

G-Cloud 15 Service Description

ISO 27001 Information Security Management Systems
(ISMS) Implementation & Advisory

ISO 27001 Information Security Management Systems (ISMS) Implementation & Advisory

Methods' ISMS equips clients with an ISO 27001 aligned framework and demonstration of industry best practices. Methods' ISMS underpins enterprise security management by improving information security governance and data protection. Bolstering data resilience and ensuring Confidentiality, Integrity, and Availability (CIA), using NCSC certified best practices and attainment of ISO 27001 certification.

What is the Service

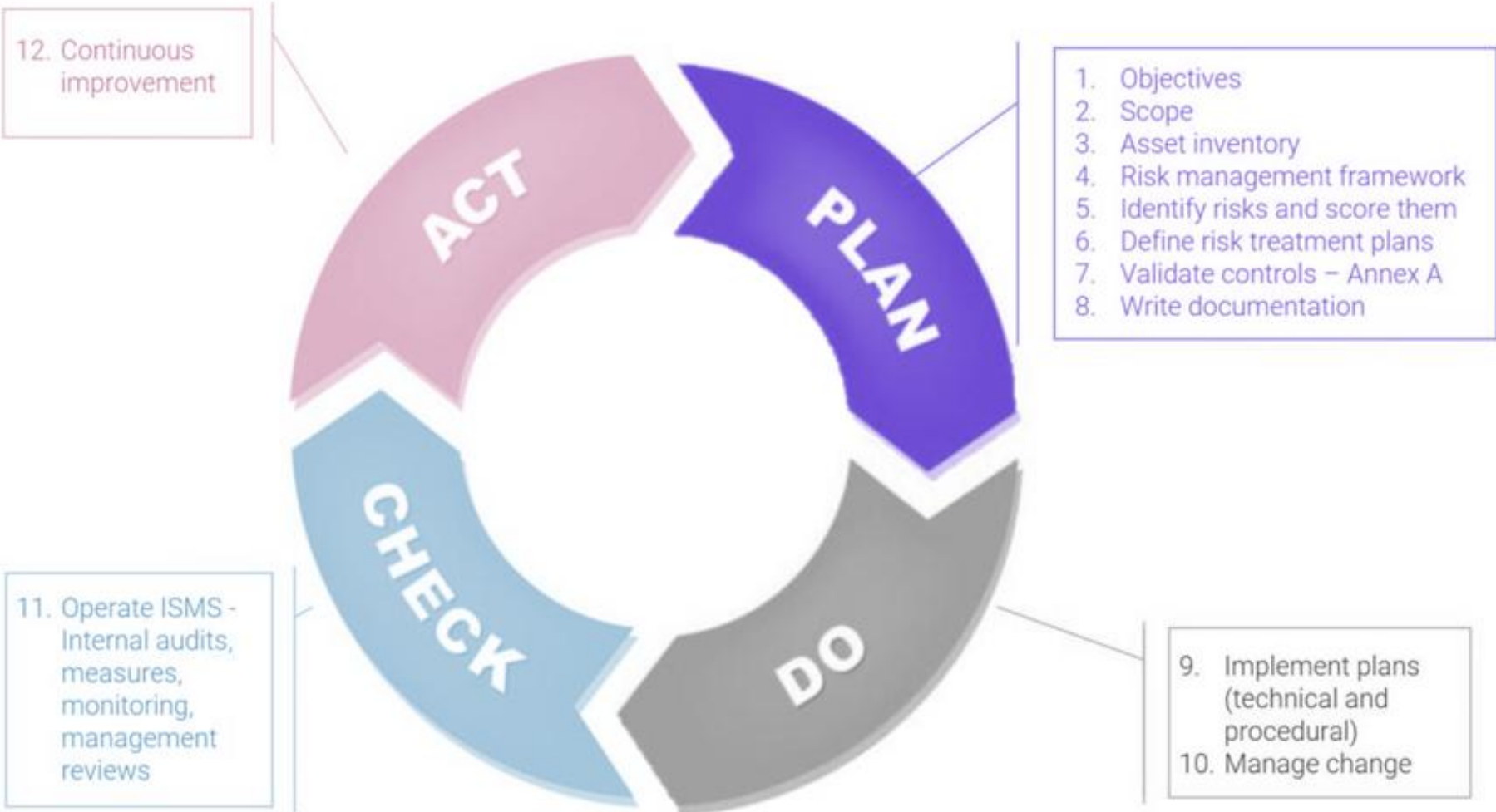
Methods is NCSC Assured and our expertise enables us to assist a diverse range of clients in identifying, assessing, and managing security risks in alignment with ISO 27001 requirements. We offer our customers access to industry-recognised experts with a proven track record of supporting organisations in achieving a risk-appropriate security posture within the context of ISO 27001 compliance.

