

G-Cloud 15 Service Description

Agile Coaching

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As agile practitioners we understand agile patterns and antipatterns, drive change and improve team dynamics through facilitation, teaching, coaching and mentoring.

We help teams mature their agile ways of working and support them in the journey to achieve actual ‘agility’, improving efficiency, productivity, and performance and delivering better outcomes.

What is the Service

Our agile coaching services are designed especially for training teams in Agile methodologies. Our experienced Agile coaches understand the unique challenges facing governmental organisations. All organisations require ‘agility’. In technology, digital and IT the vast majority of organisations have gone through a digital transformation to adopt ‘agile’ ways of working, but every organisation is different, as is every team. We offer tailored coaching programs designed to empower government teams with the principles, practices, and mindset necessary to embrace agility and deliver value effectively for the users and the organisations.

As Agile Coaches, who will work with your teams, we are experts in:

- Agile ways of working
- Team dynamics
- Product delivery
- Service delivery
- Facilitation
- Stakeholder management and communication
- Culture change and transformation

What can it do for you

Depending on the needs of your organisation, we can design programmes that will help your teams move from ‘doing agile’ to ‘being agile’. We are agile practitioners that understand agile patterns and antipatterns, drive change and improve team dynamics through facilitation, teaching, coaching and mentoring. We help teams mature their agile ways of working and support them in the journey to achieve actual ‘agility’. Ultimately, this will provide both teams and organisations with improved efficiency, productivity, and performance and better outcomes. As Agile Coaches we:

- mentor individuals, teams and senior leaders to understand how to realise the benefits of agility
- foster transparency and communication to improve culture and build better products
- help teams to identify and remove blockers, bottlenecks & waste
- facilitate the journey towards true self-organisation through empowering individuals, improving process and better defining objectives

Service Features

1. Mentor individuals, teams and senior leaders to understand how to realise the benefits of agility
2. Foster transparency and communication to improve culture and build better products
3. Help teams to identify and remove blockers, bottlenecks & waste
4. Facilitate the journey towards true self-organisation through empowering individuals, improving process and better defining objectives

Service Benefits

1. Train, coach, upskill to become truly agile in ways of working
2. Train, coach, upskill to become truly agile in approaching services

Contact details

End-to-end transformation and innovation experts

Applying our skills in innovation and collaboration from across the Methods Group, to deliver end-to-end business and technical solutions that are people-centred, safe, and designed for the future.

Methods provide collaborative and innovative solutions to help Central Government adapt to the changing landscape and deliver better outcomes for citizens.

With a focus on driving interoperability and innovation in UK Central Government, we have helped multiple organisations in the sector modernise their IT architecture, systems, strategy, and operating models to improve organisational resilience and service delivery.

Methods deliver wide-ranging services and thought leadership to support delivery including:



Onboarding and offboarding process



Ordering and Invoicing

Once we have agreed a Statement of Work(s) we will sign the appropriate agreement and complete a Call Off contract with an attached Statement of Work(s), and submission of a Purchase Order. We will then set up a mutually acceptable start date and commence work.

Payment terms are 30 days or less as may be agreed.

Please note - we are unable to accept Government Procurement Card (GPC) payments.



Customer Responsibilities

For any given requirement, we will identify any dependencies on the customer (e.g. access to key stakeholders, facilities, documentation, etc.) and agree these at the start of the work.

Making a difference

The work we do each day is focused on delivering a positive difference for the public sector for the benefit of society as a whole.



Customer stories



Cloud Hosting & Service Modernisation
Modernised digital services using secure cloud hosting, streamlined legacy workflows, and improved data insights. Delivered faster decisions, reduced manual effort, and a more transparent, **user-friendly experience** for internal teams and external users.



Cloud-Based ITSM Consolidation
Unified multiple service desks onto a cloud-based ITSM platform, standardising processes and automating workflows. Improved incident, change, and problem management, **boosting overall service reliability, efficiency, and organisational visibility.**



Large-Scale Cloud Migration (100+ Apps / 120TB)
Delivered cloud migration of **100+ legacy applications** and **120TB of data** with **100% availability.** Strengthened compliance, improved transparency, and significantly enhanced operational resilience across critical digital services.



Azure Migration & Modern Workplace Enablement
Migrated data centres to Azure and deployed modern workplace cloud services, delivering secure, scalable infrastructure. Achieved improved user experience, strengthened security posture, and **£1m savings** - all with zero service disruption.



Cloud ITSM Migration (ServiceNow SaaS)
Successfully migrated from a legacy ITSM tool to a modern, cloud-based ServiceNow platform. Delivered scalable, robust service operations, strengthened governance, and enabled faster, more consistent digital service delivery across the organisation.



Cloud-Native Data Pipelines (Azure Integration)
Built automated Azure Data Factory pipelines into a Lakehouse architecture, using Bronze/Silver/Gold layers and Delta with CI/CD. Delivered secure daily refreshes, improved data quality, lower manual effort, and more efficient reporting.