable start date and commence work.

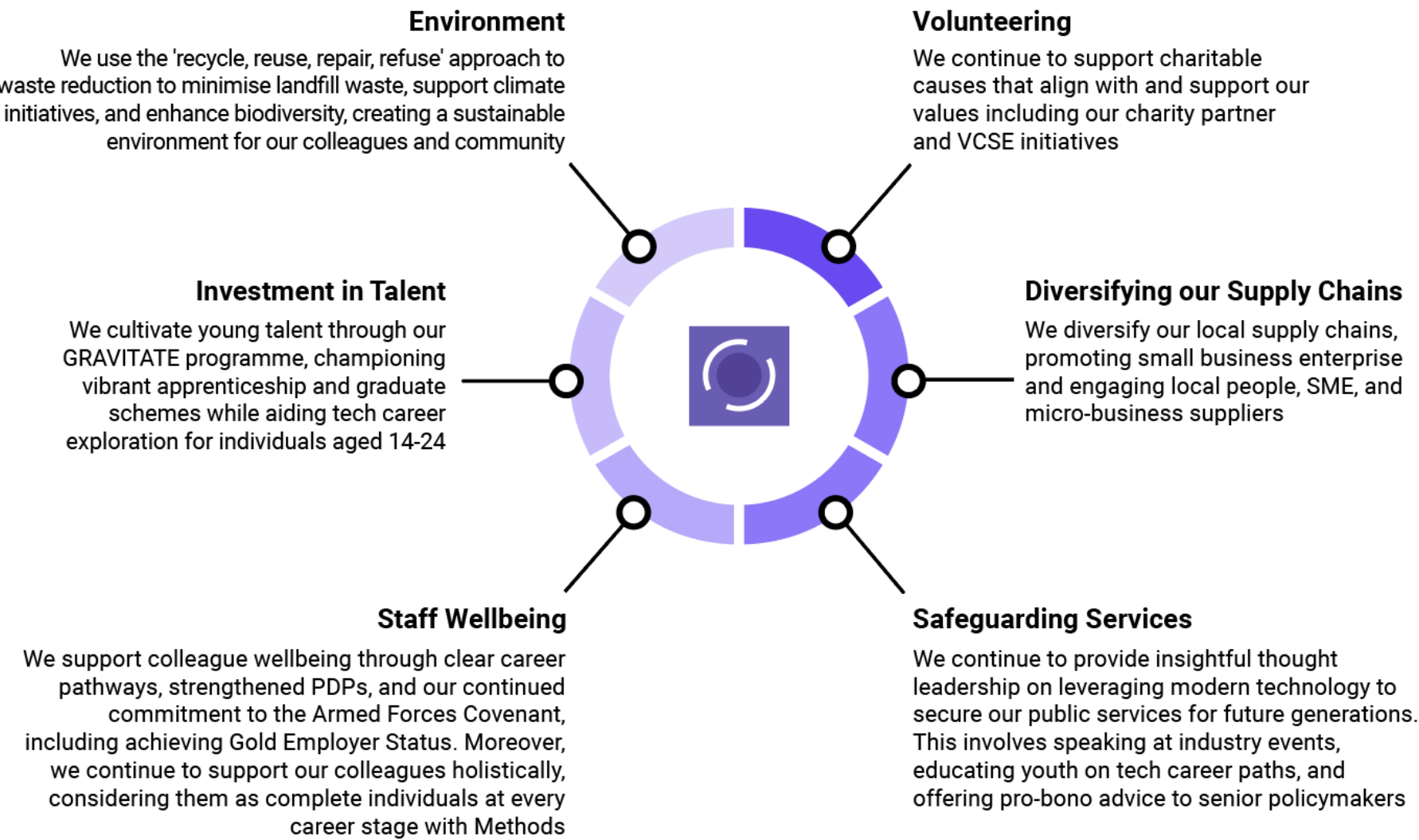
Payment terms are 30 days or less as may be agreed.

Please note - we are unable to accept Government Procurement Card (GPC) payments.

**Customer Responsibilities**  
For any given requirement, we will identify any dependencies on the customer (e.g. access to key stakeholders, facilities, documentation, etc.) and agree these at the start of the work.

# Making a difference

The work we do each day is focused on delivering a positive difference for the public sector for the benefit of society as a whole.



# Customer stories



**Cloud Hosting & Service Modernisation**  
Modernised digital services using secure cloud hosting, streamlined legacy workflows, and improved data insights. Delivered faster decisions, reduced manual effort, and a more transparent, **user-friendly experience** for internal teams and external users.



**Cloud-Based ITSM Consolidation**  
Unified multiple service desks onto a cloud-based ITSM platform, standardising processes and automating workflows. Improved incident, change, and problem management, **boosting overall service reliability, efficiency, and organisational visibility.**



**Large-Scale Cloud Migration (100+ Apps / 120TB)**  
Delivered cloud migration of **100+ legacy applications** and **120TB of data** with **100% availability**. Strengthened compliance, improved transparency, and significantly enhanced operational resilience across critical digital services.



**Azure Migration & Modern Workplace Enablement**  
Migrated data centres to Azure and deployed modern workplace cloud services, delivering secure, scalable infrastructure. Achieved improved user experience, strengthened security posture, and **£1m savings** - all with zero service disruption.



**Cloud ITSM Migration (ServiceNow SaaS)**  
Successfully migrated from a legacy ITSM tool to a modern, cloud-based ServiceNow platform. Delivered scalable, robust service operations, strengthened governance, and enabled faster, more consistent digital service delivery across the organisation.



**Cloud-Native Data Pipelines (Azure Integration)**  
Built automated Azure Data Factory pipelines into a Lakehouse architecture, using Bronze/Silver/Gold layers and Delta with CI/CD. Delivered secure daily refreshes, improved data quality, lower manual effort, and more efficient reporting.