Methods' service in Information Security Management System (ISMS) equips each client with a shared framework and a risk-based audit approach, aiding in the strategic planning and implementation of an ISMS. The primary goal is to bolster data resilience and ensure customer Confidentiality, Integrity, and Availability (CIA), culminating in the adoption of best practices and attainment of ISO certification.

An Information Security Management System (ISMS) is a systematic approach to managing sensitive company information, ensuring its confidentiality, integrity, and availability. The primary goal of an ISMS is to establish a framework that helps organisations effectively manage and protect their information assets.

Key components of an Information Security Management System typically include:

- Policies: Establishing clear and comprehensive information security policies that outline the organisation's commitment to information security.
- Risk Assessment: Identifying and assessing potential risks to information security, including threats and vulnerabilities.
- Security Controls: Implementing a set of controls and safeguards to mitigate identified risks. This can include technical, administrative, and physical measures.
- Incident Response: Developing and implementing procedures for responding to and managing information security incidents, such as data breaches or cyberattacks.
- Monitoring and Review: Regularly monitoring and reviewing the effectiveness of the ISMS to ensure ongoing improvement and compliance with security policies.
- Documentation: Maintaining accurate and up-to-date documentation of the ISMS, including policies, procedures, and records of security activities.
- Training and Awareness: Providing training and awareness programs to ensure that employees are informed about information security policies and best practices.
- Compliance Management: Ensuring that the organisation complies with relevant laws, regulations, and industry standards related to information security.



Contact details

What it can do for you

Implementing a ISMS can significantly enhance an ability to safeguard sensitive data and mitigate cybersecurity risks. By aligning the organisation's ISMS with recognised standard such as ISO27001, this provides a systematic and risk-based approach to managing and protecting information assets, ensuring confidentiality, integrity, and availability.

By implementing an ISMS (aligned to ISO27001), businesses demonstrate a commitment to robust security practices, fostering trust with clients, partners, and stakeholders. The certification process involves rigorous assessments, helping organisations identify and address vulnerabilities, establish effective security controls, and continuously improve their information security posture. A fully implemented ISMS not only safeguards against data breaches but also enhances operational resilience, regulatory compliance, and overall business resilience in an ever-evolving digital landscape.



Identify what you are protecting
Identification of information assets in scope, and what risks are present

Prevention processes are in place
Managing processes for data access, education and IT management

Ability to react to incidents
Being able to respond properly to attacks or incidents including recovery

Supplier Management
The ability to successfully manage purchased services and its suppliers

Policy and Supporting Documentation
Keeping documents, policies, procedures and process' updated and accessible

Continuous Improvement
Reevaluate measures regularly to ensure resources are dedicated properly

Service Features

1. Engage with key stakeholders to support a range of standards/certifications
2. Deliver single artifacts through to implementing full ISMS
3. Develop a Statement of Applicability against all controls
4. Establish a risk-based audit approach against applicable controls
5. Use the 'Plan, Do, Check, Act' methodology for managing ISMS
6. Measure continued success against Methods' ISMS maturity assessment model
7. Introduce an Information Security Steering Group (ISSG) to oversee progression
8. Provide best practices to create/develop policy/process/plans
9. Implement a training plan to support continued ISMS maturity

Service Benefits

1. Establish a resilient framework for your Information Security Management System
2. Attain industry best practices, leading to ISO certification
3. Enhance customer satisfaction and competitive positioning
4. Improve the reliability and effectiveness of numerous services
5. Offer an agreed, repeatable method for managing the implemented framework
6. Safeguard company Information in terms of confidentiality, integrity, and availability
7. Ensure the presence of people/processes to protect Information assets
8. Provide a risk-based approach to maintaining your ISMS
9. Consolidate the experience and expertise of all involved parties

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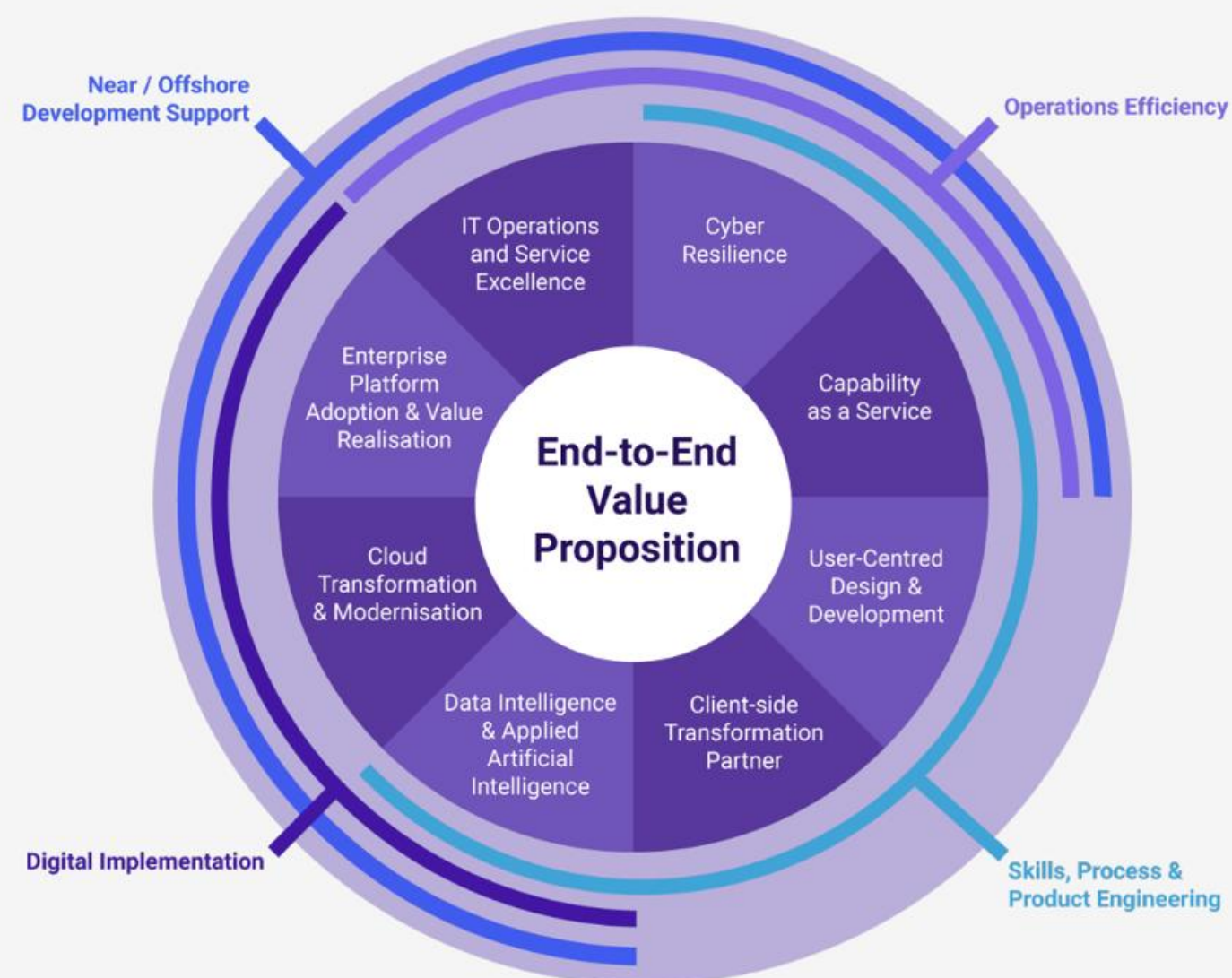
End-to-end transformation and innovation experts

Applying our skills in innovation and collaboration from across the Methods Group, to deliver end-to-end business and technical solutions that are people-centred, safe, and designed for the future.

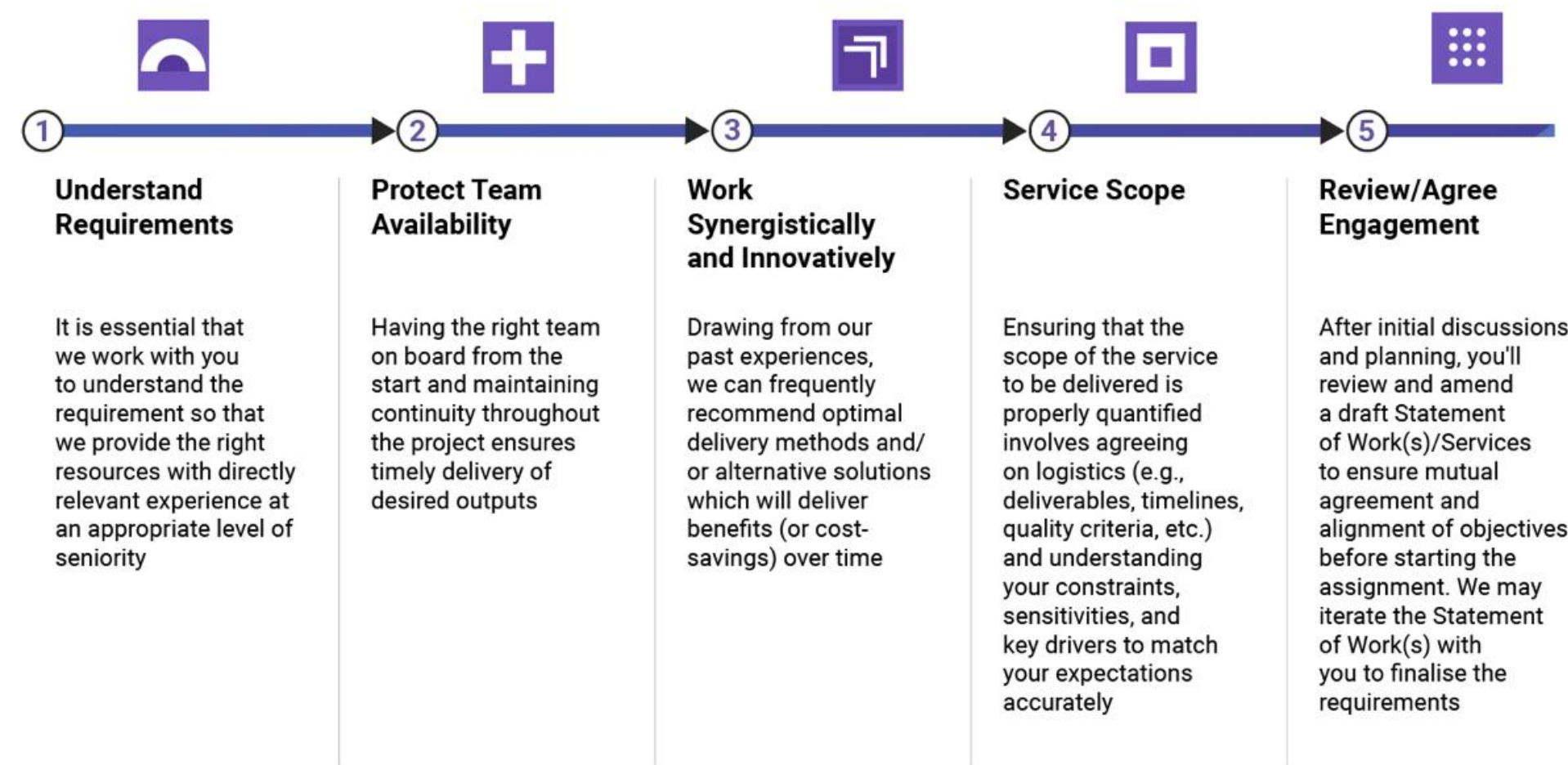
Methods provide collaborative and innovative solutions to help Central Government adapt to the changing landscape and deliver better outcomes for citizens.

With a focus on driving interoperability and innovation in UK Central Government, we have helped multiple organisations in the sector modernise their IT architecture, systems, strategy, and operating models to improve organisational resilience and service delivery.

Methods deliver wide-ranging services and thought leadership to support delivery including:



Onboarding and offboarding process



Ordering and Invoicing

Once we have agreed a Statement of Work(s) we will sign the appropriate agreement and complete a Call Off contract with an attached Statement of Work(s), and submission of a Purchase Order. We will then set up a mutually acceptable start date and commence work.

Payment terms are 30 days or less as may be agreed.

Please note - we are unable to accept Government Procurement Card (GPC) payments.

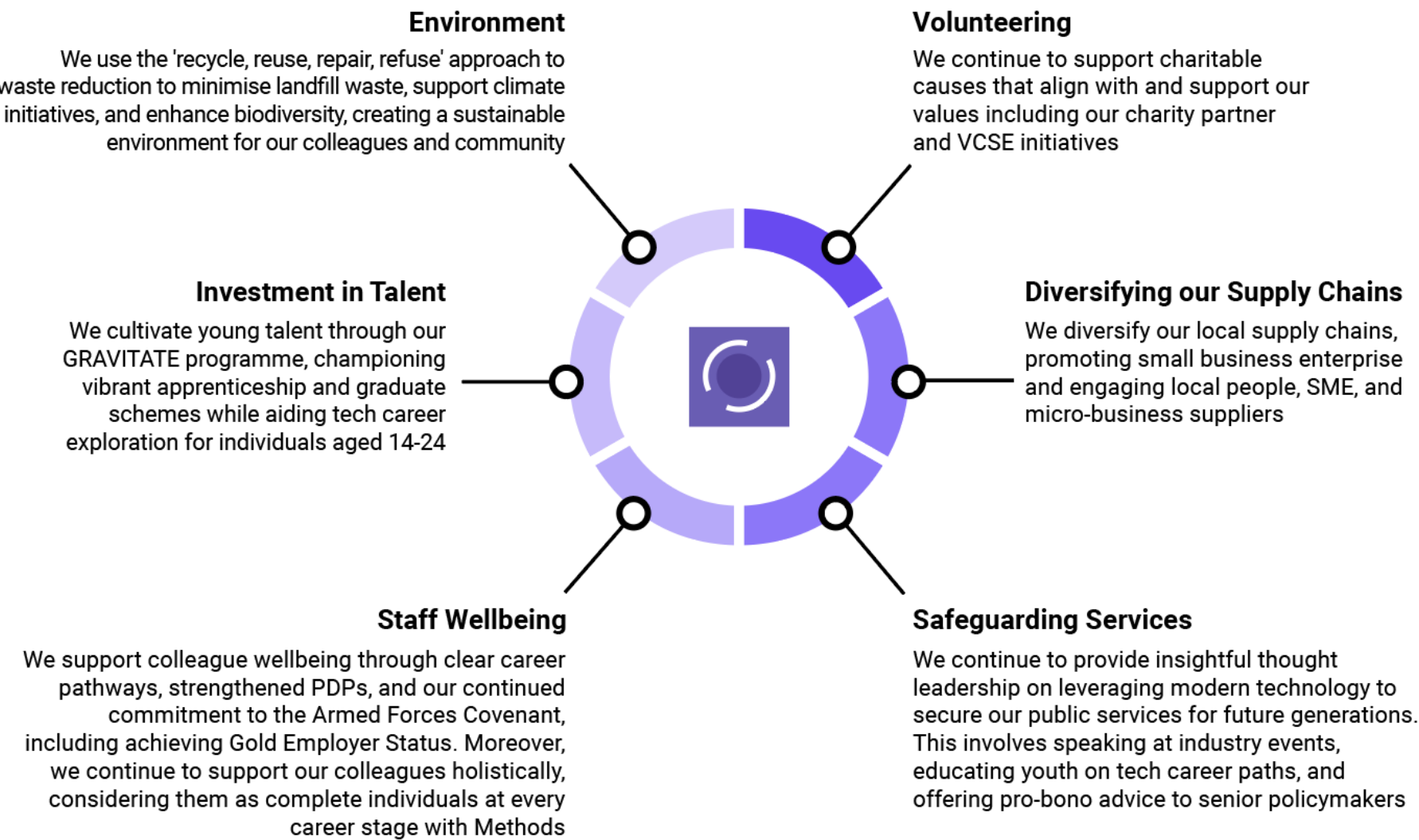


Customer Responsibilities

For any given requirement, we will identify any dependencies on the customer (e.g. access to key stakeholders, facilities, documentation, etc.) and agree these at the start of the work.

Making a difference

The work we do each day is focused on delivering a positive difference for the public sector for the benefit of society as a whole.



Customer stories



Cloud Hosting & Service Modernisation
Modernised digital services using secure cloud hosting, streamlined legacy workflows, and improved data insights. Delivered faster decisions, reduced manual effort, and a more transparent, **user-friendly experience** for internal teams and external users.



Cloud-Based ITSM Consolidation
Unified multiple service desks onto a cloud-based ITSM platform, standardising processes and automating workflows. Improved incident, change, and problem management, **boosting overall service reliability, efficiency, and organisational visibility.**



Large-Scale Cloud Migration (100+ Apps / 120TB)
Delivered cloud migration of **100+ legacy applications** and **120TB of data** with **100% availability**. Strengthened compliance, improved transparency, and significantly enhanced operational resilience across critical digital services.



Azure Migration & Modern Workplace Enablement
Migrated data centres to Azure and deployed modern workplace cloud services, delivering secure, scalable infrastructure. Achieved improved user experience, strengthened security posture, and **£1m savings** - all with zero service disruption.



Cloud ITSM Migration (ServiceNow SaaS)
Successfully migrated from a legacy ITSM tool to a modern, cloud-based ServiceNow platform. Delivered scalable, robust service operations, strengthened governance, and enabled faster, more consistent digital service delivery across the organisation.



Cloud-Native Data Pipelines (Azure Integration)
Built automated Azure Data Factory pipelines into a Lakehouse architecture, using Bronze/Silver/Gold layers and Delta with CI/CD. Delivered secure daily refreshes, improved data quality, lower manual effort, and more efficient reporting.